IBM XIV Storage System Management Tools Version 4.5

Release Notes





Contents

Figures v	Fixed issues
3	UI-264456
Overview 1	UI-264756
	UI-264924
Management Tools documentation set	UI-265042
Specifications	Known issues
XIV GUI specifications	General
IBM Hyper-Scale Manager specifications 3	Virtual Appliance installation
What's new in Management Tools version 4.5 4	XIV GUI
Limitations	
UI-263912 8	Copyrights
UI-263821 8	Contacting IBM Support
UI-262890	Documentation format
	Notices and trademarks
UI-261561	
UI-253185 8	Indov 15
UI-247041	Index

© Copyright IBM Corp. 2015 iii

Figures

1.	Deploying a Spectrum Accelerate system .	. 5	4.	Proactive Support window 8
2.	Generated License Report	. 6		
3.	Defining a User with an Operations			
	Administrator role	. 7		

© Copyright IBM Corp. 2015 **V**

Overview

These release notes are for the IBM® XIV® Storage System Management Tools version 4.5.

XIV GUI version 4.5 should be used to deploy and monitor IBM Spectrum Accelerate systems.

Release date

March 2015

On IBM Hyper-Scale Manager

IBM Hyper-Scale Manager was previously named IBM XIV Multi-System Manager.

Working with the IBM Hyper-Scale Manager

IBM XIV recommends using the IBM Hyper-Scale Manager and an XIV GUI in Manager mode if you have more than 10 systems.

Compatibility

XIV GUI 4.5 is compatible with IBM Hyper-Scale Manager 1.6.

Supported microcode releases

This version supports IBM XIV releases 11.5.1, and all previous IBM XIV releases.

Management Tools documentation set

The documentation for this release contains instructions for each installation type and an operations guide that is common to both.

IBM Hyper-Scale Manager installation

Virtual Appliance installation

- Installation Guide for Virtual Appliance
- · Quick Start Guide for Virtual Appliance

Application installation

- Installation Guide Application
- Quick Start Guide for Application

Management Tools

These documents are common to both installation types.

- · Operations Guide
- Management Tools Release Notes

Specifications

XIV GUI specifications

The XIV GUI runs in either *Direct* mode, or *Manager* mode. Additionally, the XIV GUI installed on a 64-bit OS has different specifications than a 32-bit OS.

© Copyright IBM Corp. 2015

Direct mode

CPU Dual core

Memory

Up to 25 systems

32-bit and 64-bit: 700MB

More than 25 systems

32-bit: 1.1GB 64-bit: 1.5GB

Max number of XIV systems monitored by a single XIV GUI in direct mode is: 144

Best practice: IBM XIV recommends to use the IBM Hyper-Scale Manager and an XIV GUI in Manager mode if you have more than 10 systems.

Server mode

CPU Dual core

Memory

500MB

Allowed latency between a single XIV GUI and the IBM Hyper-Scale Manager: Max of 50ms

Supported OS for XIVGUI, XCLI, XIVTOP

Windows

- Windows Server 2003 (32 bit)
- Windows Server 2003 (64 bit)
- Windows Server 2008 (32 bit)
- Windows Server 2008 (64 bit)
- Windows Server 2012 R1 (64 bit)
- Windows Server 2012 R2 (64 bit)
- Windows 7 (32 bit)
- Windows 7 (64 bit)
- Windows Vista (32 bit)
- Windows Vista (64 bit)
- Windows 8 (32 bit)
- Windows 8 (64 bit)
- Windows 8.1 (32 bit)
- Windows 8.1 (64 bit)

Make sure you install the relevant package (64-bit or 32-bit) according to your OS type.

