IBM Cloud Object Storage System 3.16.5 April Maintenance

Release Notes



This edition applies to IBM Cloud Object Storage System[™] and is valid until replaced by new editions.

© Copyright International Business Machines Corporation 2022. US Government Users Restricted Rights – Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

Contents

| Support information | V |
|---|----|
| Chapter 1. New Features and Improvements in ClevOS 3.16.5 | 1 |
| Chapter 2. New Features and Improvements in ClevOS 3.16.4 | 2 |
| Chapter 3. New Features and Improvements in ClevOS 3.16.3 | 3 |
| Chapter 4. New Features and Improvements in ClevOS 3.16.2 | 4 |
| Chapter 5. New Features and Improvements in ClevOS 3.16.1 | 5 |
| Chapter 6. New Features and Improvements in ClevOS 3.16.0 | 6 |
| Chapter 7. Interface Modifications | 7 |
| Chapter 8. Resolved Issues | 8 |
| Resolved issues in 3.16.5 April Maintenance | |
| Resolved issues in 3.16.5 | |
| Resolved issues in 3.16.4 March Maintenance | 8 |
| Resolved issues in 3.16.4 | 8 |
| Resolved issues in 3.16.3 February Maintenance | 9 |
| Resolved issues in 3.16.3 | 9 |
| Resolved issues in 3.16.2 | |
| Resolved issues in 3.16.1 November Maintenance | 9 |
| Resolved issues in 3.16.1 | |
| Resolved issues in 3.16.0 February Maintenance | |
| Resolved issues in 3.16.0 January Maintenance | |
| Resolved issues in 3.16.0 December Maintenance | 11 |
| Resolved issues in 3.16.0 November Maintenance | |
| Resolved issues in 3.16.0 | 11 |
| Chapter 9. Product Alert Notifications | 12 |
| Chapter 10. Known issues | 13 |
| Upgrading and Installation | |
| Container | |
| Alerting and Reporting | 15 |
| System Behavior | |
| Storage Pools | 16 |
| Data Evacuation | 16 |
| System Configuration | |
| Deleting objects | |
| Manager Web Interface | |
| Vaults | |
| Vault Mirrors | |
| Vault migration | 17 |

| Chapter 11. Supported Hardware Platforms | |
|---|----------|
| IBM Cloud Object Storage Appliances | |
| Hewlett Packard Enterprise | |
| Seagate | |
| Cisco | |
| Dell | |
| Lenovo | |
| | |
| Quanta Cloud Technology (QCT) | |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS | |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS Broadcom | 21 |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS Broadcom Hewlett Packard | 21 21 |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS Broadcom Hewlett Packard IBM Cloud Object Storage Appliances Seagate | |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS Broadcom Hewlett Packard | |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS Broadcom Hewlett Packard IBM Cloud Object Storage Appliances Seagate | |
| Chapter 12. Incompatible Hardware and Firmware with ClevOS Broadcom Hewlett Packard IBM Cloud Object Storage Appliances Seagate | |

Support information

Technical support contacts.

For more information on the product or help with troubleshooting, contact IBM Support at <u>ibm.com/</u><u>mysupport</u> or visit the <u>Directory of worldwide contacts</u>.

vi IBM Cloud Object Storage System : Release Notes

Chapter 1. New Features and Improvements in ClevOS 3.16.5

There are no new features in this release.

Chapter 2. New Features and Improvements in ClevOS 3.16.4

Trusted Software Installer (785)

The Trusted Software Installer (Software Signature Verification) feature was first introduced in ClevOS[™] 3.15.3.38 and enforces that only IBM signed upgrade files can be used as part of the upgrade procedure. The enforcement of this feature is disabled by default, but can be enabled in the IBM Cloud Object Storage Manager[™] UI.

Beginning with ClevOS 3.16.4.30 or LTSR ClevOS 3.16.0.82, the root CA used for verifying the upgrade files is rotated. Prior ClevOS releases do not include the trust anchors associated with the newly rotated root CA or its corresponding CRL. This means that all software packages signed with the previous signing certificate are unable to be verified after March 23, 2022 12:00:00 2022 GMT. As a result, anyone upgrading to ClevOS 3.16.4.30 (or newer) or LTSR ClevOS 3.16.0.82 (or newer), and anyone who is upgrading to any release after March 23, 2022 12:00:00 GMT, sees the **Signature Verification Status:** Failed warning in the IBM Cloud Object Storage Manager[™] UI upgrade page.

On most systems, the message **Signature Verification Status: Failed** displays during the next ClevOS upgrade. In this case, the warning does not indicate that the upgrade file is compromised. It is simply the result of the previous ClevOS signing certificate expiring. If the Software Signature Verification feature was never enabled on the system, operators can ignore the warning and proceed as usual with the upgrade.

