IBM **Aspera** Aspera **Desktop Client Admin Guide**

Solaris

Revision:1722 Generated:03/29/2019 13:51

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Introduction

Thanks for choosing Aspera and welcome to the world of unbelievably fast and secure data transfer.

The Basics

Aspera high-speed transfers begin when an Aspera client authenticates to an Aspera server and requests a transfer. If the client user has authorization, then transfer tools are launched on the client and server and the transfer proceeds.

For example, an IBM Aspera Desktop Client user connects to an IBM Aspera High-Speed Transfer Server and initiates a transfer:



Depending on the user's transfer request, files and folders can be transferred to the server from the client (uploaded) or transferred to the client from the server (downloaded). The source and destination can be cloud storage, an NFS or CIFS mount, and IBM Spectrum Scale storage, to name a few.

What is the Server?

The Aspera server receives transfer requests from Aspera clients, determines if the user has permission to access the server and authorization to the target area of the file system (source or destination with read or write access), and participates in transfers. The server can be:

- an on-premises installation of High-Speed Transfer Server, IBM Aspera High-Speed Transfer Endpoint (which permits one client connection),
- an High-Speed Transfer Server installed as part of IBM Aspera Faspex, or
- an High-Speed Transfer Server deployed in object storage as an IBM Aspera On Demand instance, an IBM Aspera on Cloud transfer service node, or an IBM Aspera Transfer Cluster Manager node.

What is the Client?

The Aspera client is the program that requests a transfer with the Aspera server. Aspera applications that can act as clients include:

- · Desktop Client,
- IBM Aspera Drive,
- IBM Aspera Connect web browser plugin,
- IBM Aspera CLI,
- · High-Speed Transfer Server and High-Speed Transfer Endpoint

What is FASP?

At the heart of your Aspera ecosystem are the FASP transfer engines Ascp and Ascp 4. Ascp maximizes data transport over any network and is particularly suited to large files. It is a powerful command-line tool.

Ascp 4 is another command-line transfer tool that is optimized for both large files and transfers of thousands to millions of small files, handling large amounts of file metadata as part of the high-speed transfer.

Both Ascp and Ascp 4 are installed and enabled with your installation of High-Speed Transfer Server, High-Speed Transfer Endpoint, and Desktop Client.

The Aspera Transfer Server

Your Aspera transfer server is a powerful, customizable hub for your high speed transfer activity. Configuration settings allow you to control which clients have access for uploading or downloading data, how much bandwidth their transfers can use, the priority of those transfers, and how data is secured during and after transfer. The transfer queue can be managed on the fly, enabling you to adjust as priorities change. You can also monitor transfers and receive email notifications when transfer sessions or individual file transfers start and stop.

High-Speed Transfer Server Web Portal

Your High-Speed Transfer Server can be made even more accessible to clients by hosting a web-based storage directory. Authorized clients can browse files by using any modern web browser, and transfer using the free, automatically-installed IBM Aspera Connect.

Asconfigurator: The Aspera Configuration Tool

If you are unfamiliar with the XML formatting required for your Aspera server's configuration file, you can edit your configuration with confidence by using asconfigurator. These commands ensure that the XML structure is correctly maintained when you add or change settings.

Tap into the Aspera Ecosystem

If you have a variety of data storage systems and internal and external customers who need access to the content in that storage, High-Speed Transfer Server can be incorporated into a scalable Aspera data transfer ecosystem that meets your needs. Your Aspera server can be monitored and managed by IBM Aspera Console, and added as a node to IBM Aspera Faspex, IBM Aspera Shares, IBM Aspera on Cloud, and IBM Aspera for Microsoft SharePoint.

The Aspera Client Transfer Tools

Your installation includes the following transfer tools, some of which require an additional license for activation.

The FASP Transfer Engines: ascp and ascp4

These command line tools enable you to run transfers to any server to which you have access, and to customize the transfers (within the parameters set by the server). They are scriptable, supporting unattended data transfer and custom pre- and post-transfer file processing.

Hot Folders: Automatic Data Transfer in the GUI

Sending or receiving files can be even easier and faster by using Hot Folders. Available only on Windows, you can set up a Hot Folder to watch for and automatically transfer any new files that are added to that folder. Automatically send files to a server as they are added to a folder on your own desktop, or receive files as they are added to a folder on the server. Transfers use ascp and are easily managed from the GUI.

Watch Folders: Automatic Content Delivery at Any Scale

The Aspera Watch Service and Watch Folders combined create a powerful, efficient system monitoring and automatic transfer tool that can comfortably handle millions of files and "growing" sources. Automatically transfer files as they are added to a source folder. With a RESTful API interface, you have full programmatic control for custom, automatic transfer processing.

Watch Folders offer the same transfer and bandwidth management options as ascp, and can be monitored and managed through Aspera Console. Watch Folders are enabled in your High-Speed Transfer Server or High-Speed Transfer Endpoint.

IBM Aspera Sync: Directory Synchronization at the Speed of FASP

When everyone needs to see the same files or you need to be sure that every file is replicated, Sync provides a high-speed tool to do it. Unique among Aspera's transfer tools, Sync supports bidirectional synchronization for optimum collaboration and consistency between computers.

Sync uses efficient file system monitoring and change detection to minimize redundant data transfer and to reduce database storage requirements. Sync offers the same transfer and bandwidth management options as ascp, and can be monitored and managed through IBM Aspera Console.

Sync is installed with your High-Speed Transfer Server and High-Speed Transfer Endpoint, but both the client and server require a Sync-enabled license.

What's New?

General

- Transfers with Microsoft Azure Files are now supported, including using Azure Files access keys and the ability to create connections to Azure Files storage in the GUI.
- Increased server security with upgrades to the OpenSSH SSHD service. (CIM-600)
- Desktop Client no longer requires a license. For upgrades to 3.8.1, existing licenses are overwritten with the unlimited license after a successful upgrade.
- ascp and ascp4 transfers to object storage can now include custom metadata if the object storage supports it (currently S3, Google, Azure, and Swift). Metadata is set using the --tags or --tags64 option with a JSON payload argument. Metadata are applied per session, not per file. (CIM-723) See Writing Custom Metadata for Objects in Object Storage on page 33.
- A new command-line tool, aclean, is a fast method of deleting directories and files from local and object storage. Directories and files can be filtered based on their last modified times, and the tool supports doing a dry run to determine what content will be deleted. See.
- A new post-transfer file validation process runs file validation once the transfer is complete, in contrast to existing
 inline validation methods. Out-of-transfer validation is also applied to files transferred by HTTP(S) fallback, unlike
 inline validation. Files that are being processed are reported by Aspera Central (and Faspex and Console) as
 "validating", and then "complete" once the validation completes. See new topic
- ascp and ascp4 logging can now be configured in aspera.conf. (CIM-958) See
- Faster directory browsing in the GUI, especially for remote cloud storages.
- Improved reporting for package transfers that are intiated by Aspera Central. (CIM-1327)

Ascp

- Transfer sessions that fallback to HTTP now report file IDs in the management stream (as FaspFileID).
- Uploads with a stdio-tar:// destination can now use transfer tokens for authorization. See Using Standard I/O as the Source or Destination on page 34.
- The stdio-tar:// source file can now specify an offset parameter that indicates where in the destination file the inline raw data should be inserted to overwrite the existing data.
- When using stdio-tar:// as the source for an ascp transfer, the value for "File:" can be a directory and the directory structure is preserved at the destination. Additionally, stdio-tar:// can now be used as the destination.

