IBM Cloud Object Storage System Version 3.15.1

Release Notes



This edition applies to IBM Cloud Object Storage System<sup>™</sup> and is valid until replaced by new editions.

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## **Support information**

Technical support contacts.

For more information on the product or help with troubleshooting, contact IBM Support at <u>ibm.com/</u><u>mysupport</u> or visit the <u>Directory of worldwide contacts</u>.

# Chapter 1. New Features and Improvements in ClevOS 3.15.1

#### Static Website Hosting (1341)

The Static Website Hosting feature allows you to provide a low-cost, highly reliable solution to deliver the content in the COS bucket on a web page. Static Website Hosting allows a COS bucket to be configured to store static websites which deliver HTML, JavaScript, images, video, and other files to users of the website. Static Website Hosting does not support any server-side application code, such as PHP or ASP.NET. Static Website Hosting allows the data in the COS bucket to be served using a simple HTTP server. Static websites are typically used in cases where the website requires minimal to no server administration, websites which have few authors and require infrequent updates, and websites which need to automatically scale for an intermittent increase in traffic.

The Static Website Hosting feature allows you to configure a Website Configuration Policy for a COS bucket. Website configuration policy for a COS bucket can only be configured by the bucket owner. A website configuration policy for a COS bucket can be configured with index and error objects. The static web server appends the index object name when a request ends in / and returns the error object when there are errors. Optionally the website configuration can be used globally to redirect all requests to the website endpoint. A Website Configuration Policy is used to provide granular control over redirects by providing the routing rules as part of the policy.

The Static Website Hosting feature is supported in both Vault and Container mode systems. Operators may enable the Static Website Hosting feature through the IBM<sup>®</sup> COS Manager for specific vaults. Operators may use the IBM COS Manager interface or IBM COS REST API commands to enable the feature for specific vaults. Enabling of the feature on vaults is NOT supported via the IBM COS Manager provisioning API. After the Static Website Hosting feature is enabled on specific vaults, you may add website policies for those vaults (or containers on those vaults) to use the feature and to define the website configuration policy.

To access a bucket as a Static Website, the client addresses the bucket via virtual host addressing, using a virtual host suffix specifically setup for the Static Website Hosting feature, known as the Static Website Virtual Host Suffix. Operators should configure the Static Website Virtual Host Suffix using the IBM COS Manager interface or by using IBM COS REST API commands for the access pools which will handle the Static Website requests. If the Static Website Virtual Host Suffix is static-website.example.com, then to access a COS bucket named bucketname, the client would use http://bucketname.static-website.example.com/. The bucketname must be DNS-compliant for the website to work. Operators should configure their DNS servers to perform proper routing of static website virtual host style addresses to the appropriate IBM Accesser® node or Load Balancer IP address. In the above example.com will have to be routed towards the IBM Accesser or the Load Balancer.

#### Allow Concentrated Dispersal mode container vaults (1645)

Container vaults are now supported in Concentrated Dispersal mode.

#### Container Mode Support of Manager and Accesser Appliance Docker Containers (1644)

Container mode is now supported on IBM COS docker containers. Refer to the Appliance Docker Container Guide documentation for more details.

# Chapter 2. New Features and Improvements in ClevOS 3.15.0

#### Upgrade Performance and Scalability Enhancements (1012)

This feature for Upgrade Performance and Scalability Enhancements provides upgrade page load time and usability improvements for systems with > 3K devices. The upgrade page is now separated into two pages.

- The top-level UI upgrade page (**upgrade.adm**) displays storage and access pools, with the ability to display devices on a new page instead of everything being displayed on one page. With this change, the upgrade state is presented at different degrees of granularity: system, storage pool, or set.
- The new page displays individual device information for a storage pool set, an access pool or devices not belonging to any pool. This second page appears similar to previous versions of the Manager.

#### Zone Slice Storage (213D)

Zone Slice Storage (ZSS) is a new method for Slicestor<sup>®</sup> devices to store slices on disk. Traditionally, with Packed Storage, the Slicestor device manages a fixed number of files and stores data for many slices in each file. The concepts around a file and file system have been removed and replaced with a new solution that manages all data placement on the storage medium.

- ZSS is enabled at the storage pool level and can only be enabled on a new storage pool when completed before the creation of vaults for that pool.
- Any existing storage pool can be expanded with a new ZSS set.
- ZSS outperforms older designs in most user observable cases and demonstrates much better resiliency to power outages and other system conditions.
- ZSS enables the use of Host Managed Shingled Magnetic Recording (SMR) hard drives. SMR enables higher capacity than conventional Perpendicular Magnetic Recording (PMR) hard drives.

See the Zone Slice Storage feature description for more information.



**Attention:** Embedded accesser device users only, see the section on <u>Performance Considerations</u> in the Embedded Accesser Appliance Service Guide.