Linux

- Linux Red Hat Enterprise 5
- Linux Red Hat 6.4 (32 bit)
- Linux Red Hat 6.4 (64 bit)

Mac OSx 10.9

OSx 10.10

Additional supported OS for XCLI only

AIX AIX 6

AIX 7

Oracle Solaris 11 (SPARC)

Solaris 11 (INTEL)

HPUX HPUX 11i v3 (IA64)

IBM Hyper-Scale Manager specifications

The two IBM Hyper-Scale Manager installation types require two sets of specifications. Following these sets there is a third set, for specifications that are common to both installation types.

Note: The installation instructions are available in the Installation Guides and Ouick-Start Guides.

Standalone application

1. The installation is done on a 64-bit RHEL 6 (and up) OS.

Note: For best performance, install the IBM Hyper-Scale on an independent server.

- 2. Disk space:
 - At least 1 GB of free space in the /tmp directory
 - 76 GB free space under the installation path (the path is configurable, and does not have the home directory)
- 3. CPU and Memory allocation:

Table 1. Standalone application CPU and Memory allocation per machines/objects

Specifications	Dual-core/4Gb	4 cores/6Gb	6 cores/6Gb	6 cores/8Gb
# of machines	up to 40	up to 80	up to 120	up to 144
# of objects	up to 80K	up to 120K	up to 180K	up to 220K

Virtual Appliance memory and CPU

The Virtual Appliance deployment runs as a virtual application above an ESX server (VMWare Hypervisor only).

- An ESX (VMware) Server that hosts the IBM Hyper-Scale Manager, versions: 4, i4, 4.1, i4.1, i5
- VM disk size 76 GB

This deployment comes with 4 GB memory and dual core vCPU, by default. Immediately after the deployment, revise the specifications according to the number of XIV systems you will manage by the IBM Hyper-Scale Manager:

Table 2. Virtual Appliance CPU and Memory allocation per machines/objects

Specifications	Dual-core/4Gb	4 cores/6Gb	6 cores/6Gb	6 cores/8Gb
# of machines	up to 40	up to 80	up to 120	up to 144
# of objects	up to 80K	up to 120K	up to 180K	up to 220K

Other specifications

Ports

- Outbound/Inbound: RMI 1199-1209
- Inbound only: SSH/SCP 22
- Outbound only: SMTP 25
 - Communication with XIV systems 7778
 - RESTful API port 8443

Latency

Allowed latency between the IBM Hyper-Scale Manager and the XIV systems it monitors: maximum of 200 ms.

Concurrently connected GUI clients to an XIV system

Maximum number of GUI clients connected to an XIV system that can concurrently send requests to the IBM Hyper-Scale Manager is 15.

Administered XIV systems

Maximum XIV Systems that are administered by one server is 144 (up to 12 groups with 12 systems each).

What's new in Management Tools version 4.5

XIV Management Tools version 4.5 introduces the following new features:

IBM Spectrum Accelerate - a software-defined storage (SDS) solution

Starting from Management Tools version 4.5, IBM Spectrum Accelerate systems can be managed alongside and together with XIV storage systems. The new management options for IBM Spectrum Accelerate systems from the GUI include:

- Deployment of a new IBM Spectrum Accelerate system
- License management
- A new "Operations Administrator" role
- Proactive Support configuration

Deployment of IBM Spectrum Accelerate systems

Deployment of a new IBM Spectrum Accelerate system can be done from the XIV GUI in Direct or Manager mode:

In Direct mode, select Systems > Deploy Spectrum Accelerate System.

From Manager mode, select **Systems** > **Manager Configuration**, and click the **Deploy Spectrum Accelerate System** icon.

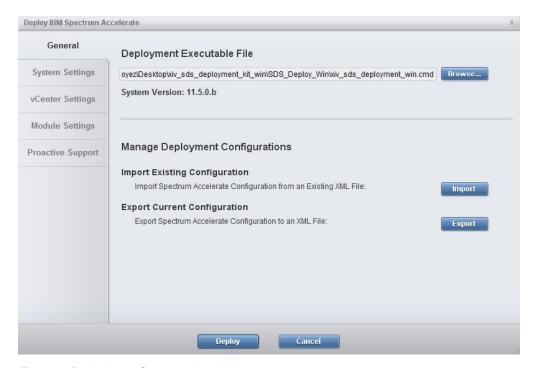


Figure 1. Deploying a Spectrum Accelerate system

Browse for the deployment executable file and click **Deploy** to install Spectrum Accelerate. If this is a first-time deployment, you can export the configuration information to an XML file for future use.