Ascp 4

- Ascp 4 and is now supported on Solaris. Aspera Ascp 4 is an optimized transfer engine based on FASP technology
 and is designed for sending extremely large sets of individual files efficiently. The executable, ascp4, is similar
 to ascp and shares many of the same options and capabilities, as well as options that enable multi-threaded FASP
 transfer, TCP and UDP stream I/O, memory usage control, and filtering by when a file was last modified. For
 more information, see ascp4: Transferring from the Command Line with Ascp4 on page 49.
- The data-streaming capabilities of Ascp 4 are available for High-Speed Transfer Server and High-Speed Transfer Endpoint users.

Breaking Changes

If you are upgrading from a previous release, the following changes for this release may require you to adjust your workflow, configuration, or usage.

• Activity event reporting can now be configured with a new aspera.conf setting, activity_event_logging. Prior to 3.7.4, activity event reporting was always enabled. As of 3.7.4, activity event reporting is disabled by default to improve server performance, and it must be enabled in order to query the

Node API /events endpoint. **Nodes that are added to Aspera Files must have activity event reporting enabled.** To enable it, run the following command:

```
asconfigurator -x "set_server_data;activity_event_logging,true"
```

- Precalculating job size is no longer supported for persistent ascp sessions to avoid confusion when a transfer completes before the job size is calculated. (CIM-970)
- OpenSSH 7.0 and newer no longer supports DSA keys. If the client creates connections in version 3.7.3 or older
 of the GUI, HTTP/S-based connections (such as to Shares or ATS, or authenticated with Node API credentials)
 to Windows servers version 3.7.4 or newer, or with other OS servers that are using OpenSSH 7.0 or newer, fail
 to authenticate. Connections that provide a private SSH RSA key are not affected. Workaround: Upgrade the
 Aspera client to version 3.7.4 or newer.
- FASP transfers through IBM Aspera Forward Proxy Server now require that Proxy server self-signed SSL certificates include the hostname, otherwise transfers are refused. The self-signed certificates that are created upon installation must be replaced. For instructions on creating a certificate with a hostname, see "Setting up SSL for your Nodes" in the IBM Aspera Connect Server Admin Guide for Linux.
- Performance enhancements to Ascp4 required changes that make version 3.8.0+ unable to transfer with versions 3.7.4 and earlier. **Workaround:** Upgrade your server and Ascp 4 clients to 3.8.0 or 3.8.1 to ensure compatibility.
- The --delete-after option is no longer supported by Ascp 4. Use --delete-before instead.
- Access keys for the Aspera on Cloud transfer service (formerly ATS) can no longer be managed in the HSTS,
 HSTE, or Desktop Client GUI. Instead, use the Aspera on Cloud UI (see https://ibm.ibmaspera.com/helpcenter/
 admin/nodes/creating-a-new-transfer-service-node) or the ATS API.

Get Started as a Transfer Client

Aspera transfer clients connect to a remote Aspera transfer server and request a transfer with that server. Your Aspera application can be used as a client to initiate transfers with Aspera servers, as described in the following steps.

- Review the system requirements and install Desktop Client.
 See Requirements on page 10 and Product Setup on page 11.
- **2.** Configure the firewall.
 - See Configuring the Firewall on page 12.
- **3.** Test a locally-initiated transfer to the Aspera demonstration server to confirm your installation and firewall configuration are operational.
 - For instructions, see Testing a Transfer on page 12. This provides a simple walk through of how to set up a connection with a server and transfer.
- **4.** If you need to authenticate to the remote server with an SSH key, create an SSH key and send the public key to the server admin.
 - For instructions on creating an SSH key, see Creating SSH Keys on page 45.
- 5. To run transfers from the command line, review the instructions for the Aspera command line client. Your Aspera product comes with the ascp command line client tool. For more information about ascp, see Ascp Command Reference on page 13 and Ascp General Examples on page 26.

Once you confirm that you can transfer with your server, your basic set up is complete.

For a comparison of automatic transfer tools, see Comparison of Aspera File Delivery and Synchronization Tools on page 8.

Comparison of Aspera File Delivery and Synchronization Tools

Your Aspera product includes several transer tools, besides ascp and A4, that can be used for automatic file delivery and synchronization:

- Hot folders: a Windows-only, GUI-managed automatic file delivery tool.
- Watchfolders: an automatic file delivery tool that is easily managed by using the GUI, IBM Aspera Console, or the Node API.
- Sync: a multi-directional synchronization tool for when complete file system synchronization is required.

	Hot Folders	Watchfolders	Sync
Supported platforms	Windows only	Windows macOS Linux AIX Solaris Linux on z Systems BSD Isilon	Windows macOS Linux AIX Solaris Linux on z Systems BSD
Additional license required	No	No	Yes, a Sync-enabled license is required on both endpoints
Interface	Aspera desktop GUI	Aspera desktop GUI, Node API in any command line, command line on the Aspera client, or Console web UI.	Aspera client command line, Console web UI for management only (no creation)
Client applications	Desktop Client Point-to-Point Client Enterprise Server Connect Server	Point-to-Point Client Enterprise Server Connect Server	Point-to-Point Client Enterprise Server Connect Server IBM Aspera Drive
Server configuration required	No	No (only need a Watch Service on server for pull Watch Folders)	Recommended
Create in Console	No, but you can monitor transfers	Yes, you can create, monitor, and manage	No, but you can monitor Sync jobs and their associated transfer sessions
Transfer modes	Client to server (push)Server to client (pull)	Client to server (push)Server to client (pull)	Client to server (push)Server to client (pull)Client and server (bidirectional)
File delivery or synchronization	File delivery: Files and folders added to or modified within a Hot folder on the source are	File delivery: Files and folders added to or modified within a Watchfolder on the source	Synchronization: All file system changes (additions, deletions, and modifications) are

	Hot Folders	Watchfolders	Sync
	automatically sent to the destination folder. Files deleted from the source are not deleted on the destination.	are automatically sent to the destination folder. Files deleted from the source are not deleted on the destination.	synchronized from source to destination (push or pull) or synchronized between source and destination (bidirectional).
File system monitoring	Windows operating system notifications.	File system snapshots collected by the Aspera Watch Service (asperawatchd)	 In continuous mode: file system notifications In scan (on-demand) mode: Sync scans the file system on the source side and compares it to the Sync database Aspera Watch Service
Transfer schedules	 Immediate (as soon as a file system change in the Hot folder is detected) On a user-specified schedule 	Immediate (as soon as a difference between snapshots is detected)	 Immediate (in continous mode or when using Sync with the Aspera Watch Service) On a user-specified schedule (Sync run as a cron job)
Growing file support	No	Yes (on Enterprise Server and Connect Server)	No
Database space requirements	None	At least 2 GB free per 1 million files, 3 GB free per 1 million files on Windows	At least 2 GB free per 1 million files, 3 GB free per 1 million files on Windows
Best for	Automatic push and pull delivery with a simple GUI interface that does not require Console	 Automatic push and pull delivery with a simple GUI interface that does not require Console Managing and monitoring push delivery through Console 	 Precise synchronization between two endpoints of all file system changes (including deletions) Bidirectional synchronization Very large file sets - up to 100 million items across thousands of directories
Limitations	 Windows only GUI must remain open In pull mode, Hot folders pull files even if they are in use 	Transfer rate of millions of small files can become limited by the speed at which database metadata can be written	 Continuous mode available only for Windows and Linux sources Transfer rate of millions of small files can become limited by the speed at which database metadata can be written

	Hot Folders	Watchfolders	Sync
More information	Aspera Enterprise Server Admin Guide for Windows	Admin Guide	Aspera Enterprise Server Admin Guide or Aspera Sync Admin Guide

Installation and Upgrades

Requirements

System requirements for IBM Aspera Desktop Client:

- Product-specific Aspera license file.
- Solaris x86 versions 10 and 11.
- · Solaris SPARC versions 10 and 11.
- Glibc 2.5 or higher.