#### Advanced Configuration Parameters for Storage Sets (1654)

The IBM COS system currently allows a user to apply advanced configuration parameters at the **global**, **storage pool**, or **device** levels. This feature adds functionality in the Manager User Interface and associated REST API to update advanced configuration parameters at the set level on a **storage pool**.

# **Chapter 3. Interface Modifications**

#### API updates for the 3.15.1 release have been referenced in the following documentation:

- Container Mode Service API Guide
- CSO API 2.5 Developer Guide
  - COS-71196, hard quota support for buckets was originally added as part of F1342 (update to service API). In the course of development for F1616, the following fix was added. First, it was found that the response when the hard quota is exceeded was using vault mode terminology. As part of the fix, the <Code> and <Message> fields were updated to the output below.

#### API updates for the 3.15.0 release have been referenced in the following documentation:

• REST API Developer Guide

# **Chapter 4. Resolved Issues**

#### **Resolved issues in 3.15.1**

| Table 1. Resolved issues |                                                                                                                                                                                                                            |  |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Issue                    | Issue Description                                                                                                                                                                                                          |  |
| COS-71105                | In previous releases, hard quota was not being enforced for POST object requests.<br>Starting from 3.15.1, check against the hard quota has now been added and will be<br>enforced for POST object requests going forward. |  |

#### **Resolved issues in 3.15.0**

| Table 2. Resolved issues                                                                             |                                                                           |  |
|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|--|
| Issue Description                                                                                    |                                                                           |  |
| COS-70873                                                                                            | Resolved an issue to prevent network saturation under certain conditions. |  |
| COS-63621 Resolved an issue where a DLM crash could have caused corruption of configuration database |                                                                           |  |

# **Chapter 5. Product Alert Notifications**

IBM clients with an IBM ID may sign up to receive product alert notifications that contain important information that may impact the use of the IBM Cloud Object Storage System<sup>™</sup>. In order to receive these notifications, clients need to subscribe to the "IBM Cloud Object Storage System<sup>™</sup> product in <u>MyNotifications</u>. The table below represents the alert notifications that are applicable while running this latest version of ClevOS at the time of this release note publication. For any questions regarding the content of these product notifications, contact IBM Support.

| Table 3. Product Alert Notifications for the IBM Cloud $^{\circ}$ Object Storage System                                                         |                          |                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------------------|
| Alert Notification Title                                                                                                                        | Impacted ClevOS Releases | Alert Notification Published<br>Date |
| Issue with adding multiple drives<br>in a IBM COS Slicestor® appliance                                                                          | All ClevOS releases      | Jul 20, 2020                         |
| A firmware issue can cause IBM<br>COS Gen2 HW nodes to fail to<br>boot up                                                                       | ClevOS independent       | Jun 18, 2020                         |
| Java <sup>™</sup> version incompatibility<br>preventing IPMI access                                                                             | ClevOS independent       | Mar 12, 2018                         |
| IPMI Configured via nut<br>Command Does Not Persist on<br>Device Restart                                                                        | ClevOS independent       | Jun 27, 2017                         |
| Drive-managed Shingled<br>Magnetic Recording (SMR) drives<br>are not approved and should not<br>be used with named-object<br>protocol workloads | ClevOS independent       | Mar 16, 2017                         |
| IBM COS Slicestor® 2584 Fails to<br>Attach Drives                                                                                               | ClevOS independent       | Feb 2, 2017                          |