However, if the IBM Cloud Object Storage System[™] has the Software Signature Verification feature enabled, a workaround is required before upgrading to ClevOS 3.16.4.30 (or newer) or LTSR ClevOS 3.16.0.82 (or newer). Also, after March 23, 2022 12:00:00 GMT, when the previous signing certificate expires, systems with the Software Signature Verification feature enabled can only upgrade to ClevOS 3.16.4.30 (and newer) or LTSR ClevOS 3.16.0.82 (or newer).

Basic Authentication for Device API (1796)

Basic Authentication is now supported in the Device Level API.

Chapter 3. New Features and Improvements in ClevOS 3.16.3

There are no new features in this release.

Chapter 4. New Features and Improvements in ClevOS 3.16.2

There are no new features in this release.

Chapter 5. New Features and Improvements in ClevOS 3.16.1

There are no new features in the October Maintenance release.

Chapter 6. New Features and Improvements in ClevOS 3.16.0

Expiration Lifecycles for Versioned Objects and Incomplete Multipart Uploads in Container Mode (1697)

The ClevOS system currently allows users to easily manage stale data by configuring expiration lifecycle on a bucket. This system only supported regular (non-versioned) objects in the past, disallowing users from enabling expiration on versioning-enabled container vaults (and vice versa). This feature extends object expiration to include versioned objects and incomplete multipart uploads. Users with versioned buckets and work flows that create incomplete MPUs can now take advantage of expiration lifecycle to manage their usage.

Add new channel for external management services (1786)

A new channel was created to support a new subnet/VLAN configuration to access external services.

Chapter 7. Interface Modifications

API updates for ClevOS 3.16.4 have been referenced in the following documentation:

• REST API Developer Guide

COS-86003, Basic Authentication is now supported in the Device Level API as part of F1796 (update to Edit System Device Level API Configuration). Added new parameter **authenticated**.

API updates for ClevOS 3.16.3 have been referenced in the following documentation:

• REST API Developer Guide

You can enable or disable IP addresses and network types independent of each other using the resource configuration API (**configureExtendedCOSAPISettings.adm**). The existing property firewall rules are split in two separate properties - firewall rules for IP addresses and firewall rules for network types.

Chapter 8. Resolved Issues

Resolved issues in 3.16.5 April Maintenance

| Table 1. Resolved issues | |
|--------------------------|--------------------|
| Issue | Description |
| | Nothing to report. |

Resolved issues in 3.16.5

| Table 2. Resolved issues | |
|--------------------------|--------------------|
| Issue | Description |
| | Nothing to report. |

Resolved issues in 3.16.4 March Maintenance

| Table 3. Resolved issues | |
|--------------------------|---|
| Issue | Description |
| COS-88282 | Resolved an issue that resulted in upgrade failures on Slicestor [®] Devices where disks were removed. |

Resolved issues in 3.16.4

| Table 4. Resolved issues | |
|--------------------------|--|
| Issue | Description |
| COS-55305 | Resolved an issue to reduce impact of reconciling logical usage after an unclean shutdown. |
| COS-82035 | Resolved an issue to reduce impact of infrequently removing old references to bin files. |
| COS-82036 | An advanced config parameter is added to allow an administrator to change the threshold for when old references to bin files are infrequently removed. |
| COS-85688 | Resolved an issue where object write times could increase through the duration of an upgrade when upgrading from a release prior to 3.15.0 to a release 3.15.0 or newer. This problem was more likely to manifest on systems running higher workloads that were closer to maximum system throughput. |
| COS-86006 | Fixed an issue that could cause the name index entries for a versioned object to become inconsistent after a crash or a failed write if the current version of that object is a delete marker. |

| Table 5. Resolved issues | |
|--------------------------|---|
| Issue | Description |
| COS-85492 | Resolved an issue on Slicestor [®] Devices where upgrades were taking longer than expected due to slow shutdown times. The shutdown time would increase with the number of Accesser [®] Appliances, the number of vaults, and the amount of time the Slicestor device had been running. |
| COS-85688 | Resolved an issue where object write times could increase through the duration of an upgrade when upgrading from a ClevOS release prior to 3.15.0 to a ClevOS release 3.15.0 or newer. This problem was more likely to manifest on systems running higher workloads that were closer to the maximum system throughput. |

Resolved issues in 3.16.3

| Table 6. Resolved issues | |
|--------------------------|--|
| Issue | Description |
| COS-81272 | Resolved an issue to fix unexpected 503 errors due to memory pressure on accesser devices. |
| COS-82035 | Resolved an issue to reduce impact of infrequently removing old references to bin files. |