Licensing management

IBM Spectrum Accelerate licenses can be downloaded quickly and easily, and flexible terms offer all-inclusive features.

Using IBM Hyper-Scale Manager, you can easily manage and view your Spectrum Accelerate system licenses by generating a PDF report:

Spectrum Accelerate Licenses Status

36.2 TiB	Total Usable Hardware Capacity
48.83 TiB	Total Available Licensed Capacity
39.06 TiB	Total Fixed Lease Capacity
9.77 TiB	Total Perpetual Capacity
12.63 TiB	Total Unutilized Licensed Capacity

Туре	Description	Start	Expiration	Capacity
Perpetual	Azrieli Site	19-Mar-2014	Never	9.77 TiB
Fixed Lease	Expansion Project	19-Jan-2015	19-Jul-2015	19.53 TiB
Fixed Lease	For mtgenp-03	19-Apr-2014	19-Jun-2015	19.53 TiB

License History - Last 12 Months

Total unlicensed capacity in the last 12 months: 84 GiB
Total unutilized licensed capacity in the last 12 months: 322.27 TiB

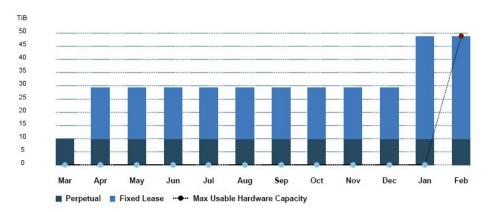


Figure 2. Generated License Report

New "Operations Administrator" role

To manage administrator operations on IBM Spectrum Accelerate systems, create a user with the new *Operations Administrator* role:



Figure 3. Defining a User with an Operations Administrator role

Proactive Support

Configuring Proactive Support allows the system to report events back to the IBM Service Center. In IBM Spectrum Accelerate systems, Proactive Support is also used to report usage data for applicable license types.

Proactive Support is email based. To configure Proactive Support, select the Proactive Support tab in the Support window. Select Proactive Support Enabled and define the Proactive Support SMTP Gateway.

Complete the mandatory Name, Email and Office Phone fields to be used as the **Proactive Support** contact. In IBM Spectrum Accelerate systems, the email address is also used for the Service Center to send an email for confirmation that Proactive Support is properly configured.



Figure 4. Proactive Support window

Limitations

UI-263912

After upgrading the Hyper-Scale Manager, the time of the Schedule Daily Backup is not saved and reverts to the default value. The default value is 11:30 p.m.

UI-263821

The XIV GUI does not launch when Single Sign-On (SSO) software is running on the client.

UI-262890

Unable to create or edit domain with size 0 through the GUI.

UI-261561

An untrusted XIV system (a system that is not authenticated via a certificate) is displayed as trusted. Removing an XIV system's certificate with the xcli -C remove XCLI command and then trying to connect to this system succeeds. This case happens as long as the XCLI server is up.

Workaround:

Log out of the XCLI server and log in again.

UI-253185

The GUI must be installed on a dedicated directory, as the uninstallation erases it completely.

UI-247041

Changing the PC local time when the GUI is open may also change the system time.

Workaround:

Restart the GUI.

Fixed issues

UI-264456

Adding a serial number column to a table of Volumes by Pool (or to Volumes and Snapshots) may result in slow GUI response time.

UI-264756

An Application Administrator can not clear events.

UI-264924

After upgrading the GUI to version 4.4.0.2, creating a Volume list causes the server to timeout.

UI-265042

The Update Management IP Interface functionality does not work properly in Japanese.