# Chapter 6. Known issues

| Issue     | Failing Condition                                                                                                                                                                                                                                                                                                                                                                                                                                                | Disposition                                                                                                                                                                                                                                                              |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| COS-66590 | An issue with the BMC firmware on IBM Cloud<br>Object Storage Gen2 Hardware (A10/M10/<br>C10) may result in the node failing to<br>successfully boot up following a reboot.                                                                                                                                                                                                                                                                                      | This issue will be fixed in a futur<br>release.                                                                                                                                                                                                                          |
| COS-58128 | DLM cannot process more than 16 hot-swap events at once.                                                                                                                                                                                                                                                                                                                                                                                                         | This issue will be fixed in a futur release.                                                                                                                                                                                                                             |
| COS-67728 | When searching for an Organization via the<br>Manager User Interface, an autocomplete list<br>of items is displayed for all Organization<br>names that match. However, when an item is<br>selected from the list, the user is redirected to<br>the wrong page.                                                                                                                                                                                                   | Instead of selecting an item fror<br>the autocomplete list directly, h<br>enter (return) after the item beir<br>searched. This will display the<br>Search Results page, where links<br>all matched items are displayed<br>From this page, click on the link<br>interest. |
| COS-56141 | In some circumstances, audit messages that<br>are displayed in the Event Console may not<br>show the correct value for a configuration<br>change, particularly SNMP polling versions<br>and alert forwarding SNMP configuration<br>changes.                                                                                                                                                                                                                      | A follow-on release will address t<br>issue.                                                                                                                                                                                                                             |
| COS-50579 | There is a known issue where slice data being<br>reallocated from one Slicestor device to<br>another would not be appropriately removed<br>from the source Slicestor device if the<br>reallocation process was erroneously marked<br>as complete."                                                                                                                                                                                                               | This issue still exists in 3.14.3<br>because the change was reverted<br>the latest fix.                                                                                                                                                                                  |
| COS-11201 | In the Event Console of the Manager User<br>Interface, the event details section for failing<br>disk migration events contains a parameter<br>that is called Migration Progress. However, it<br>is not clear what this value represents.                                                                                                                                                                                                                         | This value corresponds to the percentage of failing disk migration that is complete.                                                                                                                                                                                     |
| COS-11355 | Replacing a failed drive with another failed<br>drive results in an inconsistent view on the<br>Manager User Interface. On the Monitor<br>Device page, in the "Summary of device<br>health" section, both the replaced failed drive<br>and the new failed drive are shown. The "Drive<br>Information and Actions" view of the drive<br>layout shows the replaced failed drive. On the<br>Maintenance page, the FRU report contains<br>the replaced failed drive. | Perform another replacement of t<br>failed drive with a good drive.                                                                                                                                                                                                      |

| Issue     | Failing Condition                                                                                                                                                                                                                                                                                                     | Disposition                                                                                                                                                                                                                                                                                                                                              |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| COS-13575 | The "stop migration" operation for failing disk<br>migration on the Manager User Interface (UI)<br>can take ~20 seconds to complete after being<br>initiated by the user. The button continues to<br>be enabled during this time. This issue exists<br>for dispose and reset disk operations as well.                 | Do not hit the button again until th<br>operation completes. If the drive<br>stays in the same state for more<br>than 20 seconds, perform a refrest<br>of the page. If the drive continues to<br>stay in this state, follow the<br>recommended action that is<br>provided in the Manager<br>Administration Guide under disk<br>lifecycle management.     |
| COS-10031 | When resuming a drive in the DIAGNOSTIC<br>state from the Manager User Interface, it can<br>take ~20 seconds to complete. The resume<br>button is not disabled during this time.                                                                                                                                      | Do not hit the resume button unti<br>the operation completes. If the driv<br>stays in the DIAGNOSTIC state fo<br>more than 20 seconds, perform a<br>refresh of the page. If the drive<br>continues to stay in this state, follo<br>the recommended action that is<br>provided in the Manager<br>Administration Guide under disk<br>lifecycle management. |
| COS-10445 | When using the storage command from the<br>localadmin shell on a Slicestor device, it is<br>possible to resume all drives that are currently<br>in the DIAGNOSTIC state. However, in some<br>cases , this process can take too long, which<br>will cause the command to return an error<br>code -15 due to a timeout. | Despite the error, the resume<br>process is continuing in the<br>background. The storage list<br>command can be used to monitor<br>the progress of resume process.                                                                                                                                                                                       |
| COS-7488  | When performing a storage pool set removal,<br>it is possible that once the reallocation has<br>finished for a source Slicestor device, it can<br>show some small amount of data still present.                                                                                                                       | No action is required. Once the se<br>removal has completed, all slices<br>have been reallocated to the new<br>storage pool. Any discrepancy in a<br>Slicestor device's used space is<br>generally a result of small<br>inaccuracies that can occur during<br>normal usage of the system.                                                                |
| COS-13504 | When failing a quarantined drive, it is possible<br>that after data has been migrated off the<br>failing drive, the Manager event console will<br>report that no data migration was attempted.                                                                                                                        | No action is required. Despite the<br>event description, data migration<br>will always be attempted unless th<br>user specifically chooses to skip<br>migration via the localadmin shel<br>storage command.                                                                                                                                              |
| COS-22921 | When someone attempts to delete a bucket<br>they first need to determine the assesser that<br>can be used to issue the command. The S3<br>GET Bucket Location is one means to<br>determine this. However, this command<br>cannot work at every access pool.                                                           | Enhancing the S3 GET Bucket<br>Location as a corner case comman<br>that can work at any access pool w<br>be addressed in a future release.                                                                                                                                                                                                               |