Resolved issues in 3.16.2

| Table 7. Resolved issues | |
|--------------------------|--|
| Issue | Description |
| COS-82454 | Resolved an issue with creation of overlapping entries between the S3 Virtual Host Suffix and the Static Website Virtual Host Suffix. |
| COS-84458 | Resolved an issue with ZSS Write Pointer Recovery. |
| COS-85388 | Resolved an issue in which a Docker Accesser did not bring up dsnet-core. |
| COS-85468 | Resolved an issue in which upgrading IBM Slicestor devices with a large number of disks may encounter an Out-of-Memory exception. |
| COS-85520 | Resolved an issue in which device certificates with wildcard DNS SAN entries were causing an unexpected exception. |

Resolved issues in 3.16.1 November Maintenance

| Table 8. Resolved issues | |
|--------------------------|---|
| Issue | Description |
| COS-17176 | An Advanced Configuration parameter is added to allow an administrator to set an alert threshold for network interface speeds. This is useful for preventing erroneous alerts for degraded network interface speeds when intentionally running at a rate less than the network interface's maximum speed. For more information on how to utilize this configuration parameter, contact IBM Support. |

| Table 8. Resolved issues (continued) | |
|--------------------------------------|--|
| Issue | Description |
| COS-85038 | Resolved an issue where intent (storage type 4) slices were not cleaned up when one or more stores in a stripe were down, potentially leading to intent storage limit errors |
| COS-84483 | Resolved an issue with SNMP Alert Forwarding which leads to permit exhaustion and prevents the device from reporting status to the IBM Cloud Object Storage Manager [™] . |
| COS-84521 | An issue was resolved in which some Manager to device communication was prevented when external device certificates were used. |

Resolved issues in 3.16.1

| Table 9. Resolved issues | |
|--------------------------|--|
| Issue | Description |
| COS-84521 | An issue was resolved in which some Manager to device communication was prevented when external device certificates were used. |

Resolved issues in 3.16.0 February Maintenance

| Table 10. Resolved issues | | |
|---------------------------|--|--|
| Issue | Description | |
| COS-55305 | Resolved an issue to reduce impact of reconciling logical usage after an unclean shutdown. | |
| COS-82035 | Resolved an issue to reduce impact of infrequently removing old references to bin files. | |
| COS-82036 | An advanced config parameter is added to allow an administrator to change the threshold when old references to bin files are infrequently removed. | |
| COS-85224 | Resolved an issue that resulted in false errors being reported in the device logs. | |
| COS-85688 | Resolved an issue where object write times could increase through the duration of an upgrade when upgrading from a release prior to ClevOS release 3.15.0 to a release 3.15.0 or newer. This problem was more likely to manifest on systems running higher workloads that were closer to maximum system throughput. | |
| COS-86006 | Fixed an issue that could cause the name index entries for a versioned object to become inconsistent after a crash or a failed write if the current version of that object is a delete marker. | |
| COS-87107 | Resolved an issue where in a vault mode systems, upgrading Accesser [®] Appliances before Slicestor [®] Devices, to a ClevOS release 3.16.0 or higher, was causing 500 errors. | |

Resolved issues in 3.16.0 January Maintenance

| Table 11. Resolved issues | | |
|---------------------------|-------------|--|
| Issue | Description | |
| Nothing to report. | | |

Resolved issues in 3.16.0 December Maintenance

| Table 12. Resolved issues | | |
|---------------------------|--------------------|--|
| Issue | Description | |
| | Nothing to report. | |

Resolved issues in 3.16.0 November Maintenance

| Table 13. Resolved issues | | |
|---------------------------|--|--|
| Issue | Description | |
| COS-84483 | Resolved an issue with SNMP Alert Forwarding which leads to permit exhaustion and prevents the device from reporting status to the IBM Cloud Object Storage Manager™. | |
| COS-84521 | An issue was resolved in which some Manager to device communication was prevented when external device certificates were used. | |
| COS-85038 | Resolved an issue where intent (storage type 4) slices were not cleaned up when one or more stores in a stripe were down, potentially leading to intent storage limit errors | |

Resolved issues in 3.16.0

| Table 14. Resolved issues | | |
|---------------------------|-------------|--|
| Issue | Description | |
| Nothing to report. | | |

Chapter 9. Product Alert Notifications

IBM[®] clients with an IBM ID may sign up to receive product alert notifications that contain important information that may impact the use of the IBM Cloud Object Storage System[™]. In order to receive these notifications, clients need to subscribe to the "IBM Cloud Object Storage System[™]" product in <u>MyNotifications</u>. The table below represents the alert notifications that are applicable while running this latest version of ClevOS[™] at the time of this release note publication. For any questions regarding the content of these product notifications, contact IBM Support.

