

# Release Notes: IBM Aspera Connect 3.9.8

---

Product Release: December 9, 2019

Release Notes Updated: December 9, 2019

The 3.9.8 release of IBM Aspera Connect is a maintenance release that corrects the two issues described below in FIXED ISSUES. These notes also list system requirements, supported platforms, and known issues. For Connect's most recent feature changes, see the release notes for Connect 3.9.7.

**Feedback Program:** We welcome your feedback. Customers interested in submitting feedback for Connect 3.9 can register at the [IBM Feedback Program](#). An IBMid is required; if you don't already have an IBMid, you will be directed how to obtain one. You can enter your feedback on the [Submit Problem Report](#) page.

## FIXED ISSUES

ASCN-1962 - [SDK] Change default install experience to guided installation.

ASCN-1947 - [SDK] API setting `use_absolute_destination = true` appends destination to Connect download settings.

ASCN-1945 - [SDK] Connect API select-save-file-dialog locks application on macOS 10.15.

## SYSTEM REQUIREMENTS

OS	Versions	Browsers
Windows	Windows 7 SP1, 8.1, 10 Windows Server 2012 R2, 2016	Chrome 68-78 Firefox 66-71 Firefox ESR 60 Internet Explorer 11 Microsoft Edge 39-44
Linux	RHEL 6.7, 7.3, 7.4 CentOS 6 - 7 Debian 7 - 9 SLES 11 - 12 Fedora 26 - 27 OpenSUSE 42.3 Ubuntu 16.04 LTS, 18.04 LTS	Chrome 68-78 Firefox 66-71 Firefox ESR 60
macOS	macOS 10.11 - 10.15	Chrome 68-78 Firefox 66-71 Firefox ESR 60 Safari 11-13

## KNOWN ISSUES

ASCN-1829 - [Mac] Upgrade: progress bar stuck 'Verifying "Aspera Connect"...' Workaround: The stuck progress bar is related to Apple virus scanning and can usually be resolved by restarting the Connect application.

ASCN-1773 - [Firefox] Error on the Firefox Add-on page when you try to obtain the extension: "Download failed. Please check your connection". *Workaround:* Try upgrading your browser. For more information, see <https://blog.mozilla.org/addons/2019/05/04/update-regarding-add-ons-in-firefox/>

ASCN-1698 - Connect crashes when user attempts to trust host too quickly.

ASCN-1601 - [SDK] In some cases, `showDirectory` does not bring Explorer dialog to foreground

ASCN-1577 - [Mac] Safari 10 may require a restart after Connect is upgraded.

ASCN-1557 - After upgrading, drag-and-drop does not work until the browser is restarted.

ASCN-1513 - Firefox generates an unhelpful error dialog when the FASP protocol is not registered: "There is no program associated to perform the requested action. Please install a program or, if one is already installed, create an association in the Default Programs control panel."

ASCN-1487 - [Mac] Safari extension-approval step appears even if the installation started in a different browser.

ASCN-1448 - [Edge] Connect windows do not always appear in front.

ASCN-1318 - [Mac] Connect on Mac 10.14 does not detect system proxy settings. Workaround: Configure the proxy manually in Connect preferences.

ASCN-898 - Getting error message "Connect (Not Responding)" after clearing hundreds of transfers.

ASCN-797 - Main menu bar for Crypt is not translated for all languages.

ASCN-754 - [Windows] Internet Explorer crashes during a Connect upgrade.

ASCN-705 - If Connect is not able to connect to the server through SSH, a misleading error message, "Failed to authenticate," is reported rather than indicating it's a connection problem. (CIM-72)

ASCN-580 - [Windows] Accessibility: Install wizard not properly displayed in high contrast mode.

ASCN-362 - The Preferences icon (link) is not available in the Transfers window.

ASCN-355, ATT-364 - When using HTTP fallback, downloads with in-line decryption sometimes fail after an upload to a server with EAR. Workaround: Download without in-line decryption, then decrypt locally.

ASCN-271 - When encrypted-at-rest files are downloaded, the decryption dialog does not ask for passphrase confirmation. As a result, if the passphrase is invalid, the files are transferred in their encrypted state. (CIM-635)

ASCN-262 - JAWS does not say how to select hosts from the hosts list in the Security sub-tabs. This issue is found in other Security sub-tabs, as well.

ASCN-179 - This release of Connect does not support Microsoft ISA proxies.

ASCN-149 - Connect does not switch "desktops" to reveal Connect when asking the user to select files or folders. Workaround: Select Connect from the dock.