Before Upgrading or Downgrading

Upgrading

• You cannot upgrade directly between different Aspera transfer products (such as from High-Speed Transfer Endpoint or Desktop Client to High-Speed Transfer Server). To upgrade, you need to back up the configuration, uninstall the product, and perform a fresh install of the new version of the product.

Downgrading

Older installers do not check for newer versions of the application. You must prepare your machine as described below then uninstall the newer version before continuing with your downgrade.

Preparing for an Upgrade or Downgrade

1. Verify the version of your existing product.

The steps required to prepare for an upgrade may differ depending on your current product version. To view the current product and version, run the following command:

2. Review product release notes.

Review the release notes for the versions that were released since your current version. In particular, the **Breaking Changes** section highlights changes that may require you to adjust your workflow, configuration, or usage.

- **3.** Stop or allow to complete any FASP transfers that were initiated by the computer that you are upgrading. FASP transfers cannot proceed during your Aspera product upgrade.
 - Stop (and resume after upgrade) or allow to complete any Ascp, Ascp 4, or Sync transfers in the command line.
- **4.** Back up configuration and settings files.

These files are found in the etc and var folders.

- /opt/aspera/etc/ (contains server configuration, web configuration, user settings, license info)
- 5. Remove the existing Aspera package.

Run the following command to remove the application without affecting your customizations:

```
$ pkgrm ASPRclnt
```

When you install the upgrade, your settings, license, and other configurations are preserved.

Product Setup

To install Desktop Client, log into your computer with root permissions.

Important: If this is a product upgrade, review all prerequisites described in Before Upgrading or Downgrading on page 10.

1. Download the IBM Aspera product installer.

Use the credentials provided to your organization by Aspera (not your personal Aspera ID) to access:

https://downloads.asperasoft.com/en/downloads/2

If you need help determining your firm's access credentials, contact your Aspera account manager.

2. For product upgrades, ensure you have prepared your machine to upgrade to a newer version.

Although the installer performs your upgrade automatically, Aspera *highly recommends* completing the tasks described in Before Upgrading or Downgrading on page 10. If you do not follow these steps, you risk installation errors or losing your configuration settings.

3. Run the installer

To run the installer, run the following commands with the proper administrative permissions. Replace the product version accordingly.

```
# pkgadd -d /filepath/aspera-scp-client-version.pkg
```

4. Installation troubleshooting.

If the installer freezes during installation, another Aspera product might be running on your computer. To stop all FASP transfer-related applications and connections, see Before Upgrading or Downgrading on page 10.

If you receive the error message, "Current administration requires that a unique instance of the <APSRcInt> package be created. However, the maximum number of instances of the package which may be supported at one time on the same system has already been met" this indicates that you have an Aspera package installed. Remove the exisiting package and install the new one by running the following commands:

```
# pkgrm ASPRclnt
# pkgadd -d /filepath/aspera-scp-client-version.pkg
```

5. For versions 9-11.2, install OpenSSH.

Solaris 9 - 11.2 is installed with a version of SunSSH that is not supported by Aspera and you must install OpenSSH. See https://www.openssh.com and your OS manual for specific instructions. The following commands were tested for Solaris 9 and 10:

```
# pkgadd -d http://get.opencsw.org/now
# /opt/csw/bin/pkgutil -U
# /opt/csw/bin/pkgutil -y -i openssh
# /usr/sbin/pkgchk -L CSWopenssh
```

For Solaris 11.3+, both SunSSH and OpenSSH are supported, but OpenSSH must be activated. For instructions, see https://docs.oracle.com/cd/E53394_01/html/E54793/tsk-openssh.html.

Configuring the Firewall

Your Aspera transfer product requires access through specific ports. If you cannot establish the connection, review your local corporate firewall settings and remove the port restrictions accordingly.

Desktop Client

The following is basic information for configuring your firewall to allow Aspera file transfers. The outbound TCP port for SSH may differ depending on your organization's unique network settings. Although TCP/33001 is the default setting, refer to your IT Department for questions related to which SSH port(s) are open for file transfer. Consult your operating system's documentation for instructions on configuring your firewall. If your client host is behind a firewall that does not allow outbound connections, you will need to allow the following ports:

- Outbound TCP/33001: Allow outbound connections from the Aspera client on the TCP port (TCP/33001 by
 default, when connecting to a Windows server, or on another non-default port for other server operating systems).
- Outbound UDP/33001: Allow outbound connections from the Aspera client on the FASP UDP port (33001, by default).
- Local firewall: If you have a local firewall on the client (such as iptables), verify that it is not blocking your SSH and FASP transfer ports (such as TCP/UDP 33001).

Testing a Transfer

To make sure the software is working properly, follow these steps to set up a simple connection with the Aspera Demo Server and test download and upload transfers.

1. Download test files from the Demo Server.

Use the following command to download, press y to accept the server's key, and enter the password demoaspera when prompted:

```
# ascp -T aspera@demo.asperasoft.com:aspera-test-dir-large/100MB /tmp/
```

The transfer command is based on the following settings:

Item	Value
Demo Server address	demo.asperasoft.com
Login account	aspera
password	demoaspera
Test file	/aspera-test-dir-large/100MB
Download location	/tmp/
Transfer settings	Fair transfer policy, target rate 10M, minimum rate 1M, encryption disabled.

You should see the following session messages. The description from left to right is explained below:

Session Start					200
100MB	23%	23MB	509Kb/s	11:59 ETA	

Item	Description
100 MB	The name of the file that is being transferred.
28%	The percentage completed.

Item	Description
28 MB	The amount transferred.
2.2 Gb/s	The current transfer rate.
01:02 ETA	The estimated time the transfer will complete.

2. Upload test files to the Demo Server.

Run the command to upload the same file (100MB) back to the Demo Server, to its /Upload directory. Enter the password demoaspera when prompted:

```
# ascp -T /tmp/100MB aspera@demo.asperasoft.com:Upload/
```

Uninstalling

To uninstall Desktop Client, run the following command.

```
$ pkgrm ASPRclnt
```

ascp: Transferring from the Command Line

Ascp Command Reference

The ascp executable is a command-line FASP transfer program. This reference describes ascp syntax and command options, and the supported environment variables.

For examples of ascp commands, see the following topics:

- Ascp General Examples on page 26
- Ascp File Manipulation Examples on page 28
- Ascp Transfers with Object Storage and HDFS on page 30

Ascp Syntax

```
ascp options [[username@]src_host:]source1[ source2 ...]
[[username@]dest_host:]dest_path
```

username

The username of the Aspera transfer user can be specified as part of the source or destination, whichever is the remote server. It can also be specified with the --user option. If you do not specify a username for the transfer, the local username is authenticated by default.

Note: If you are authenticating on a Windows computer as a domain user, the transfer server strips the domain from the username. For example, Administrator is authenticated rather than DOMAIN\Administrator. For this reason, you must specify the domain explicitly.

src host

The name or IP address of the computer where the files or directories to be transferred reside.

source

The file or directory to be transferred. Separate multiple arguments with spaces.

dest host

The name or IP address of the computer where the source files or directories are to be transferred.

dest path

The destination directory where the source files or directories are to be transferred.