Known issues

General

MSM-261090

The IBM Hyper-Scale Manager can't monitor a pre-11.2.0 XIV system that is configured with LDAP, with an xiv_msms user that is configured both internally and in the LDAP.

Workaround

1. Disable LDAP on the specific XIV system.

ldap_mode_set mode=inactive

2. Delete the xiv msms user which is defined internally.

user delete user=xiv msms

3. Re-enable LDAP.

ldap mode set mode=active

Severity

Moderate

Affected versions:

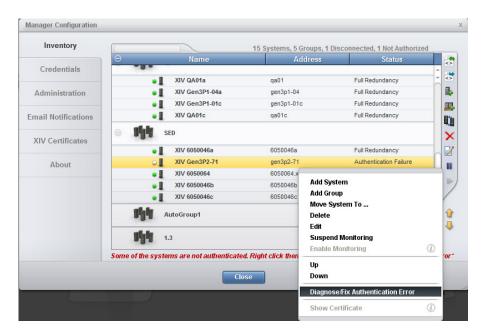
Version 1.1 and up

MSM-261538

Disabling LDAP on an XIV system may cause an authentication failure on all of the systems that are configured to this LDAP.

Workaround

- 1. Select **Systems > Manager Configuration** from the XIV GUI menu.
- 2. Type the Manager Access Code.
- 3. Select the **Inventory** tab.
- 4. Select and right-click the systems whose status is **Authentication Failure** and click **Diagnose/Fix Authentication Error** on the menu.



Severity

Moderate

Affected versions:

Version 1.5

Virtual Appliance installation

MSM-256723

After upgrading the IBM Hyper-Scale Manager, a logged-in vSphere client (using 'root' user) does not see the updated menu and version.

Workaround

Select option 17) Exit on the root menu to logoff. When you log in again, the IBM Hyper-Scale Manager main menu and version are updated correctly.

Severity

Moderate

Affected versions:

Version 1.1 onward

XIV GUI

UI-264966

On XIV systems 11.5.0 and up, Hyper-Scale Manager supports LDAP UPN mode only when there are no domains configured on the system. If domains are configured on the system, LDAP UPN mode is not supported.

UI-264605

When there is a role conflict in a mirroring relation, two rows are displayed in the GUI. The rows display the XIV systems with their source and destination volumes in different roles. That is, the system's role in the mirroring relation is reversed in each row.

Workaround:

Select only the row on which you would like to fix the role conflict and run the Change Role option on the mirror's source and destination. Refrain from selecting both rows at once, as this will only lead to further problems.

UI-264145

The XIV GUI truncates (rounding down) the Latency values in the Statistics view.

Workaround:

No workaround is available.

UI-264141

When there are two identical rows for the same mirror, the cursor might jump to the first mirror when you try to select the bottom mirror.

UI-263084

When an XIVTop session is open and the session idle timeout is changed, it will only take affect the next time the XIVTop is opened.

Workaround:

Close and reopen a new XIVTop session.

UI-261999

The option to determine where an imported certificate will be stored does not work. The certificate will be stored on: "C:\Users\{UserName}\AppData\Roaming\ XIV\GUI12\properties" regardless of the address that is stated by the -h parameter.

Import the certificate using the IBM Hyper-Scale Manager.

UI-243418

The XIV GUI does not launch if the following **env** variables are defined:

- IBM_JAVA_OPTIONS
- JAVA_TOOL_OPTIONS

Workaround:

Delete the definition.

Copyrights

© Copyright IBM Corporation 2015. US Government Users Restricted Rights - Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

References in this documentation to IBM products, programs, or services do not imply that IBM intends to make these available in all countries in which IBM operates. Any reference to an IBM product, program or service is not intended to state or imply that only IBM's product, program or service may be used. Any functionally equivalent product, program or service that does not infringe any of IBM's intellectual property rights may be used instead of the IBM product, program or service. Evaluation and verification of operation in conjunction with other products, except those expressly designated by IBM, are the user's responsibility.

