IBM XIV Host Attachment Kit for Windows Version 2.4.0

# Release Notes





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### **Overview**

The IBM® XIV® Host Attachment Kit (HAK) for Windows is a software pack that simplifies the task of connecting a Microsoft Windows Server host to the IBM XIV Storage System.

The HAK provides a set of command-line interface (CLI) tools that help host administrators perform different host-side tasks, such as: detect any physically connected XIV storage system (single system or multiple systems), detect XIV volumes, define the host on the XIV storage system, run diagnostics, and apply best practice native multipath connectivity configuration on the host.

You can download the IBM XIV Host Attachment Kit software package at any time from the IBM Fix Central website (www.ibm.com/support/fixcentral).

### Compatibility and requirements

The IBM XIV Host Attachment Kit for Windows is compatible with different versions of the Windows Server operating system and the XIV storage system, as well as with different HBAs and multipath solutions.

Certain software packages, patches, or drivers must be installed on the host, as detailed in the following subsections.

**Note:** This section applies to version 2.4.0. For information about the compatibility and requirements of a previous Host Attachment Kit version, refer to its relevant release notes.

# **Supported Windows Server versions**

The IBM XIV Host Attachment Kit for Windows supports different Windows Server versions, service packs, or editions, as listed in the following table.

Operating system	Service Pack	Architecture
Microsoft Windows Server 2008	SP1, SP2	x86, x64
Microsoft Windows Server 2008 R2	None, SP1	x64
Microsoft Windows Server 2012	None	x64
Microsoft Windows Server 2012 R2	None	x64

#### Note:

- Microsoft Windows Server 2003 is no longer supported.
- See "Required software on the host" on page 2 for information about required OS updates.

## Supported storage systems

The IBM XIV Host Attachment Kit for Windows supports different microcode versions of the IBM XIV Storage System, as listed in the following table.

Storage system	Microcode version
IBM XIV Storage System	10.2.4.x
	11.0.x, 11.1.x, 11.2.x, 11.3.x, 11.4.x, 11.5.0, 11.5.1
IBM Spectrum Accelerate	11.5.0.b

**Note:** Newer microcode versions may also be compatible. When a newer XIV microcode version becomes available, refer to the latest XIV storage system release notes. You can obtain the latest XIV storage system release notes on the IBM XIV Storage System Information Center (publib.boulder.ibm.com/infocenter/ibmxiv/r2).

### **Supported HBAs**

The IBM XIV Host Attachment Kit for Windows supports different host bus adapter (HBA) brands and types.

For the latest support information and compatibility matrix, see the IBM System Storage<sup>®</sup> Interoperation Center website (www.ibm.com/systems/support/storage/config/ssic).

For best performance, install the latest firmware and drivers for the HBAs that are in use. The HBA vendor should provide the latest firmware and drivers.

**Important:** For iSCSI connectivity, only iSCSI software initiators are supported. Hardware iSCSI HBAs are not supported.

## Supported multipath I/O solutions

The IBM XIV Host Attachment Kit for Windows supports the following multipath solutions:

- Native multipath I/O (MPIO) and Microsoft DSM (MSDSM); installed from the Server Manager.
- Veritas Dynamic Multipathing (DMP) 5.0 and 5.1.

#### **Important:**

- For proper Active/Active multipathing using Veritas Dynamic Multipathing 5.0, install the Symantec Array Support Library for IBM XIV, which can be downloaded from the Symantec Enterprise Technical Support website(www.symantec.com/business/support/index?page=home).
- Using more than one multipath I/O framework on the same host is not supported.

# Required software on the host

Prior to installing the IBM XIV Host Attachment Kit for Windows and depending on the installed Windows Server version, specific operating system updates must be installed on the host.

These updates are required for error-free functionality. The following table lists the required and automatically installed hotfixes in each case.

#### **Important:**

- The following table contains information that is known at the time of the General Availability (GA) date. Newer or additional hotfixes may be required in distinct cases or in particular production environments. Contact IBM XIV Support if you encounter errors or difficulties.
- Although the Host Attachment Kit automatically installs certain Microsoft hotfixes for Windows Server, you should always ensure that the most updated and relevant hotfixes are installed manually in addition to the bundled hotfixes. You can find any relevant hotfix and download it from the Microsoft Support website (support.microsoft.com).
- Always refer to the Microsoft documentation (KB article) of any hotfix or set of hotfixes that your system requires.