- If the source is a single file, the destination can be a filename. However, if there are multiple source arguments, the destination must be a directory.
- To transfer to the transfer user's docroot, specify "." as the destination.
- If the destination is a symbolic link, then the file or directory is written to the target of the symbolic link.

Specifying Files, Directories, and Paths

- Specify paths on the remote computer relative to the transfer user's docroot. If the user has a restriction instead of a docroot, specify the full path, which must be allowed by the restriction.
- Avoid the following characters in file and directory names: /\": '? > < & *|
- Specify paths with forward-slashes, regardless of the operating system.
- If directory or file arguments contain special characters, specify arguments with single-quotes ('') to avoid interpretation by the shell.

URI paths: URI paths are supported, but with the following restrictions:

- If the source paths are URIs, they must all be in the same cloud storage account. No docroot (download), local docroot (upload), or source prefix can be specified.
- If a destination path is a URI, no docroot (upload) or local docroot (download) can be specified.
- The special schemes stdio:// and stdio-tar:// are supported on the client side only. They cannot be used for specifying an upload destination or download source.
- If required, specify the URI passphrase as part of the URI or set it as an environment variable (ASPERA SRC PASS or ASPERA DST PASS, depending on the transfer direction).

UNC paths: If the server is Windows and the path on the server is a UNC path (a path that points to a shared directory or file on Windows), it can be specified in an ascp command using one of the following conventions:

- As an UNC path that uses backslashes (\): If the client side is a Windows computer, the UNC path can be used with no alteration. For example, \\192.168.0.10\temp. If the client is not a Windows computer, every backslash in the UNC path must be replaced with two backslashes. For example, \\\192.168.0.10\\temp.
- As an UNC path that uses forward slashes (/): Replace each backslash in the UNC path with a forward slash. For example, if the UNC path is \\192.168.0.10\temp, change it to \//192.168.0.10\temp. This format can be used with any client-side operating system.

Testing paths: To test ascp transfers, use a faux: // argument in place of the source or target path to send random data without writing it to disk at the destination. For more information, see Testing and Optimizing Transfer Performance on page 58. For examples, see Ascp General Examples on page 26.

Required File Access and Permissions

- Sources (for downloads) or destinations (for uploads) on the server must be in the transfer user's docroot or match one of the transfer user's file restrictions, otherwise the transfer stops and returns an error.
- The transfer user must have sufficient permissions to the sources or destinations, for example write access for the destination directory, otherwise the transfer stops and returns a permissions error.
- The transfer user must have authorization to do the transfer (upload or download), otherwise the transfer stops and returns a "management authorization refused" error.
- Files that are open for write by another process on a Windows source or destination cannot be transferred and return a "sharing violation" error. On Unix-like operating systems, files that are open for write by another process are transferred without reporting an error, but may produce unexpected results depending on what data in the file is changed and when relative to the transfer.

Environment Variables

The following environment variables can be used with the ascp command. The total size for environment variables depends on your operating system and transfer session. Aspera recommends that each environment variable value should not exceed 4096 characters.

ASPERA DST PASS=password

The password to authenticate a URI destination.

ASPERA LOCAL TOKEN=token

A token that authenticates the user to the client (in place of SSH authentication).

Note: If the local token is a basic or bearer token, the access key settings for cipher and preserve_time are not respected and the server settings are used. To set the cipher and timestamp preservation options as a client, set them in the command line.

ASPERA PROXY PASS=proxy server password

The password for an Aspera Proxy server.

ASPERA_SCP_COOKIE=cookie

A cookie string that you want associated with transfers.

ASPERA_SCP_DOCROOT=docroot

The transfer user docroot. Equivalent to using --apply-local-docroot when a docroot is set in aspera.conf.

ASPERA SCP FILEPASS=password

The passphrase to be used to encrypt or decrypt files. For use with --file-crypt.

ASPERA SCP KEY="----BEGIN RSA PRIVATE KEY..."

The transfer user private key. Use instead of the -i option.

ASPERA_SCP_PASS=password

The password for the transfer user.

ASPERA SCP TOKEN=token

The transfer user authorization token. Overridden by -W.

ASPERA_SRC_PASS=password

The password to authenticate to a URI source.

Ascp Options

-6

Enable IPv6 address support. When specifying an IPv6 numeric host for src_host or $dest_host$, write it in brackets. For example, username@[2001:0:4137:9e50:201b:63d3:ba92:da]:/path or --host=[fe80::21b:21ff:fe1c:5072%eth1].

-@ range_start:range_end

Transfer only part of a file: <code>range_start</code> is the first byte to send, and <code>range_end</code> is the last. If either position is unspecified, the file's first and last bytes (respectively) are assumed. This option only works for downloads of a single file and does not support transfer resume.

-A, --version

Display version and license information.

--apply-local-docroot

Apply the local docroot that is set in aspera.conf for the transfer user. Use to avoid entering object storage access credentials in the command line. This option is equivalent to setting the environment variable ASPERA SCP DOCROOT.

Enable multi-session transfers (also known as parallel transfers) on a multi-node/multi-core system. A node ID (nodeid) and count (nodecount) are required for each session. nodeid and nodecount can be 1-128, but nodeid must be less than or equal to nodecount, such as 1:2, 2:2. Each session must use a different UDP port specified with the -O option. Large files can be split across sessions, see --multi-session-threshold. For more information, see the Enterprise Server Admin Guide: Configuring Multi-Session Transfers.

-c {aes128|aes192|aes256|none}

Encrypt in-transit file data using the specified cipher. This option overrides the <encryption cipher> setting in aspera.conf.

--check-sshfp=fingerprint

Compare *fingerprint* to the server SSH host key fingerprint that is set with <ssh_host_key_fingerprint> in aspera.conf. Aspera fingerprint convention is to use a hex string without the colons; for example, f74e5de9ed0d62feaf0616ed1e851133c42a0082. For more information on SSH host key fingerprints, see the Enterprise Server Admin Guide: Securing your SSH Server.

Note: If HTTP fallback is enabled and the transfer "falls back" to HTTP, this option enforces server SSL certificate validation (HTTPS). Validation fails if the server has a self-signed certificate; a properly signed certificate is required.

-D | -DD | -DDD

Log at the specified debug level. With each D, an additional level of debugging information is written to the log.

-d

Create the destination directory if it does not already exist. This option is applied automatically to uploads to object storage.

--delete-before-transfer

Before transfer, delete any files that exist at the destination but not also at the source. The source and destination arguments must be directories that have matching names. Do not use with multiple sources, keepalive, URI storage, or HTTP fallback. The asdelete tool provides the same capability.

--dest64

Indicate that the destination path or URI is base64 encoded.

-E pattern

Exclude files or directories from the transfer based on the specified pattern. Use the -N option (include) to specify exceptions to -E rules. Rules are applied in the order in which they are encountered, from left to right. The following symbols can be used in the pattern:

- * (asterisk) represents zero or more characters in a string, for example *.tmp matches .tmp and abcde.tmp.
- ? (question mark) represents a single character, for example t?p matches tmp but not temp.

For details and examples, see Applying Filters to Include and Exclude Files on page 37.

Note: When filtering rules are found in aspera.conf, they are applied *before* rules given on the command line (-E and -N).

-e prepost_script

Run the specified pre-post script as an alternate to the default aspera-prepost script. Specify the full path to the pre-post script. The purpose of the pre-script is to run custom commands such as shellscripts, perl scripts, Windows batch files, and executable binaries. The custom commands can make use of transfer statistics and other information placed in environment variables. For details on the setup and usage of prepost scripts, see the Enterprise Server Admin guide.