| Issue     | Failing Condition                                                                                                                                                                                                                                                                                                                                                                                                        | Disposition                                                                                                                                                                                                                                 |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| COS-22990 | The S3 remote proxy implementation of vault<br>proxy has a few limitations that are related to<br>communicating with an Amazon S3 endpoint.<br>The version of the AWS SDK used to<br>communicate to Amazon defaults to using V2<br>instead of V4 authentication, causing<br>authentication issues when communicating<br>with certain AWS endpoints.                                                                      | For further assistance in configuring<br>a remote proxy for use with Amazor<br>S3, contact IBM customer support.                                                                                                                            |
| COS-23025 | SL 4U Slicestor devices, LEDs are incorrectly set.                                                                                                                                                                                                                                                                                                                                                                       | Recovery Action: The user can use<br>MegaCLI/storcli commands to issue<br>LED actions before performing disk<br>replacements. This will be fixed in a<br>future release.                                                                    |
| COS-23962 | Vault quotas are static and do not update<br>when storage pool capacities change. If a<br>system expansion, set replacement, or set<br>removal is performed on the storage pool,<br>vault quotas for any vaults on that pool will<br>not update to consider the new capacity.                                                                                                                                            | The user-defined vault quotas work<br>as expected. However, they cannot<br>be consistent with the current<br>storage pool capacity. For example,<br>a vault quota can be higher than<br>total storage pool capacity after a<br>set removal. |
| COS-22924 | When you upgrade the Manager to ClevOS<br>3.10.1 or newer for the first time, you might<br>not be able to log in immediately. The<br>Manager application might need an extra 20 -<br>30 minutes to become available due to<br>database schema changes introduced in<br>ClevOS 3.10.1. On systems with large<br>databases, particularly systems with<br>considerable historical event content, the time<br>can be longer. | Contact Customer Support if it takes<br>longer than 30 minutes to<br>successfully log in to the Manager.<br>Do not attempt to restart the<br>Manager while it is upgrading.                                                                 |
| COS-26214 | Lack of documentation highlighting<br>dependencies of Hadoop-connector package<br>with GA releases.                                                                                                                                                                                                                                                                                                                      | For legacy customers who are still<br>using Hadoop connector for ClevOS<br>software, please contact IBM<br>customer support to install a new<br>package compatible with latest<br>build.                                                    |
| COS-29681 | When using the Microsoft IE9 web browser,<br>certain Manager user interface elements like<br>the left navigation panel and the vault<br>capacity bar charts on the Monitor Vault page<br>cannot appear.                                                                                                                                                                                                                  | Microsoft has ended support of IE9<br>and IE10. Users should upgrade to<br>Microsoft IE11 or higher, or use an<br>alternative browser, such as Firefox<br>Safari, or Chrome.                                                                |
| COS-40881 | The Manager REST API Edit Authentication<br>Mechanism does not correctly update the<br>value of the Hiding Secret Access Key flag and<br>returns a status code 200. The flag is visible<br>on the Security tab of the Manager UI.                                                                                                                                                                                        | This issue is resolved in a subsequent release.                                                                                                                                                                                             |
| COS-64358 | If an Accesser device restarts during a cycle ,<br>a small number of object deletions may be<br>delayed up to 72 hours.                                                                                                                                                                                                                                                                                                  | This issue will be fixed in a future release.                                                                                                                                                                                               |

| Table 4. Known issues (continued) |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                      |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|
| Issue                             | Failing Condition                                                                                                                                                                                                                                                                                                                                                        | Disposition                                                                                          |
| COS-65701                         | The first time you modify a device, you may<br>see an audit message that indicates the<br>management vault was unassigned. This is<br>benign. Note that modifying a storage pool<br>could also trigger this audit message for all<br>devices in that pool or a subset of them. The<br>Configure Device page on the Manager UI will<br>show the correct management vault. | This issue will resolve itself as<br>configuration changes are made to<br>the devices in the system. |

## **Upgrading and Installation**

| Issue     | Failing Condition                                                                                                                                                                                                     | Disposition                                                                                                                                                                     |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| COS-7126  | When extracting of upgrade file fails when a<br>device is upgrading the failure message "The<br>Selected File cannot be extracted while<br>upgrades are in progress" continue to show if<br>upload is restarted.      | Only one upgrade file can be<br>uploaded to the manager at a time.<br>If another file is uploaded during an<br>upgrade, an error message appears<br>until the page is reloaded. |
| COS-15372 | When upgrading from ClevOS 3.8.x, 3.9.x, or<br>3.10.0 to 3.10.1 or later, all drives not used<br>for Slicestor data (for example, OS drives) will<br>be reported as newly discovered in the<br>Manager event console. | No action is required.                                                                                                                                                          |