| Table 15. Product Alert Notifications for the IBM Cloud® Object Storage System | | | |
|---|---------------------------------------|--------------------------------------|--|
| Alert Notification Title | Impacted ClevOS [™] Releases | Alert Notification Published Date | |
| Software Signature Verification issue impacting ClevOS [™] upgrades | 3.15 and 3.16 | Feb 18, 2022 | |
| Format updated in API response for multipart copy. | 3.15.8.97 and future releases | Dec 2, 2021 | |
| IBM Cloud Object Storage On-Premise Adopts Continuous Delivery Software Support Lifecycle. | 3.16.0 | Oct 29, 2021 | |
| Performance implications of non- homogenous COS storage pool expansions | All ClevOS releases | Jun 30, 2021 | |
| API changes related to S3 Object Versioning | 3.15.7 and future releases | Apr 19, 2021 | |
| Issue with adding multiple drives in a IBM COS Slicestor® appliance | All ClevOS releases | Jul 20, 2020 | |
| A firmware issue can cause IBM COS Gen2 HW nodes to fail to boot up | ClevOS independent | Jun 18, 2020 | |
| Java [™] version incompatibility preventing IPMI access | ClevOS independent | Mar 12, 2018 | |
| IPMI Configured via nut Command Does Not Persist on Device Restart | ClevOS independent | Jun 27, 2017 | |
| Drive-managed Shingled Magnetic Recording (SMR) drives are not approved and should not be used with named-object protocol workloads | ClevOS independent | Mar 16, 2017 | |
| IBM COS Slicestor® 2584 Fails to Attach Drives | ClevOS independent | Feb 2, 2017 | |

Table 15. Product Alert Notifications for the IBM Cloud® Object Storage System

Chapter 10. Known issues

| Issue | Failing Condition | Disposition |
|-----------|--|--|
| COS-58128 | DLM cannot process more than 16 hot-swap events at once. | This issue will be fixed in a future release. |
| COS-50579 | There is a known issue where slice data being reallocated from one Slicestor device to another would not be appropriately removed from the source Slicestor device if the reallocation process was erroneously marked as complete." | This issue still exists in 3.14.3 because the change was reverted i the latest fix. |
| COS-11201 | In the Event Console of the Manager User Interface, the event details section for failing disk migration events contains a parameter that is called Migration Progress. However, it is not clear what this value represents. | This value corresponds to the percentage of failing disk migratio that is complete. |
| COS-11355 | Replacing a failed drive with another failed drive results in an inconsistent view on the Manager User Interface. On the Monitor Device page, in the "Summary of device health" section, both the replaced failed drive and the new failed drive are shown. The "Drive Information and Actions" view of the drive layout shows the replaced failed drive. On the Maintenance page, the FRU report contains the replaced failed drive. | Perform another replacement of th failed drive with a good drive. |
| COS-13575 | The "stop migration" operation for failing disk migration on the Manager User Interface (UI) can take ~20 seconds to complete after being initiated by the user. The button continues to be enabled during this time. This issue exists for dispose and reset disk operations as well. | Do not hit the button again until the operation completes. If the drive stays in the same state for more than 20 seconds, perform a refresh of the page. If the drive continues to stay in this state, follow the recommended action that is provided in the Manager Administration Guide under disk lifecycle management. |
| COS-10031 | When resuming a drive in the DIAGNOSTIC state from the Manager User Interface, it can take ~20 seconds to complete. The resume button is not disabled during this time. | Do not hit the resume button unti the operation completes. If the dri stays in the DIAGNOSTIC state fo more than 20 seconds, perform a refresh of the page. If the drive continues to stay in this state, follow the recommended action that is provided in the Manager Administration Guide under disk lifecycle management. |