--exclude-newer-than=mtime, --exclude-older-than=mtime

Exclude files (but not directories) from the transfer, based on when the file was last modified. Positive *mtime* values are used to express time, in seconds, since the original system time (usually 1970-01-01 00:00:00). Negative *mtime* values (prefixed with "-") are used to express the number of seconds prior to the current time.

-f config_file

Read Aspera configuration settings from *config file* rather than aspera.conf(the default).

--file-checksum=hash

Enable checksum reporting for transferred files, where *hash* is the type of checksum to calculate: sha1, md5, sha-512, sha-384, sha-256, or none (the default). When the value is none, the checksum that is configured on the server, if any, is used. For more information about checksum reporting, see *IBM Aspera Enterprise Server Admin Guide: Reporting Checksums*.

Important: When checksum reporting is enabled, transfers of very large files (>TB) take a long time to resume because the entire file must be reread.

--file-crypt={encrypt|decrypt}

Encrypt files (when sending) or decrypt files (when receiving) for client-side encryption-at-rest (EAR). Encrypted files have the file extension .aspera-env. This option requires the encryption/decryption passphrase to be set with the environment variable ASPERA_SCP_FILEPASS. If a client-side encrypted file is downloaded with an incorrect password, the download is successful, but the file remains encrypted and still has the file extension .aspera-env. For more informatio on client-side EAR, see Client-Side Encryption at Rest (EAR) on page 46.

--file-list=file

Transfer all source files and directories listed in *file*. Each source item is specified on a separate line. UTF-8 file format is supported. Only the files and directories are transferred. Path information is not preserved at the destination. To read a file list from standard input, use "-" in place of *file*.

For example, if list.txt contains the following list of sources:

```
/tmp/code/compute.php
doc_dir
images/iris.png
images/rose.png
```

and the following command is run:

```
\# ascp --file-list=list.txt --mode=send --user=username --host=ip\_addr .
```

then the destination, in this case the transfer user's docroot, will contain the following:

```
compute.php
doc_dir (and its contents)
iris.png
rose.png
```

Restrictions:

- The command line cannot use the *user@host:source* syntax. Instead, specify this information with the options --mode, --host, and --user.
- Paths specified in the file list cannot use the user@host:source syntax.
- Because multiple sources are being transferred, the destination must be a directory.
- Only one --file-list or --file-pair-list option is allowed per ascp session. If multiple lists are specified, only the last one is used.

- Only files and directories specified in the file list are transferred; any sources specified on the command line are ignored.
- If the source paths are URIs, the size of the file list cannot exceed 24 KB.

To create a file list that also specifies destination paths, use --file-pair-list.

--file-manifest={none|text}

Generate a list of all transferred files when set to text. Requires --file-manifest-path to specify the location of the list. (Default: none)

--file-manifest-path=directory

Save the file manifest to the specified location when using --file-manifest=text. File manifests must be stored locally. For cloud or other non-local storage, specify a *local* manifest path.

--file-manifest-inprogress-suffix=suffix

Apply the specified suffix to the file manifest's temporary file. For use with --filemanifest=text. (Default suffix: .aspera-inprogress)

--file-pair-list=file

Transfer files and directories listed in *file* to their corresponding destinations. Each source is specified on a separate line, with its destination on the line following it.

Specify destinations relative to the transfer user's docroot. Even if a destination is specified as an absolute path, the resulting path at the destination will still be relative to the docroot. Destination paths specified in the list are created automatically if they do not already exist.

For example, if the file pairlist.txt contains the following list of sources and destinations:

```
Dir1
Dir2
my images/iris.png
project images/iris.png
/tmp/code/compute.php
/tmp/code/compute.php
/tmp/tests/testfile
testfile2
```

and the following command is run:

```
# ascp --file-pair-list=pairlist.txt --mode=send --user=username
 --host=ip addr .
```

then the destination, in this case the transfer user's docroot, now contains the following:

```
Dir2 (and its contents)
project_images/iris.png
tmp/code/compute.php
testfile2
```

Restrictions:

- The command line cannot use the user@host:source syntax. Instead, specify this information with the options --mode, --host, and --user.
- The user@host:source syntax cannot be used with paths specified in the file list.
- Because multiple sources are being transferred, the destination specified on the command line must be a directory.
- Only one --file-pair-list or --file-list option is allowed per ascp session. If multiple lists are specified, only the last one is used.
- Only files from the file pair list are transferred; any additional source files specified on the command line are ignored.

For additional examples, see Ascp General Examples on page 26.

-G write size

If the transfer destination is a server, use the specified write-block size, which is the maximum number of bytes that the receiver can write to disk at a time. Default: 256 KB, Range: up to 500 MB. This option accepts suffixes "M" or "m" for *mega* and "K" or "k" for *kilo*, such that a write size of 1M is one MB.

This is a performance-tuning option that overrides the write_block_size set in the client's aspera.conf. However, the -G setting is overriden by the write_block_size set in the server's aspera.conf. The receiving server never uses the write_block_size set in the client's aspera.conf.

-g read_size

If the transfer source is a server, use the specified read-block size, which is the maximum number of bytes that the sender reads from the source disk at a time. Default: 256 KB, Range: up to 500 MB. This option accepts suffixes "M" or "m" for *mega* and "K" or "k" for *kilo*, such that a *read_size* of 1M is one MB.

This is a performance-tuning option that overrides the <code>read_block_size</code> set in the client's <code>aspera.conf</code>. However, the <code>-g</code> setting is overriden by the <code>read_block_size</code> set in the server's <code>aspera.conf</code>. When set to the default value, the read size is the default internal buffer size of the server, which might vary by operating system. The sending server never uses the <code>read_block_size</code> set in the client's <code>aspera.conf</code>.

-h, --help

Display the help text.

--host=hostname

Transfer to the specified host name or address. Requires --mode. This option can be used instead of specifying the host with the *hostname:file* syntax.

-i private key file

Authenticate the transfer using public key authentication with the specified SSH private key file. The argument can be just the file name if the private key is located in $user_home_dir/.ssh/$, because ascp automatically searches for key files there. Multiple private key files can be specified by repeating the -i option. The keys are tried in order and the process ends when a key passes authentication or when all keys have been tried without success, at which point authentication fails.

-K probe_rate

Measure bottleneck bandwidth at the specified probing rate (Kbps). (Default: 100Kbps)

$-k \{0|1|2|3\}$

Enable the resuming of partially transferred files at the specified resume level. (Default: 0)

Specify this option for the first transfer or it will not work for subsequent transfers. Resume levels:

- -k = 0 Always retransfer the entire file.
- -k 1 Compare file attributes and resume if they match, and retransfer if they do not.
- -k 2 Compare file attributes and the sparse file checksums; resume if they match, and retransfer if they do not.
- -k 3 Compare file attributes and the full file checksums; resume if they match, and retransfer if they do not.

If a complete file exists at the destination (no .aspx), the source and destination file sizes are compared. If a partial file and a valid .aspx file exist at the destination, the source file size and the file size recorded in the .aspx file are compared.

Note: If the destination is a URI path, then the only valid options are -k = 0 and -k = 1 and no .aspx file is created.

-L local log dir[:size]

Log to the specified directory on the client computer rather than the default directory. Optionally, set the size of the log file (Default: 10 MB). See also –R for setting the log directory on the server.