Contacting IBM Support

The release is supported via:

Voice calls

Will come into Level 1 or Front Line Support as they do for the current product.

Customers will use the appropriate support phone number for their respective countries; refer to the World Wide Directory for the support numbers by country. http://www.ibm.com/planetwide

Documentation format

The publications for this product are in Adobe Portable Document Format (PDF) and should be compliant with accessibility standards.

If you experience difficulties when you use the PDF files and want to request a web-based format or accessible PDF document for a publications, send a request by email to starpubs@us.ibm.com. In the request, be sure to include the IBM publication number and title.

When you sent information to IBM, you grant IBM a nonexclusive right to use to distribute the information in any way it believes appropriate without incurring any obligation to you.

Notices and trademarks

Notices

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you. This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Trademarks

Linux is a trademark of Linus Torvalds in the United States, other countries, or both. Microsoft, Windows, and Windows Server are trademarks of Microsoft Corporation in the United States, other countries, or both. Intel, Intel logo, Intel Inside, Intel Inside logo, Intel Centrino, Intel Centrino logo, Celeron, Intel Xeon, Intel SpeedStep, Itanium, and Pentium are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. Other company, product, or service names may be trademarks or service marks of others.

THIRD-PARTY LICENSE TERMS AND CONDITIONS, NOTICES AND INFORMATION

The license agreement for this product refers you to this file for details concerning terms and conditions applicable to third party software code included in this product, and for certain notices and other information IBM must provide to you under its license to certain software code. The relevant terms and conditions, notices and other information are provided or referenced below. Please note that any non-English version of the licenses below is unofficial and is provided to you for your convenience only. The English version of the licenses below, provided as part of the English version of this file, is the official version. Notwithstanding the terms and conditions of any other agreement you may have with IBM or any of its related or affiliated entities (collectively "IBM"), the third party software code identified below are "Excluded Components" and are subject to the following terms and conditions:

- the Excluded Components are provided on an "AS IS" basis
- IBM DISCLAIMS ANY AND ALL EXPRESS AND IMPLIED WARRANTIES AND CONDITIONS WITH RESPECT TO THE EXCLUDED COMPONENTS, INCLUDING, BUT NOT LIMITED TO, THE WARRANTY OF NON-INFRINGEMENT OR INTERFERENCE AND THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE
- IBM will not be liable to you or indemnify you for any claims related to the Excluded Components
- IBM will not be liable for any direct, indirect, incidental, special, exemplary, punitive or consequential damages with respect to the Excluded Components.

Index

G

GUI 1

P

prerequisites 1

S

specifications 1

W

What's new for version 4.5

Deployment of IBM Spectrum

Accelerate 4

License Management 4

Operations Administrator role 4

Proactive Support 4

© Copyright IBM Corp. 2015

Readers' Comments — We'd Like to Hear from You

IBM XIV Storage System Management Tools Version 4.5 Release Notes

We appreciate your comments about this publication. Please comment on specific errors or omissions, accuracy, organization, subject matter, or completeness of this book. The comments you send should pertain to only the information in this manual or product and the way in which the information is presented.

For technical questions and information about products and prices, please contact your IBM branch office, your IBM business partner, or your authorized remarketer.

When you send comments to IBM, you grant IBM a nonexclusive right to use or distribute your comments in any way it believes appropriate without incurring any obligation to you. IBM or any other organizations will only use the personal information that you supply to contact you about the issues that you state on this form.

Comments:

Thank you for your support.		
Send your comments to the address on the	reverse side of this form.	
If you would like a response from IBM, ple	ase fill in the following information:	
Name	Address	
Company or Organization		
Phone No	Email address	



Cut or Fold Along Line

Fold and Tape Please do not staple Fold and Tape

PLACE POSTAGE STAMP HERE

International Business Machines

Fold and Tape Please do not staple Fold and Tape

IBM.

Printed in USA