| Issue | Failing Condition | Disposition |
|-----------|---|--|
| COS-10445 | When using the storage command from the localadmin shell on a Slicestor® device, it is possible to resume all drives that are currently in the DIAGNOSTIC state. However, in some cases, this process can take too long, which will cause the command to return an error code -15 due to a timeout. | Despite the error, the resume process is continuing in the background. The storage list command can be used to monito the progress of resume process |
| COS-7488 | When performing a storage pool set removal, it is possible that once the reallocation has finished for a source Slicestor device, it can show some small amount of data still present. | No action is required. Once the s removal has completed, all slice have been reallocated to the new storage pool. Any discrepancy in a Slicestor device's used space is generally a result of small inaccuracies that can occur durin normal usage of the system. |
| COS-13504 | When failing a quarantined drive, it is possible that after data has been migrated off the failing drive, the Manager event console will report that no data migration was attempted. | No action is required. Despite th event description, data migratio will always be attempted unless t user specifically chooses to skip migration via the localadmin she storage command. |
| COS-22990 | The S3 remote proxy implementation of vault proxy has a few limitations that are related to communicating with an Amazon S3 endpoint. The version of the AWS SDK used to communicate to Amazon defaults to using V2 instead of V4 authentication, causing authentication issues when communicating with certain AWS endpoints. | For further assistance in configuri a remote proxy for use with Amaz S3, contact IBM customer suppo |
| COS-23962 | Vault quotas are static and do not update when storage pool capacities change. If a system expansion, set replacement, or set removal is performed on the storage pool, vault quotas for any vaults on that pool will not update to consider the new capacity. | The user-defined vault quotas we as expected. However, they cann be consistent with the current storage pool capacity. For examp a vault quota can be higher than total storage pool capacity after set removal. |
| COS-29681 | When using the Microsoft IE9 web browser, certain Manager user interface elements like the left navigation panel and the vault capacity bar charts on the Monitor Vault page cannot appear. | Microsoft has ended support of II and IE10. Users should upgrade Microsoft IE11 or higher, or use a alternative browser, such as Firefo Safari, or Chrome. |
| COS-64358 | If an Accesser device restarts during a cycle , a small number of object deletions may be delayed up to 72 hours. | This issue will be fixed in a futur release. |

Upgrading and Installation

| Table 17. Upgrading and Installation | | |
|--------------------------------------|-------------------|-------------|
| Issue | Failing Condition | Disposition |
| | Nothing to report | |

Container

| Table 18. Containe | Table 18. Container | | |
|--------------------|--|--|--|
| Issue | Failing Condition | Disposition | |
| COS-1852 | When attempting to write an object to a container that does not exist, the Accesser [®] appliance returns an HTTP 404 response with an error message of NoSuchKey instead of the appropriate NoSuchBucket. This includes cases where the container name includes a "/". | Ensure that your vault or container is successfully created before attempting to write objects to it. If you receive an error message of NoSuchKey for an upload request, verify that the container you are addressing does exist. | |
| COS-15401 | If a user attempts to create a management vault by using "manual configuration" (accessed through the Configure Management Vault page) based on an existing vault template, management vault creation fails with the following message: "Cannot create a management vault from this template. It is deployed to access pools with standard vaults" | Use the "automatic configuration" available on the Configure Management Vault page. | |

Alerting and Reporting

| Table 19. Alerting and reporting | | |
|----------------------------------|--------------------|-------------|
| Issue | Failing Condition | Disposition |
| | Nothing to report. | |

System Behavior

| Table 20. System behavior | | |
|---------------------------|---|---|
| Issue | Failing Condition | Disposition |
| COS-2498 | The usage of a disk is counted while the disk is offline. However, its capacity is not counted. | No action. Awareness of limitation. If necessary, a restart of core would fix the usage values. Limit DLM events. |

Storage Pools

| Table 21. Storage pools | | | |
|-------------------------|--|--|--|
| Issue | Failing Condition | Disposition | |
| COS-2642 | On the *Monitor Storage Pool Page, the Reallocation Progress graph, which displays historical data, is inaccurate when a device is down or statistics are not collected for a window of time. | The Data Reallocation progress bar, available at the top of the *Monitor Storage Pool Page, is always accurate. This view reflects the status and should be used to monitor progress of the data reallocation activity. | |

Data Evacuation

| Table 22. Data evacuation | | | |
|---------------------------|--------------------|-------------|--|
| Issue | Failing Condition | Disposition | |
| | Nothing to report. | | |

System Configuration

| Table 23. System o | configuration | |
|--------------------|--------------------|-------------|
| Issue | Failing Condition | Disposition |
| | Nothing to report. | |

Deleting objects

| Table 24. Deleting objects | | | |
|----------------------------|--------------------|-------------|--|
| Issue | Failing Condition | Disposition | |
| | Nothing to report. | | |

Manager Web Interface

| Table 25. Manager Web Interface | | | |
|---------------------------------|--|--|--|
| Issue | Failing Condition | Disposition | |
| COS-10031 | When resuming a drive in the DIAGNOSTIC state from the Manager User Interface, it may take ~20 seconds to complete. The resume button is not disabled during this time. | Do not hit the resume button until the operation completes. If the drive stays in the DIAGNOSTIC state for more than 20 seconds, perform a refresh of the page. If the drive continues to stay in this state, follow the recommended action that is provided in the Manager Administration Guide under disk lifecycle management. | |

| Table 25. Manager Web Interface (continued) | | | |
|---|--|---|--|
| Issue | Failing Condition | Disposition | |
| COS-23764 | Upon network failure while going through the one time setup process in the manager, a network error page appears. When the network comes back, reload the page, at which point an internal server error page appears in some scenarios. | Log out of the internal server error page and log back into the manager, which will take you through one time setup again. | |