## Container

| Table 6. Container | Table 6. Container                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                      |  |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Issue              | Failing Condition                                                                                                                                                                                                                                                                                                                                                          | Disposition                                                                                                                                                                                                                                          |  |
| COS-1852           | When attempting to write an object to a<br>container that does not exist, the Accesser<br>appliance returns an HTTP 404 response with<br>an error message of NoSuchKey instead of the<br>appropriate NoSuchBucket. This includes<br>cases where the container name includes a<br>"/".                                                                                      | Ensure that your vault or container is<br>successfully created before<br>attempting to write objects to it. If<br>you receive an error message of<br>NoSuchKey for an upload request,<br>verify that the container you are<br>addressing does exist. |  |
| COS-15401          | If a user attempts to create a management<br>vault by using "manual configuration"<br>(accessed through the Configure Management<br>Vault page) based on an existing vault<br>template, management vault creation fails<br>with the following message: "Cannot create a<br>management vault from this template. It is<br>deployed to access pools with standard<br>vaults" | Use the "automatic configuration"<br>available on the Configure<br>Management Vault page.                                                                                                                                                            |  |

| Table 6. Container (continued) |                                                                                                                                                                                               |                                                                                                                                                                                  |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Issue                          | Failing Condition                                                                                                                                                                             | Disposition                                                                                                                                                                      |
| COS-15218                      | Container creation or deletion can sometimes<br>result in 500 error responses when the<br>requests are sent concurrently with other<br>configuration requests to the same storage<br>account. | Retrying the request that received a<br>500 is a suggested recovery action.<br>It's best to retry the request when<br>not doing other operations on the<br>same storage account. |

## Alerting and Reporting

| Table 7. Alerting a | nd reporting       |             |
|---------------------|--------------------|-------------|
| Issue               | Failing Condition  | Disposition |
|                     | Nothing to report. |             |

### **System Behavior**

| Table 8. System b | Table 8. System behavior                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                              |  |  |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Issue             | Failing Condition                                                                                                                                                                                                                                                                                                                                                      | Disposition                                                                                                                                                                                                                                                                                                                                                                                  |  |  |
| COS-2498          | The usage of a disk is counted while the disk<br>is offline. However, its capacity is not counted.                                                                                                                                                                                                                                                                     | No action. Awareness of limitation.<br>If necessary, a restart of core would<br>fix the usage values. Limit DLM<br>events.                                                                                                                                                                                                                                                                   |  |  |
| COS-2128          | In a GDG configuration with high request<br>latency to the remote stores and low latency<br>to local stores, an Accesser Appliance opens<br>multiple connections to the remote stores and<br>a single connection to local stores. Large<br>bursts of IO can overwhelm the single local<br>connection, resulting in elevated response<br>times and operation latencies. | Using the System Advanced<br>Configuration framework, the<br>Accesser Appliance can be<br>configured to open multiple<br>connections to local stores, allowing<br>it to better handle burst of IO<br>activity. The parameter to configure<br>appropriately is<br>network.connection-profile. Please<br>refer to section 3 of the Advanced<br>System Configuration guide for more<br>details. |  |  |
| COS-1920          | Support for "encoding-type" header when<br>performing xml-based listing requests is not<br>currently provided.                                                                                                                                                                                                                                                         | This feature is not currently supported.                                                                                                                                                                                                                                                                                                                                                     |  |  |

### **Storage Pools**

| Table 9. Storage pools |                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                  |  |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Issue                  | Failing Condition                                                                                                                                                                                                | Disposition                                                                                                                                                                                                                                      |  |
| COS-2642               | On the *Monitor Storage Pool Page, the<br><b>Reallocation Progress</b> graph, which displays<br>historical data, is inaccurate when a device is<br>down or statistics are not collected for a<br>window of time. | The <b>Data Reallocation</b> progress bar,<br>available at the top of the *Monitor<br>Storage Pool Page, is always<br>accurate. This view reflects the<br>status and should be used to<br>monitor progress of the data<br>reallocation activity. |  |

#### **Data Evacuation**

| Table 10. Data evacuation |                    |             |
|---------------------------|--------------------|-------------|
| Issue                     | Failing Condition  | Disposition |
|                           | Nothing to report. |             |

### **System Configuration**

| Table 11. System configuration      |                    |             |
|-------------------------------------|--------------------|-------------|
| Issue Failing Condition Disposition |                    | Disposition |
|                                     | Nothing to report. |             |

### **Deleting objects**

| Issue | Failing Condition                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Disposition                                                                                      |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| 9444  | If a system is 100% full, customers might<br>encounter an HTTP 500 error if they attempt<br>to delete objects larger than the embedded<br>content threshold (<1MB S3, >4MB SOH for<br>default segments size). This issue has existed<br>since release 3.0. It occurs because deleting<br>large objects causes an intermediate write<br>that appears larger to a Slicestor <sup>®</sup> Node,<br>causing that node to fail the request due to an<br>insufficient space error. | Contact IBM Support. They must use<br>a development-provided procedure<br>to free up disk space. |