-1 max rate

Transfer at rates up to the specified target rate. (Default: 10000 Kbps) This option accepts suffixes "G" or "g" for giga, "M" or "m" for mega, "K" or "k" for kilo, and "P", "p", or "%" for percentage. Decimals are allowed. If this option is not set by the client, the setting in the server's aspera.conf is used. If a rate cap is set in the local or server aspera.conf, the rate does not exceed the cap.

-m *min_rate*

Attempt to transfer no slower than the specified minimum transfer rate. (Default: 0) If this option is not set by the client, then the server's aspera.conf setting is used. If a rate cap is set in the local or server aspera.conf, then the rate does not exceed the cap.

--mode={send|recv}

Transfer in the specified direction: send or recv (receive). Requires --host.

--move-after-transfer=archivedir

Move source files and copy source directories to *archivedir* after they are successfully transferred. Because directories are copied, the original source tree remains in place. The transfer user must have write permissions to the *archivedir*. The *archivedir* is created if it does not already exist. If the archive directory cannot be created, the transfer proceeds and the source files remain in their original location.

To preserve portions of the file path above the transferred file or directory, use this option with -- src-base. For an example, see Ascp File Manipulation Examples on page 28.

To remove empty source directories (except those specified as the source to transfer), use this option with --remove-empty-directories.

Restrictions:

- *archivedir* must be on the same file system as the source. If the specified archive is on a separate file system, it is created (if it does not exist), but an error is generated and files are not moved to it
- For cloud storage, *archivedir* must be in the same cloud storage account as the source and must not already contain files with the same name (the existing files cannot be overwritten and the archiving fails).
- If the source is on a remote system (ascp is run in receive mode), *archivedir* is subject to the same docroot restrictions as the remote user.
- --remove-after-transfer and --move-after-transfer are mutually exclusive.
 Using both in the same session generates an error.
- Empty directories are not saved to archivedir.
- When used with --remove-empty-directories and --src-base, scanning for empty directories starts at the specified source base and proceeds down any subdirectories. If no source base is specified and a file path (as opposed to a directory path) is specified, then only the immediate parent directory is removed (if empty) after the source files have been moved.

--multi-session-threshold=threshold

Split files across multiple ascp sessions if their size is greater than or equal to *threshold*. Use with -C, which enables multi-session transfers.

Files whose sizes are less than *threshold* are not split. If *threshold* is set to 0 (the default), no files are split.

Multi-session uploads to cloud storage are supported for S3 only and require additional configuration. For more information, see the Enterprise Server Admin Guide: Configuring Multi-Session Transfers.

-N pattern

Protect ("include") files or directories from exclusion by any $-\mathbb{E}$ (exclude) options that follow it. Files and directories are specified using *pattern*. Each option-plus-pattern is a *rule*. Rules are applied in the order (left to right) in which they're encountered. Thus, $-\mathbb{N}$ rules protect files only from $-\mathbb{E}$ rules that follow them. Create patterns using standard globbing wildcards and special characters such as the following:

- * (asterisk) represents zero or more characters in a string, for example *.tmp matches .tmp and abcde.tmp.
- ? (question mark) represents any single character, for example t?p matches tmp but not temp.

For details on specifying patterns and rules, including examples, see Applying Filters to Include and Exclude Files on page 37.

Note: Filtering rules can also be specified in aspera.conf. Rules found in aspera.conf are applied *before* any -E and -N rules specified on the command line.

-O fasp_port

Use the specified UDP port for FASP transfers. (Default: 33001)

--overwrite={never|always|diff|diff+older|older}

Overwrite destination files with source files of the same name. Default: diff. This option takes the following values:

never

Never overwrite the file. However, if the parent folder is not empty, its access, modify, and change times may still be updated.

always

Always overwrite the file.

diff

Overwrite the file if different from the source. If a complete file at the destination is the same as a file on the source, it is not overwritten. Partial files are overwritten or resumed depending on the resume policy.

diff+older

Overwrite the file if older and also different than the source. For example, if the destination file is the same as the source, but with a different timestamp, it will not be overwritten. Plus, if the destination file is different than the source, but newer, it will not be overwritten.

older

Overwrite the file if its timestamp is older than the source timestamp.

Interaction with resume policy (-k): If the overwrite method is diff or diff+older, difference is determined by the resume policy (-k $\{0 \mid 1 \mid 2 \mid 3\}$). If -k 0 or no -k is specified, the source and destination files are always considered different and the destination file is always overwritten. If -k 1, the source and destination files are compared based on file attributes (currently file size). If -k 2, the source and destination files are compared based on sparse checksums. If -k 3, the source and destination files are compared based on full checksums.

-P ssh-port

Use the specified TCP port to initiate the FASP session. (Default: 22)

-p

Preserve file timestamps for access and modification time. Equivalent to setting --preserve-modification-time, --preserve-access-time, and --preserve-creation-time. Timestamp support in object storage varies by provider; consult your object storage documentation to determine which settings are supported.

On Windows, modification time may be affected when the system automatically adjusts for Daylight Savings Time (DST). For details, see the Microsoft KB article, http://support.microsoft.com/kb/129574.

On Isilon IQ OneFS systems, access time (atime) is disabled by default. In this case, atime is the same as mtime. To enable the preservation of atime, run the following command:

```
# sysctl efs.bam.atime enabled=1
```

--partial-file-suffix=suffix

Enable the use of partial files for files that are in transit, and set the suffix to add to names of partial files. (The suffix does not include a " . ", as for a file extension, unless explicitly specified as part of the suffix.) This option only takes effect when set on the receiver side. When the transfer is complete, the suffix is removed. (Default: suffix is null; use of partial files is disabled.)

--policy={high|fair|low|fixed}

Set the FASP transfer policy.

high

Adjust the transfer rate to fully utilize the available bandwidth up to the maximum rate. When congestion occurs, the transfer rate is twice as fast as a fair-policy transfer. The high policy requires maximum (target) and minimum transfer rates.

fair

Adjust the transfer rate to fully utilize the available bandwidth up to the maximum rate. When congestion occurs, bandwidth is shared fairly by transferring at an even rate. The fair policy requires maximum (target) and minimum transfer rates.

low

Adjust the transfer rate to use the available bandwidth up to the maximum rate. Similar to fair mode, but less aggressive when sharing bandwidth with other network traffic. When congestion occurs, the transfer rate is reduced to the minimum rate until other traffic decreases.

fixed

Attempt to transfer at the specified target rate, regardless of network or storage capacity. This can decrease transfer performance and cause problems on the target storage. Aspera discourages using the fixed policy except in specific contexts, such as bandwidth testing. The fixed policy requires a maximum (target) rate.

If --policy is not set, ascp uses the server-side policy setting (fair by default). If the server does not allow the selected policy, the transfer fails.

--precalculate-job-size

Calculate the total size before starting the transfer. The server-side pre_calculate_job_size setting in aspera.conf overrides this option.

--preserve-access-time

Preserve the source-file access timestamps at the destination. Because source access times are updated by the transfer operation, the timestamp preserved is the one just *prior* to the transfer.

(To prevent access times at the source from being updated by the transfer operation, use the --preserve-source-access-time option.)