Vaults

| Table 26. Vaults | | |
|------------------|-------------------|-------------|
| Issue | Failing Condition | Disposition |
| | Nothing to report | |

Vault Mirrors

| Table 27. Vault mirrors | | | |
|-------------------------|---|---|--|
| Issue | Failing Condition | Disposition | |
| COS-7019 | When performing IO against a vault mirror with synchronous writes disable, HEAD requests performed against a successfully written object may return an HTTP 404 response. | If an HTTP 404 is returned for a HEAD request for a recently written object, please retry your request. | |

Vault migration

| Issue | Failing Condition | Disposition |
|-----------|---|-------------|
| COS-12442 | When a vault migration finishes the work that is contained in its TODO queue, it kicks off a process to calculate the exact count of the number of objects that are migrated as part of the migration. This process of calculating the exact size is performed by each device in the target pool, and can take a long time to complete for large migrations. | |

Chapter 11. Supported Hardware Platforms

IBM Cloud Object Storage Appliances

| Product Name | Machine Type (1Yr/3Yr Warranty) | Model | Minimum ClevOS |
|---|------------------------------------|---------|----------------|
| IBM COS Accesser® 3105 | 3401/3403 | A00 | 3.8.1 |
| IBM COS Accesser® 4105 | 3401/3403 | A01 | 3.8.1 |
| IBM COS Accesser® 3110 | 4958/4957 | A10 | 3.14.4 |
| IBM COS Manager [™] 3105 | 3401/3403 | M01 | 3.8.1 |
| IBM COS Manager [™] 3110 | 4958/4957 | M10 | 3.14.4 |
| IBM COS Slicestor® 2212 | 3401/3403 | S00 | 3.8.1 |
| IBM COS Slicestor [®] 2448 | 3401/3403 | S01 | 3.8.1 |
| IBM COS Slicestor®3448 | 3401/3403 | S02 | 3.8.3 |
| IBM COS Slicestor®2584 (AP-TL-1) | 3401/3403 | S03 | 3.8.1 |
| IBM COS Slicestor [®] 2584 (AP-LS-1) | 3401/3403 | S03 | 3.13.1 |
| IBM COS Slicestor®2212A | 3401/3403 | S10 | 3.10.0 |
| IBM COS Slicestor®12 | 4958/4957 | C10/J10 | 3.14.4 |
| IBM COS Slicestor [®] 53 | 4958/4957 | C10/J11 | 3.14.4 |
| IBM COS Slicestor®106 | 4958/4957 | C10/J12 | 3.14.4 |
| IBM COS Slicestor®92IBM Cloud Object Storage System [™] | 4958/4957 | C10/J15 | 3.15.5 |

Note: [] Requires RPQ

Hewlett Packard Enterprise

| Table 30. Minimum Version of ClevOS Compatible with Hewlett Packard Enterprise Hardware | | | |
|---|-------------|----------------|--|
| Appliance | Model | Minimum ClevOS | |
| Manager Appliance | DL360P Gen8 | 3.2.1 | |
| Manager Appliance | DL360 Gen9 | 3.5.0 | |
| Manager Appliance | DL380 Gen9 | 3.5.0 | |
| Manager Appliance | DL360 Gen10 | 3.14.0 | |
| Accesser [®] Device | DL360P Gen8 | 3.2.1 | |
| Accesser [®] Device | DL360 Gen9 | 3.5.0 | |
| Accesser [®] Device | DL360 Gen10 | 3.14.0 | |
| Accesser [®] Device | DL380 Gen9 | 3.5.0 | |

| Table 30. Minimum Version of ClevOS Compatible with Hewlett Packard Enterprise Hardware (continued) | | | |
|---|-------------------|----------------|--|
| Appliance | Model | Minimum ClevOS | |
| Slicestor® Device | SL4540 Gen8 | 2.9.0 | |
| Slicestor [®] Device | DL380 Gen9 | 3.5.0 | |
| Slicestor [®] Device | Apollo 4200 Gen9 | 3.6.0 | |
| Slicestor [®] Device | Apollo 4200 Gen10 | 3.14.10 | |
| Slicestor [®] Device | Apollo 4510 Gen9 | 3.6.0 | |
| Slicestor [®] Device | Apollo 4510 Gen10 | 3.14.0 | |
| Slicestor® Device | Apollo 4530 Gen9 | 3.6.0 | |

Seagate

| Table 31. Minimum Version of ClevOS Compatible with Seagate Hardware | | | |
|--|--|--|--|
| Appliance Model Minimum ClevOS | | | |
| Seagate OneStor [®] AP-2584 1 AP-TL-1 3.4.2 | | | |
| Seagate Exos® AP 5U84-Laguna Seca 3.15.0 | | | |