## Manager Web Interface

| Table 13. Manager Web Interface |                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                              |  |
|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Issue                           | Failing Condition                                                                                                                                                                                                                                      | Disposition                                                                                                                                                                                                                                                                                                                                                  |  |
| COS-13189                       | .89 For drives that do not have a SCSI name, some<br>Disk Lifecycle Management (DLM) actions,<br>such as resume and fail, performed through<br>the Manager User Interface (UI) will fail.                                                              | Use drive serial number to perform the action from the command line.                                                                                                                                                                                                                                                                                         |  |
|                                 |                                                                                                                                                                                                                                                        | Obtain drive serial number<br>information by executing (see<br>SERIAL column): # storage list                                                                                                                                                                                                                                                                |  |
|                                 |                                                                                                                                                                                                                                                        | Perform the operation based on the<br>drive serial number (Z29010L5), for<br>example: # storage fail Z29010L5                                                                                                                                                                                                                                                |  |
| COS-10031                       | When resuming a drive in the DIAGNOSTIC<br>state from the Manager User Interface, it may<br>take ~20 seconds to complete. The resume<br>button is not disabled during this time.                                                                       | Do not hit the resume button until<br>the operation completes. If the drive<br>stays in the DIAGNOSTIC state for<br>more than 20 seconds, perform a<br>refresh of the page. If the drive<br>continues to stay in this state, follow<br>the recommended action that is<br>provided in the Manager<br>Administration Guide under disk<br>lifecycle management. |  |
| COS-23764                       | Upon network failure while going through the<br>one time setup process in the manager, a<br>network error page appears. When the<br>network comes back, reload the page, at<br>which point an internal server error page<br>appears in some scenarios. | Log out of the internal server error<br>page and log back into the manager,<br>which will take you through one time<br>setup again.                                                                                                                                                                                                                          |  |

#### Vaults

| Table 14. Vaults |                   |             |
|------------------|-------------------|-------------|
| Issue            | Failing Condition | Disposition |
|                  | Nothing to report |             |

#### **Vault Mirrors**

| Table 15. Vault mirrors |                                                                                                                                                                                       |                                                                                                               |  |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|--|
| Issue                   | Failing Condition                                                                                                                                                                     | Disposition                                                                                                   |  |
| COS-7019                | When performing IO against a vault mirror<br>with synchronous writes disable, HEAD<br>requests performed against a successfully<br>written object may return an HTTP 404<br>response. | If an HTTP 404 is returned for a<br>HEAD request for a recently written<br>object, please retry your request. |  |

| Table 15. Vault mirrors (continued) |                                                                                                                                                                                             |                                                                                                                                |  |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|--|
| Issue                               | Failing Condition                                                                                                                                                                           | Disposition                                                                                                                    |  |
| COS-13370                           | Through the Manager User Interface (UI),<br>after creating a mirror from a mirror template<br>that has Authorized IP Addresses populated,<br>the mirror does not contain the specified IPs. | Perform the following workaround.<br>After the mirror is created, add the<br>IPs using the Edit Mirror Access<br>Control page. |  |

## Vault migration

| Issue     | Failing Condition                                                                                                                                                                                                                                                                                                                                                                 | Disposition |  |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|
| 15500     | Failing condition                                                                                                                                                                                                                                                                                                                                                                 | Disposition |  |
| COS-12442 | When a vault migration finishes the work that<br>is contained in its TODO queue, it kicks off a<br>process to calculate the exact count of the<br>number of objects that are migrated as part of<br>the migration. This process of calculating the<br>exact size is performed by each device in the<br>target pool, and can take a long time to<br>complete for large migrations. |             |  |

# **Chapter 7. Supported Hardware Platforms**

#### **IBM Cloud Object Storage Appliances**

| Table 17. Minimum Version of ClevOS Compatible with Cleversafe Hardware Platforms |         |                |  |
|-----------------------------------------------------------------------------------|---------|----------------|--|
| Appliance                                                                         | Product | Minimum ClevOS |  |
| System Manager Appliance                                                          | M2100   | ≤2.7.0         |  |
| System Manager Appliance                                                          | M2105   | 3.2.2          |  |
| System Manager Appliance                                                          | M3100   | 2.7.0          |  |
| IBM COS Accesser® Device                                                          | A2100   | ≤2.7.0         |  |
| IBM COS Accesser® Device                                                          | A3100   | ≤2.7.0         |  |
| IBM COS Slicestor® Device                                                         | S1440   | ≤2.7.0         |  |
| IBM COS Slicestor® Device                                                         | S2104   | 3.2.1          |  |
| IBM COS Slicestor® Device                                                         | S2212   | 3.2.1          |  |
| IBM COS Slicestor® Device                                                         | S2440   | 3.0.1          |  |
| IBM COS Slicestor® Device                                                         | S4100   | 3.1.0          |  |