On Isilon IQ OneFS systems, access time (atime) is disabled by default. In this case, atime is the same as mtime. To enable the preservation of atime, run the following command:

```
# sysctl efs.bam.atime_enabled=1
```

--preserve-acls=mode, --remote-preserve-acls=mode

--preserve-xattrs=mode, --remote-preserve-xattrs=mode

Preserve a file's access control lists (ACLs) and/or extended attributes (xattrs) when transferring between different file system types. The storage *mode* can be one of the following:

native

Preserve attributes using the native capabilities of the file system. However, native mode is not supported on all file systems; --preserve-acls=native and --remote-preserve-acls=nativework only on Windows computers, and --preserve-xattrs=native and --remote-preserve-xattrs=native work only on Linux computers.

metafile

Preserve attributes in a separate file, named <code>filename.aspera-meta</code>. For example, attributes for <code>readme.txt</code> are preserved in a second file named <code>readme.txt.aspera-meta</code>. The metafiles are platform independent and can be copied between hosts without loss of information. The <code>metafile</code> mode is supported on all file systems.

none

Do not preserve attributes (default).

If the client and server have different values for *mode*, metafile is used silently. Metafiles are overwritten by subsequent transfers if --overwrite is set to any value other than never.

The remote- options specify the storage mode to use on the remote file system. If this option is not specified, the mode will be whatever is specified for the local file system. A remote- option with mode set to native may be overridden by the remote ascp if native mode is unsupported on the remote file system.

The amount of attribute data per file that can be transferred successfully is subject to ascp's internal PDPU size limitation.

Note that older versions of ascp do not support values other than none, and transfers using native or metafile fail with an error that reports incompatible FASP protocol versions.

--preserve-creation-time

(Windows only) Preserve source-file creation timestamps at the destination. Only Windows systems retain information about creation time. If the destination is not a Windows computer, this option is ignored.

--preserve-file-owner-gid, --preserve-file-owner-uid

(Linux, UNIX, and macOS only) Preserve the group information (gid) or owner information (uid) of the transferred files. These options require the transfer user to be authenticated as a superuser.

--preserve-modification-time

Set the modification time, the last time a file or directory was modified (written), of a transferred file to the modification of the source file or directory. Preserve source-file modification timestamps at the destination.

On Windows, modification time may be affected when the system automatically adjusts for Daylight Savings Time (DST). For details, see the Microsoft KB article, http://support.microsoft.com/kb/129574.

--preserve-source-access-time

Preserve the access times of the original sources to the last access times prior to transfer. This prevents access times at the source from being updated by the transfer operation. Typically used in conjunction with the --preserve-access-time option.

--preserve-xattrs={native|metafile|none}

Preserve a file's extended attributes (xattrs) when transferring between different file system types. *mode* can be native, metafile, or none (default). See --preserve-acls for a full description of *mode* and the behavior of this option.

--proxy=proxy url

Use the proxy server at the specified address. *proxy_url* should be specified with the following syntax:

dnat[s]://proxy username:proxy password@server ip address:port

The default ports for DNAT and DNATS protocols are 9091 and 9092. For a usage example, see Ascp General Examples on page 26.

-q

Run ascp in quiet mode (disables the progress display).

-R remote_log_dir

Log to the specified directory on the server rather than the default directory. **Note:** Client users restricted to aspshell are not allowed to use this option. To specify the location of the local log, use -L.

--remote-preserve-acls={native|metafile|none}

Preserve a file's access control lists (ACLs) when transferring between different file system types. *mode* can be native, metafile, or none (default). See --preserve-acls for a full description of *mode* and the behavior of this option.

--remote-preserve-xattrs={native|metafile|none}

Preserve a file's extended attributes (xattrs) when transferring between different file system types. *mode* can be native, metafile, or none (default). See --preserve-acls for a full description of *mode* and the behavior of this option.

--remove-after-transfer

Remove all source files, but not the source directories, once the transfer has completed successfully. Requires write permissions on the source.

--remove-empty-directories

Remove empty source directories once the transfer has completed sucessfully, but do not remove a directory specified as the source argument. To also remove the specified source directory, use — remove-empty-source-directory. Directories can be emptied using —move-after-transfer or —remove-after-transfer. Scanning for empty directories starts at the srcbase and proceeds down any subdirectories. If no source base is specified and a file path (as opposed to a directory path) is specified, then only the immediate parent directory is scanned and removed if it's empty following the move of the source file. **Note:** Do not use this option if multiple processes (ascp or other) might access the source directory at the same time.

--remove-empty-source-directory

Remove directories specified as the source arguments. For use with --remove-empty-directories.

-S remote ascp

Use the specified remote ascp binary, if different than ascp.

--save-before-overwrite

Save a copy of a file before it is overwritten by the transfer. A copy of filename.ext is saved as filename.yyyy.mm.dd.hh.mm.ss.index.ext in the same directory. index is set to 1

at the start of each second and incremented for each additional file saved during that second. The saved copies retain the attributes of the original. Not supported for URI path destinations.

--skip-special-files

Skip special files, such as devices and pipes, without reporting errors for them.

--source-prefix=prefix

Prepend *prefix* to each source path. The prefix can be a conventional path or a URI; however, URI paths can be used only if no docroot is defined.

--source-prefix64=prefix

Prepend the base64-encoded *prefix* to each source path. If --source-prefix=*prefix* is also used, the last option takes precedence.

--src-base=prefix

Strip the specified path prefix from the source path of each transferred file or directory. The remaining portion of the path remains intact at the destination.

Without --src-base, source files and directories are transferred without their source path. (However, directories do include their contents.)

Note: Sources located outside the source base are not transferred. No errors or warnings are issued, but the skipped files are logged.

Use with URIs: The --src-base option performs a character-to-character match with the source path. For object storage source paths, the prefix must specify the URI in the same manner as the source paths. For example, if a source path includes an embedded passphrase, the prefix must also include the embedded passphrase otherwise it will not match.

For examples, see Ascp File Manipulation Examples on page 28.

--symbolic-links={follow|copy|copy+force|skip}

Handle symbolic links using the specified method, as allowed by the server. For more information on symbolic link handling, see Symbolic Link Handling on page 43. On Windows, the only method is skip. On other operating systems, any of the following methods can be used:

follow

Follow symbolic links and transfer the linked files. (Default)

сору

Copy only the alias file. If a file with the same name is found at the destination, the symbolic link is not copied.

copy+force

Copy only the alias file. If a file (not a directory) with the same name is found at the destination, the alias replaces the file. If the destination is a symbolic link to a directory, it's not replaced.

skip

Skip symbolic links. Do not copy the link or the file it points to.

$-\mathbf{T}$

Disable in-transit encryption for maximum throughput.

--tags string

Metatags in JSON format. The value is limited to 4 Kb.

--tags64 string

Metatags in JSON format and base64 encoded. The value is limited to 4 Kb.

-u user string

Define a user string, such as variables, for pre- and post-processing. This string is passed to the pre- and -post-processing scripts as the environment variable \$USERSTR.

--user=username

Authenticate the transfer using the specified username. Use this option instead of specifying the username as part of the destination path (as *user@host:file*).

Note: If you are authenticating on a Windows computer as a domain user, the transfer server strips the domain from the username. For example, Administrator is authenticated rather than DOMAIN\Administrator. For this reason, you must specify the domain explicitly.

-v

Run ascp in verbose mode. This option prints connection and authentication debug messages in the log file. For information on log files, see Log Files on page 59.

-W {token_string|@token_file}

Authenticate using the authorization token string for the transfer, either as the string itself or when preceded with an @, the full path to the token file. This option takes precedence over the setting for the ASPERA SCP TOKEN environment variable.

-wr, -wf

Measure and report bandwidth from server to client (-wr) or client to server (-wf) before the transfer.