Operating system	Service pack	Required components that must be installed manually	Automatically installed
Windows Server 2008	Service Pack 1 or later	Microsoft Multipath I/O Framework (enable from the Server Manager applet).	Microsoft Hotfix KB979743 (support.microsoft.com/kb/ 979743)
		Microsoft Hotfix set* KB957311 (support.microsoft.com/kb/957311) if Windows Clustering is used.	Microsoft Hotfix KB981379 (support.microsoft.com/kb/ 981379)
			Microsoft Hotfix KB983554 (support.microsoft.com/kb/ 983554)
			Microsoft Hotfix KB2522766 (support.microsoft.com/kb/ 2522766)
Windows Server 2008 R2	None	Microsoft Multipath I/O Framework (enable from the Server Manager applet).	Microsoft Hotfix KB979711 (support.microsoft.com/kb/ 979711)
		Microsoft Hotfix set* KB980054 (support.microsoft.com/kb/980054) if Windows Clustering is used.	Microsoft Hotfix KB981208 (support.microsoft.com/kb/ 981208)
			Microsoft Hotfix KB2460971 (support.microsoft.com/kb/ 2460971)
			Microsoft Hotfix KB2522766 (support.microsoft.com/kb/ 2522766)
	Service Pack 1	Microsoft Hotfix set* KB2468345 (support.microsoft.com/kb/2468345)     Microsoft Hotfix set* KB2545685 (support.microsoft.com/kb/2545685) if Windows Clustering is used.	Microsoft Hotfix KB2460971 (support.microsoft.com/kb/ 2460971)     Microsoft Hotfix KB2522766 (support.microsoft.com/kb/
Windows Server 2012	None	Microsoft Hotfix KB2898774     (support.microsoft.com/kb/2898774)     if Windows Clustering is used.	2522766) None
Windows Server 2012 R2	None	None	None
* Includes more than one h	otfix. Refer to the Microsof	ft KB article on the provided link.	1

**Note:** Refer to "Known issues" on page 8 for information about any additional Microsoft Hotfix that you may need to install in order to solve any specific issue that you might encounter.

## **Change log**

This section summarizes the changes made in different version releases of the IBM XIV Host Attachment Kit for Windows.

# Version 2.4.0 (March 2015)

Version 2.4.0 adds support for XIV microcode version 11.5.1 and IBM Spectrum Accelerate 11.5.0.b.

Ticket ID	Description
HA-261509	<b>Enhancement:</b> This new feature allows the host administrator to automatically discover and connect to new, already-attached iSCSI ports.
	For more information, refer to the user guide.

# **Version 2.3.0 (August 2014)**

Version 2.3.0 added support for XIV microcode version 11.5 and includes the following enhancements and fixes.

Description
<b>Enhancement</b> : The <b>list</b> ( <b>-L</b> ) command option can be used with <b>xiv_diag</b> to display information that is to be gathered by the utility.
For more information, refer to the user guide.
Enhancement: Added support for the XIV multi-tenancy feature, allowing host attachment to different and separate storage domains that are defined on the same XIV storage system. This enhancement applies only to XIV microcode version 11.5 or later.
For more information, refer to the user guide.
<b>Fixed</b> : On Windows Server 2012, Pythonwin.exe (bundled in the HAK package for Windows) may record Side-by-Side events in the event log. These events have no effect on system functionality.
<b>Fixed</b> : After upgrading from HAK version 1.5.x to version 1.10.0 or later, the newer <b>xiv_attach</b> utility might fail in the 'Verifying XIV MPIO Load Balancing' configuration task.
<b>Fixed</b> : A general error message appears when running <b>xiv_attach</b> , <b>xiv_fc_admin</b> , or <b>xiv_iscsi_admin</b> if non-English characters are used in the XIV credentials.

# Version 2.2.0 (November 2013)

Version 2.2.0 added support for version 11.4.0 of the XIV microcode and for Windows Server 2012 R2.

Version 2.2.0 also included the following enhancement and fixes.

Ticket ID	Description
HA-261142*	Enhancement: The Host Profiler utility (xiv_host_profiler) can now detect the microcode versions of the XIV systems to which the host is connected. In addition, users can use thexiv-microcode option with theanalyze command argument in order to run the host profile analysis against a specific microcode version.
HA-253188	<b>Fixed</b> : <b>xiv_diag</b> might fail to gather cluster reports on non-English Windows Server cluster nodes.
HA-255825	<b>Fixed</b> : Uploading the host profile to the XIV storage system over an iSCSI connection fails silently when the host HBA FC ports are zoned but not registered with the FC targets of that XIV system.
HA-261160	<b>Fixed</b> : During the installation and configuration of the Windows MPIO feature, if the host is shut down or restarted in an unordered manner, <b>xiv_attach</b> , <b>xiv_fc_admin</b> , and <b>xiv_iscsi_admin</b> later fail and exit with an error message.

Applies to all supported operating systems.