| Table 18. Minimum Version of ClevOS Compatible with IBM Hardware Platforms |                                    |         |                |  |
|----------------------------------------------------------------------------|------------------------------------|---------|----------------|--|
| Product Name                                                               | Machine Type<br>(1Yr/3Yr Warranty) | Model   | Minimum ClevOS |  |
| IBM COS Accesser® 3105                                                     | 3401/3403                          | A00     | 3.8.1          |  |
| IBM COS Accesser® 4105                                                     | 3401/3403                          | A01     | 3.8.1          |  |
| IBM COS Accesser® 3110                                                     | 4958/4957                          | A10     | 3.14.4         |  |
| IBM COS Manager™ 2105                                                      | 3401/3403                          | M00     | 3.8.1          |  |
| IBM COS Manager <sup>™</sup> 3105                                          | 3401/3403                          | M01     | 3.8.1          |  |
| IBM COS Manager™ 3110                                                      | 4958/4957                          | M10     | 3.14.4         |  |
| IBM COS Slicestor® 2212                                                    | 3401/3403                          | S00     | 3.8.1          |  |
| IBM COS Slicestor® 2448                                                    | 3401/3403                          | S01     | 3.8.1          |  |
| IBM COS Slicestor®3448                                                     | 3401/3403                          | S02     | 3.8.3          |  |
| IBM COS Slicestor®2584 (AP-TL-1)                                           | 3401/3403                          | S03     | 3.8.1          |  |
| IBM COS Slicestor®2584 (AP-LS-1)                                           | 3401/3403                          | S03     | 3.13.1         |  |
| IBM COS Slicestor®2212A                                                    | 3401/3403                          | S10     | 3.10.0         |  |
| IBM COS Slicestor <sup>®</sup> 12                                          | 4958/4957                          | C10/J10 | 3.14.4         |  |
| IBM COS Slicestor <sup>®</sup> 53                                          | 4958/4957                          | C10/J11 | 3.14.4         |  |
| IBM COS Slicestor®106                                                      | 4958/4957                          | C10/J12 | 3.14.4         |  |

Note: 🛛 Requires RPQ

## Hewlett Packard Enterprise

| Table 19. Minimum Version of ClevOS Compatible with Hewlett Packard Enterprise Hardware |                   |                |
|-----------------------------------------------------------------------------------------|-------------------|----------------|
| Appliance                                                                               | Model             | Minimum ClevOS |
| Manager Appliance                                                                       | DL360P Gen8       | 3.2.1          |
| Manager Appliance                                                                       | DL360 Gen9        | 3.5.0          |
| Manager Appliance                                                                       | DL380 Gen9        | 3.5.0          |
| Accesser <sup>®</sup> Device                                                            | DL360P Gen8       | 3.2.1          |
| Accesser <sup>®</sup> Device                                                            | DL360 Gen9        | 3.5.0          |
| Accesser <sup>®</sup> Device                                                            | DL380 Gen9        | 3.5.0          |
| Slicestor <sup>®</sup> Device                                                           | SL4540 Gen8       | 2.9.0          |
| Slicestor <sup>®</sup> Device                                                           | DL380 Gen9        | 3.5.0          |
| Slicestor <sup>®</sup> Device                                                           | Apollo 4200 Gen9  | 3.6.0          |
| Slicestor <sup>®</sup> Device                                                           | Apollo 4510 Gen9  | 3.6.0          |
| Slicestor <sup>®</sup> Device                                                           | Apollo 4510 Gen10 | 3.14.0         |
| Slicestor <sup>®</sup> Device                                                           | Apollo 4530 Gen9  | 3.6.0          |

### Seagate

| Table 20. Minimum Version of ClevOS Compatible with Seagate Hardware |                     |        |  |
|----------------------------------------------------------------------|---------------------|--------|--|
| Appliance Model Minimum ClevOS                                       |                     |        |  |
| Seagate OneStor®                                                     | AP-2584 1 AP-TL-1   | 3.4.2  |  |
| Seagate Exos®                                                        | AP 5U84-Laguna Seca | 3.15.0 |  |

#### Cisco

| Appliance               | Model                                 | Minimum ClevOS |
|-------------------------|---------------------------------------|----------------|
| Cisco Slicestor® Device | UCS C3260                             | 3.7.4          |
| Cisco Slicestor® Device | UCS S3260 (Single<br>Node)            | 3.12.0         |
| Cisco Slicestor® Device | UCS S3260 (Dual Node)                 | 3.12.0         |
| Cisco Slicestor® Device | UCS S3260 M5 (56 drive configuration) | 3.13.1         |
| Cisco Slicestor® Device | UCS S3260 M5 (60 drive configuration) | 3.14.3         |
| Cisco Manager Appliance | UCS C220 M4                           | 3.12.0         |
| Cisco Accesser® Device  | UCS C220 M4                           | 3.12.0         |

| Table 21. Minimum Version of ClevOS Compatible with Cisco Hardware (continued) |             |                |
|--------------------------------------------------------------------------------|-------------|----------------|
| Appliance                                                                      | Model       | Minimum ClevOS |
| Cisco Manager Appliance                                                        | UCS C220 M5 | 3.13.6         |
| Cisco Accesser® Device                                                         | UCS C220 M5 | 3.13.6         |
| Cisco Slicestor® Device                                                        | UCS C240    | 3.13.6         |