Cisco

| Appliance | Model | Minimum ClevOS |
|-------------------------------------|---------------------------------------|----------------|
| Cisco Slicestor® Device | UCS C3260 | 3.7.4 |
| Cisco Slicestor® Device | UCS S3260 (Single Node) | 3.12.0 |
| Cisco Slicestor [®] Device | UCS S3260 (Dual Node) | 3.12.0 |
| Cisco Slicestor® Device | UCS S3260 M5 (56 drive configuration) | 3.13.1 |
| Cisco Slicestor® Device | UCS S3260 M5 (60 drive configuration) | 3.14.3 |
| Cisco Manager Appliance | UCS C220 M4 | 3.12.0 |
| Cisco Accesser® Device | UCS C220 M4 | 3.12.0 |
| Cisco Manager Appliance | UCS C220 M5 | 3.13.6 |
| Cisco Accesser® Device | UCS C220 M5 | 3.13.6 |
| Cisco Slicestor [®] Device | UCS C240 | 3.13.6 |

Dell

| Table 33. Minimum Version of ClevOS Compatible with Dell Hardware | | | |
|---|----------|--------|--|
| Appliance Model Minimum ClevOS | | | |
| Dell Slicestor® Device | DSS 7000 | 3.10.1 | |

| Table 33. Minimum Version of ClevOS Compatible with Dell Hardware (continued) | | | |
|---|---------------------------|--------|--|
| Appliance Model Minimum ClevO | | | |
| Dell Slicestor® Device | R740xd w/ HDD Support | 3.14.1 | |
| Dell Slicestor [®] Device | R740xd w/ NVMe Support | 3.14.2 | |
| Dell Slicestor® Device | R740xd2 | 3.14.9 | |

Lenovo

| Table 34. Minimum Version of ClevOS Compatible with Lenovo Hardware | | | |
|---|----------|----------------|--|
| Appliance | Model | Minimum ClevOS | |
| Lenovo Manager Appliance | X3550 M5 | 3.10.1 | |
| Lenovo Accesser® Device | X3550 M5 | 3.10.1 | |
| Lenovo Manager Appliance | X3650 M5 | 3.10.1 | |
| Lenovo Manager Appliance | SR630 | 3.13.6 | |
| Lenovo Accesser® Device | SR630 | 3.13.6 | |
| Lenovo Slicestor [®] Device | SR650 | 3.13.6 | |

Quanta Cloud Technology (QCT)

| Table 35. Minimum Version of ClevOS Compatible with QCT Hardware | | |
|--|--------------------------|----------------|
| Appliance | Model | Minimum ClevOS |
| QCT Manager Appliance | QuantaGrid D51PH-1ULH | 3.13.4 |
| QCT Accesser® Device | QuantaGrid D51PH-1ULH | 3.13.4 |
| QCT Slicestor® Device | QuantaGrid D51PH-1ULH | 3.13.4 |

Chapter 12. Incompatible Hardware and Firmware with ClevOS

The hardware components running firmware revisions listed below are incompatible with ClevOS due to the possibility of unexpected behavior.

Note: If you have any hardware on this list running the firmware revisions listed, please contact L3 support immediately to create an upgrade plan. You can determine your firmware revisions using the Firmware Report that is found under the Maintenance menu.

Broadcom

| Table 36. Broadcom Hardware and Firmware Incompatibility with ClevOS | | |
|--|---------------------------|---------------|
| Type Model Firmware affected | | |
| RAID Controller | Broadcom MegaRAID 9361-8i | 4.650.00-6121 |

Hewlett Packard

| Table 37. HP Hardware and Firmware Incompatibility with ClevOS | | | |
|--|-----------------------|------|--|
| Type Model Firmware affected | | | |
| RAID Controller | HP-SL4540 Smart Array | 6.64 | |
| iLO | HPE SL4540 Gen 8 | 2.30 | |

IBM Cloud Object Storage Appliances

| Table 38. IBM COS Hardware and Firmware Incompatibility with ClevOS | | | |
|---|---|------------------------|--|
| Туре | Model | Firmware affected | |
| USM | IBM COS Slicestor [®] 2584 (AP- TL-1) 3401/3403 S03 | 4.1.7 | |
| BMC | A3105, A4105, M3105, S2212A, S2448 | 1.0.125362, 1.0.135362 | |
| BMC | A10,C10,M10 | < .97 | |
| CPLD | A10,C10,M10 | < 1818 | |

| Table 39. IBM COS Drive Feature Hardware and Firmware Incompatibility with ClevOS | | | | |
|---|------|------|--------------------|------|
| Model Affected Feature Capacity Part manufacturer/model Firmware affected | | | | |
| J15 | AL4D | 18TB | WD/WUH721818AL4200 | J6Y2 |

Note: 18TB drives of model WUH721818AL4200 running J6Y2 firmware may be quarantined at elevated rates and require a device power cycle to resume. This issue is resolved in firmware version J6Y3.