# Version 2.1.0.1 (August 2013)

Version 2.1.0.1 included the following hotfix and change.

Description
Fixed: In some cases, a general error (type 'exceptions.AttributeError') might occur if xiv_devlist, xiv_attach, xiv_fc_admin, or xiv_iscsi_admin is used when the online volume migration (IBM Hyper-Scale Mobility feature) is in Proxy state.
Change: In the xiv_devlist output, "OLVM State" was renamed to "Hyper-Scale Mobility".

<sup>\*</sup> Applies to all supported operating systems.

# Version 2.1.0 (June 2013)

Version 2.1.0 added support for version 11.3.0 of XIV microcode and for the IBM Hyper-Scale Mobility (online volume migration) feature.

Additional changes in version 2.1.0:

Ticket ID	Description	
HA-231357*	<b>Enhancement</b> : The <b>no-headers</b> argument can be used with the <b>xiv_devlist -t csv</b> and <b>xiv_syslist -t csv</b> commands to generate CSV output without column headers.	
HA-253044*	<b>Enhancement</b> : An additional step in the <b>xiv_attach</b> procedure allows scheduling a task for running the Host Profiler utility on the host. For more information, refer to the user guide.	

Description
<b>Fixed</b> : In some cases, the <b>xiv_host_profileranalyze</b> command might generate notices that are unrelated to the host processor architecture.
<pre>Fixed: In some cases, xiv_syslist might exit with the error message: HBA API Library found no adapters.</pre>
<b>Fixed</b> : <b>xiv_devlist</b> might exit with error messages when running on a host connected to a storage device other than the XIV storage system.
<b>Fixed</b> : <b>xiv_host_profiler</b> and <b>xiv_syslist</b> might exit with error messages when running on a host connected to a storage device other than the XIV storage system.

## Version 2.0.0 (March 2013)

Version 2.0.0 included the following enhancements and fixes.

Ticket ID	Description
HA-26055*	Enhancement: A new host diagnostics utility, Host Profiler (xiv_host_profiler), is now available. The utility collects comprehensive host configuration information, creates a profile based on this information, and allows detailed analysis of the collected information. For more information, refer to the Diagnostics chapter in the IBM XIV Host Attachment Guide.  Note: The Host Profiler utility is compatible only with XIV microcode version 11.2 or later.
HA-242098	<b>Fixed</b> : In some rare cases, HAK utilities might crash with a pywintypes.error error message.
HA-249721	<b>Fixed</b> : <b>xiv_syslist</b> might not detect all FC connections to an XIV system if the default FC initiator port number has been modified on that XIV system.
HA-250135	<b>Fixed</b> : <b>xiv_diag</b> might fail when collecting the list of all installed Windows hotfixes if a large number of Windows updates are installed on the host.

<sup>\*</sup> Applies to all supported operating systems.

# Version 1.10.0 (September 2012)

Version 1.10.0 added support for Microsoft Windows Server 2012, and includes the following enhancements and fixes.

Ticket ID	Description
HA-239303	<b>Enhancement</b> : The HAK installer for Windows allows you to select Japanese as the language of the installation wizard.
HA-236858*	<b>Fixed</b> : xiv_devlist does not display the correct size of volumes that are larger than 2.2 TB.

Ticket ID	Description	
* Applies to all suj	oported operating system	s.

# Version 1.9.0 (June 2012)

Version 1.9.0 included the following enhancements and fixes.

Ticket ID	Description	
HA-73943*	<b>Enhancement</b> : The <b>path</b> optional argument is now available for the <b>xiv_diag</b> command, allowing one-step definition of the directory into which the report file should be generated. For more information, refer to the user guide.	
HA-233433*	<b>Fixed:</b> In some cases, <b>xiv_syslist</b> may fail with a general error prompt (ValueError exception).	
HA-233781	<b>Fixed:</b> After upgrading the HAK, <b>xiv_detach</b> fails and returns an error message: Unable to uninstall the LUNO driver. The Windows Installer return code is 1605.	
* Applies to all su	upported operating systems.	

# Version 1.8.0 (March 2012)

Version 1.8.0 included the following enhancements, changes, and fixes.