#### Dell

| Table 22. Minimum Version of ClevOS Compatible with Dell Hardware |                           |                |
|-------------------------------------------------------------------|---------------------------|----------------|
| Appliance                                                         | Model                     | Minimum ClevOS |
| Dell Slicestor® Device                                            | DSS 7000                  | 3.10.1         |
| Dell Slicestor® Device                                            | R740xd w/ HDD Support     | 3.14.1         |
| Dell Slicestor® Device                                            | R740xd w/ NVMe<br>Support | 3.14.2         |

#### Lenovo

| able 23. Minimum Version of ClevOS Compatible with Lenovo Hardware |          |                |
|--------------------------------------------------------------------|----------|----------------|
| Appliance                                                          | Model    | Minimum ClevOS |
| Lenovo Manager Appliance                                           | X3550 M5 | 3.10.1         |
| Lenovo Accesser® Device                                            | X3550 M5 | 3.10.1         |
| Lenovo Manager Appliance                                           | X3650 M5 | 3.10.1         |
| Lenovo Manager Appliance                                           | SR630    | 3.13.6         |
| Lenovo Accesser® Device                                            | SR630    | 3.13.6         |
| Lenovo Slicestor® Device                                           | SR650    | 3.13.6         |

## Quanta Cloud Technology (QCT)

| Table 24. Minimum Version of ClevOS Compatible with QCT Hardware |                          |                |
|------------------------------------------------------------------|--------------------------|----------------|
| Appliance                                                        | Model                    | Minimum ClevOS |
| QCT Manager Appliance                                            | QuantaGrid<br>D51PH-1ULH | 3.13.4         |
| QCT Accesser® Device                                             | QuantaGrid<br>D51PH-1ULH | 3.13.4         |
| QCT Slicestor <sup>®</sup> Device                                | QuantaGrid<br>D51PH-1ULH | 3.13.4         |

# Chapter 8. Incompatible Hardware and Firmware with ClevOS

# The hardware components running firmware revisions listed below are incompatible with ClevOS due to the possibility of unexpected behavior.

**Note:** If you have any hardware on this list running the firmware revisions listed, please contact L3 support immediately to create an upgrade plan. You can determine your firmware revisions using the Firmware Report that is found under the Maintenance menu.

#### **Broadcom**

| Table 25. Broadcom Hardware and Firmware Incompatibility with ClevOS |                           |               |
|----------------------------------------------------------------------|---------------------------|---------------|
| Type Model Firmware affected                                         |                           |               |
| RAID Controller                                                      | Broadcom MegaRAID 9361-8i | 4.650.00-6121 |

#### **Hewlett Packard**

| Table 26. HP Hardware and Firmware Incompatibility with ClevOS |                       |                   |
|----------------------------------------------------------------|-----------------------|-------------------|
| Туре                                                           | Model                 | Firmware affected |
| RAID Controller                                                | HP-SL4540 Smart Array | 6.64              |
| iLO                                                            | HPE SL4540 Gen 8      | 2.30              |

#### **IBM Cloud Object Storage Appliances**

| Table 27. IBM COS Hardware and Firmware Incompatibility with ClevOS |                                                    |                        |
|---------------------------------------------------------------------|----------------------------------------------------|------------------------|
| Туре                                                                | Model                                              | Firmware affected      |
| USM                                                                 | IBM COS Slicestor®2584 (AP-<br>TL-1) 3401/3403 S03 | 4.1.7                  |
| BMC                                                                 | A3105, A4105, M3105, S2212A,<br>S2448              | 1.0.125362, 1.0.135362 |
| BMC                                                                 | A10,C10,M10                                        | < .97                  |
| CPLD                                                                | A10,C10,M10                                        | < 1818                 |

#### Seagate

| Table 28. Seagate Hardware and Firmware Incompatibility with ClevOS |                                |      |
|---------------------------------------------------------------------|--------------------------------|------|
| Type Model Firmware affected                                        |                                |      |
| HDD                                                                 | Seagate<br>ST1000NM0033-9ZM173 | SN04 |

## Supermicro

| Table 29. Supermicro Hardware and Firmware Incompatibility with ClevOS |                                  |      |
|------------------------------------------------------------------------|----------------------------------|------|
| Type Model Firmware affected                                           |                                  |      |
| BMC                                                                    | Supermicro SSG-6048R-<br>E1CR60N | 3.60 |

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