Seagate

| Table 40. Seagate Hardware and Firmware Incompatibility with ClevOS | | | |
|---|---|--|--|
| Type Model Firmware affected | | | |
| HDD | HDD Seagate SN04 ST1000NM0033-9ZM173 | | |

Supermicro

| Table 41. Supermicro Hardware and Firmware Incompatibility with ClevOS | | |
|--|--|------|
| Type Model Firmware affected | | |
| BMC Supermicro SSG-6048R- 3.60 E1CR60N | | 3.60 |

Notices

This information was developed for products and services offered in the US. This material might be available from IBM in other languages. However, you may be required to own a copy of the product or product version in that language in order to access it.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

IBM may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not grant you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing IBM Corporation North Castle Drive Armonk, NY 10504-1785 U.S.A.

For license inquiries regarding double-byte character set (DBCS) information, contact the IBM Intellectual Property Department in your country or send inquiries, in writing, to:

Intellectual Property Licensing Legal and Intellectual Property Law IBM Japan, Ltd. 19-21, Nihonbashi-Hakozakicho, Chuo-ku Tokyo 103-8510, Japan

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to non-IBM websites are provided for convenience only and do not in any manner serve as an endorsement of those websites. The materials at those websites are not part of the materials for this IBM product and use of those websites is at your own risk.

IBM may use or distribute any of the information you provide in any way it believes appropriate without incurring any obligation to you.

Licensees of this program who wish to have information about it for the purpose of enabling: (i) the exchange of information between independently created programs and other programs (including this one) and (ii) the mutual use of the information which has been exchanged, should contact:

IBM Director of Licensing IBM Corporation North Castle Drive, MD-NC119 Armonk, NY 10504-1785 Such information may be available, subject to appropriate terms and conditions, including in some cases, payment of a fee.

The licensed program described in this document and all licensed material available for it are provided by IBM under terms of the IBM Customer Agreement, IBM International Program License Agreement or any equivalent agreement between us.

The performance data discussed herein is presented as derived under specific operating conditions. Actual results may vary.

Information concerning non-IBM products was obtained from the suppliers of those products, their published announcements or other publicly available sources. IBM has not tested those products and cannot confirm the accuracy of performance, compatibility or any other claims related to non-IBM products. Questions on the capabilities of non-IBM products should be addressed to the suppliers of those products.

Statements regarding IBM's future direction or intent are subject to change or withdrawal without notice, and represent goals and objectives only.

All IBM prices shown are IBM's suggested retail prices, are current and are subject to change without notice. Dealer prices may vary.

This information is for planning purposes only. The information herein is subject to change before the products described become available.

This information contains examples of data and reports used in daily business operations. To illustrate them as completely as possible, the examples include the names of individuals, companies, brands, and products. All of these names are fictitious and any similarity to the names and addresses used by an actual business enterprise is entirely coincidental.

COPYRIGHT LICENSE:

This information contains sample application programs in source language, which illustrate programming techniques on various operating platforms. You may copy, modify, and distribute these sample programs in any form without payment to IBM, for the purposes of developing, using, marketing or distributing application programs conforming to the application programming interface for the operating platform for which the sample programs are written. These examples have not been thoroughly tested under all conditions. IBM, therefore, cannot guarantee or imply reliability, serviceability, or function of these programs. The sample programs are provided "AS IS", without warranty of any kind. IBM shall not be liable for any damages arising out of your use of the sample programs.

If you are viewing this information softcopy, the photographs and color illustrations may not appear.

Trademarks

IBM, the IBM logo, and ibm.com[®] are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the web at Copyright and trademark information at www.ibm.com/legal/copytrade.shtml.

Accesser[®], Cleversafe[®], ClevOS[™], Dispersed Storage[®], dsNet[®], IBM Cloud Object Storage Accesser[®], IBM Cloud Object Storage Dedicated[™], IBM Cloud Object Storage Insight[™], IBM Cloud Object Storage Manager[™], IBM Cloud Object Storage Slicestor[®], IBM Cloud Object Storage Standard[™], IBM Cloud Object Storage System[™], IBM Cloud Object Storage Vault[™], SecureSlice[™], and Slicestor[®] are trademarks or registered trademarks of Cleversafe, an IBM Company and/or International Business Machines Corp.

Other product and service names might be trademarks of IBM or other companies.



Printed in USA