Ticket ID	Description		
HA-179589*	<b>Enhancement</b> : A new utility, <b>xiv_syslist</b> , has been added to the IBM XIV Host Attachment Kit in order to provide broader and more customized information than the output of the <b>xiv_fc_admin -L</b> and <b>xiv_iscsi_admin -L</b> commands.		
	Using the xiv_syslist command and its optional arguments, users can view different details of all XIV storage systems that are connected to the host. For more information, refer to the IBM XIV Host Attachment Guide.		
HA-172829	Change: Microsoft Hotfix KB2522766 (see "Required software on the host" on page 2) is now automatically installed on Windows Server 2008 or Windows Server 2008 R2 when running xiv_attach for the first time on the host.  Attention: The installation of the KB2522766 hotfix may require a reboot.		
HA-163115	Change: xiv_attach, xiv_fc_admin, and xiv_iscsi_admin now provide a warning and then exit when the minimal operating system or service pack version requirements are not met. For more information about these requirements, refer to "Compatibility and requirements" on page 1.		
HA-168483	<b>Fixed</b> : <b>xiv_attach</b> or <b>xiv_detach</b> may crash if the <i>PATH</i> variable is longer than 380 characters.		
HA-169980	Fixed: On Windows Server 2008 and Windows Server 2008 R2, xiv_diag does not retrieve the installed Microsoft hotfixes list.		

Ticket ID	Description	
HA-170632	<b>Fixed</b> : If the portable HAK is extracted to the Windows desktop, its path might be too long.	
HA-198356	<b>Fixed</b> : xiv_attach may crash when the <b>ProductName</b> registry key under HKCR\installer\products does not contain a value.	
* Applies to all s	upported operating systems.	

### **Known issues**

This section details the known issues in version 2.4.0 of the IBM XIV Host Attachment Kit for Windows, along with possible solutions or workarounds (if available).

Ticket ID	Description		
HA-6459	When using the VMware Raw Device Mapping (RDM), xiv_devlist and the multipath management agent erroneously report that Windows has only one path to the disk.		
	Currently there is no workaround or solution for this limitation.		
HA-100800	Mapping the LUN0 volume causes errors.		
	Due to the distinctive properties of the XIV LUN0 volume (on any storage pool), mapping it to the host causes numerous errors or performance problems.		
	Accordingly, mapping the LUN0 volume is not recommended.		
HA-100946	When running xiv_attach, xiv_fc_admin, or xiv_iscsi_admin for the first and second time (during the initial host configuration) on x64-based Windows Server 2008, two reboots are required.		
	This occurs due to the automatic installation of two Microsoft hotfixes.		
	Currently there is no workaround or solution for this limitation.		
HA-163121	An error occurs when using the <b>\h</b> (help) argument with the HAK installation command in the Windows command prompt.		
	Currently there is no workaround or solution for this limitation.		

Ticket ID	Description	
HA-213964	When using the HAK from Windows PowerShell, the <b>-o</b> command argument (used with <b>xiv_devlist</b> and <b>xiv_syslist</b> ) does not work with more than one parameter.	
	To avoid this issue, use single quotes to enclose all the parameter names. For example: xiv_devlist -o 'device, size'	
HA-235121	When <b>xiv_devlist</b> is run immediately after <b>xiv_fc_admin -R</b> or <b>xiv_iscsi_admin -R</b> , the devices list might report "N/A" as the size of some devices. This occurs due to a delay limitation in Windows Server.	
	To resolve this issue, wait a few seconds before running <pre>xiv_devlist</pre> .	
HA-254647	If version 1.0.2.1 of the IBM Storage Enabler for Windows Failover Clustering is installed on the host, the Host Profiler utility (xiv_host_profiler) returns a value of 0.0.0 as the version number.  Note: This does not affect the functionality of the IBM Storage Enabler for Windows Failover Clustering, and no other erroneous information is returned by the Host Profiler utility.	
	Currently there is no workaround or solution for this issue.	
HA-261228	xiv_devlist does not show a volume that is mapped to LUN 255.	
	To avoid this issue, do not map any volume to LUN 255.	
HA-261447	If you upgrade the software from version 2.1.0.1 to any later version, a duplicate entry is left in the "Program and Features" list in the Windows Control Panel. This behavior does not affect the HAK functionality.  Workaround: After upgrading from version 2.1.0.1 and determining that the new version is functioning correctly, uninstall version 2.1.0.1.	

# Related information and publications

You can find additional information and publications related to the IBM XIV Host Attachment Kit for Windows on the following websites.

- IBM Storage Host Software Solutions Information Center (publib.boulder.ibm.com/infocenter/strhosts/ic)
- IBM XIV Storage System Information Center (publib.boulder.ibm.com/ infocenter/ibmxiv/r2)
- Microsoft TechNet website for Windows Server (technet.microsoft.com/en-us/ windowsserver)
- Microsoft Windows Server TechCenter (technet.microsoft.com/en-us/library/ bb625087.aspx)
- Microsoft TechNet overview page for Multipath I/O (MPIO) (technet.microsoft.com/en-us/library/cc725907.aspx)

# Getting information, help, and service

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- IBM website (ibm.com®)
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- IBM Directory of Worldwide Contacts website (www.ibm.com/planetwide)

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