-X rexmsg size

Limit the size of retransmission requests to no larger than the specified size, in bytes. (Max: 1440)

-Z dgram size

Use the specified datagram size (MTU) for FASP transfers. Range: 296-65535 bytes. (Default: the detected path MTU)

As of v3.3, datagram size can be specified on the server by setting <datagram_size> in aspera.conf. The server setting overrides the client setting, unless the client is using a version of ascp that is older than 3.3, in which case the client setting is used. If the pre-3.3 client does not set -Z, the datagram size is the discovered MTU and the server logs the message "LOG Peer client does not support alternative datagram size".

Ascp Options for HTTP Fallback

-I cert_file

Certify fallback transfers with the specified HTTPS certificate file.

 $-j \{0|1\}$

Encode all HTTP transfers as JPEG files when set to 1. (Default: 0)

-t port

Transfer via the specified server port for HTTP fallback.

-x proxy_server

Transfer to the specified proxy server address for HTTP fallback.

-Y key file

Cerfity HTTPS fallback transfers using the specified HTTPS transfer key.

-y {0|1}

If set to "1", use the HTTP fallback transfer server when a UDP connection fails. (Default: 0)

Ascp General Examples

The following are examples of initiating FASP file transfers using the ascp command.

To describe filepaths, use single-quote ('') and forward-slashes (/) on all platforms. Avoid the following characters in filenames: $/ \$ '': '? > < & * |

• Fair-policy transfer

Fair-policy transfer with maximum rate 100 Mbps and minimum at 1 Mbps, without encryption, transfer all files in \local-dir\files to 10.0.0.2:

```
# ascp --policy=fair -1 100m -m 1m /local-dir/files root@10.0.0.2:/remote-dir
```

Fixed-policy transfer

Fixed-policy transfer with target rate 100 Mbps, without encryption, transfer all files in \local-dir\files to 10.0.0.2:

```
# ascp -1 100m /local-dir/files root@10.0.0.2:/remote-dir
```

• Specify UDP port for transfer

Perform a transfer with UDP port 42000:

```
# ascp -1 100m -0 42000 /local-dir/files user@10.0.0.2:/remote-dir
```

· Public key authentication

Transfer with public key authentication using key file:

• Username or filepath contains a space

Enclose the target in double-quotes when spaces are present in the username and remote path:

```
# ascp -l 100m local-dir/files "User Name@10.0.0.2:/remote directory"
```

Content is specified in a file pair list

Specify source content to transfer to various destinations in a file pair list. Source content is specified using the full file or directory path. Destination directories are specified relative to the transfer user's docroot, which is specified as a "." at the end of the ascp command. For example, the following is a simple file pair list, filepairlist.txt that lists two source folders, folder1 and folder2, with two destinations, tmp1 and tmp2:

```
/tmp/folder1
tmp1
/tmp/folder2
tmp2
```

```
# ascp --user=user_1 --host=10.0.0.2 --mode=send --file-pair-list=/tmp/
filepairlist.txt .
```

This command and file pair list create the following directories within the transfer user's docroot on the destination:

```
/tmp1/folder1
/tmp2/folder2
```

Network shared location transfer

Send files to a network shares location \\1.2.3.4\nw-share-dir, through the computer 10.0.0.2:

```
# ascp local-dir/files root@10.0.0.2:"//1.2.3.4/nw-share-dir/"
```

Parallel transfer on a multicore system

Use parallel transfer on a dual-core system, together transferring at the rate 200Mbps, using UDP ports 33001 and 33002. Two commands are executed in different Terminal windows:

```
# ascp -C 1:2 -O 33001 -l 100m /file root@10.0.0.2:/remote-dir & # ascp -C 2:2 -O 33002 -l 100m /file root@10.0.0.2:/remote-dir
```

Upload with content protection

Upload the file local-dir/file to the server 10.0.0.2 with password protection (password: secRet):

The file is saved on the server as file.aspera-env, with the extension indicating that the file is encrypted. See the next example for how to download and decrypt an encrypted file from the server.

Download with content protection and decryption

Download an encrypted file, file.aspera-env, from the server 10.0.0.2 and decrypt while transferring:

Decrypt a downloaded, encrypted file

If the password-protected file file1 is downloaded on the local computer without decrypting, decrypt file1.aspera-env (the name of the downloaded/encrypted version of file1) to file1:

Download through Aspera forward proxy with proxy authentication

User Pat transfers the file /data/file1 to /Pat_data/ on 10.0.0.2, through the proxy server at 10.0.0.7 with the proxy usernameaspera_proxy and password pa33w0rd. After running the command, Pat is prompted for the ascp password.

```
# ascp --proxy dnats://aspera proxy:pa33w0rd@10.0.0.7 /data/file1 Pat@10.0.0.2:/Pat data/
```

Test transfers using faux://

For information on the syntax, see Testing and Optimizing Transfer Performance on page 58.

Transfer random data (no source storage required)

Transfer 20 GB of random data as user root to file newfile in the directory /remote-dir on 10.0.0.2:

```
#ascp --mode=send --user=root --host=10.0.0.2 faux:///newfile?20g /remote-dir
```

Transfer a file but do not save results to disk (no destination storage required)

Transfer the file /tmp/sample as user root to 10.0.0.2, but do not save results to disk:

```
#ascp --mode=send --user=root --host=10.0.0.2 /temp/sample faux://
```

· Transfer random data and do not save result to disk (no source or destination storage required)

Transfer 10 MB of random data from 10.0.0.2 as user root and do not save result to disk:

```
#ascp --mode=send --user=root --host=10.0.0.2 faux:///dummy?10m faux://
```

Ascp File Manipulation Examples

Below are examples of using the ascp command to manipulate files. In each example, the client is the local computer and the server is the remote computer.

Upload a directory

Upload the directory /data/ to the server at 10.0.0.1, and place it in the /storage/ directory on the server:

```
# ascp /src/data/ root@10.0.0.1:/storage/
```

Upload only the contents of a directory (not the directory itself) by using the --src-base option:

Upload only the contents of /data/ to the /storage/ directory at the destination. Strip the /src/data/ portion of the source path and preserve the remainder of the file structure at the destination:

```
# ascp --src-base=/src/data/ /src/data/ root@10.0.0.1:/storage/
```

Upload a directory and its contents to a new directory by using the -d opton.

Upload the /data/ directory to the server and if it doesn't already exist, create the new folder /storage2/ to contain it, resulting in /storage2/data/ at the destination.

```
# ascp -d /src/data/ root@10.0.0.1:/storage2/
```

• Upload the contents of a directory, but not the directory itself, by using the --src-base option:

Upload all folders and files in the /clips/out/ folder, but not the out/ folder itself, to the /in/ folder at the destination.

```
# ascp -d --src-base=/clips/out/ /clips/out/ root@10.0.0.1:/in/
```

Result: The source folders and their content appear in the in directory at the destination:

Source	Destination	Destination withoutsrc-base
/clips/out/file1	/in/file1	/in/out/file1
/clips/out/folderA/file2	/in/folderA/file2	/in/out/folderA/file2
/clips/out/folderB/file3	/in/folderB/file3	/in/out/folderB/file3

Without --src-base, the example command transfers not only the contents of the out/ folder, but the folder itself.

Note: Sources located outside the source base are not transferred. No errors or warnings are issued, but the skipped files are logged. For example, if /clips/file4 were included in the above example sources, it would not be transferred because it is located outside the specified source base, /clips/out/.

Upload only the contents of a file and a directory to a new directory by using --src-base

Upload a file, /monday/file1, and a directory, /tuesday/*, to the /storage/ directory on the server, while stripping the srcbase path and preserving the rest of the file structure. The content is saved as /storage/monday/file1and/storage/tuesday/* on the server.

```
# ascp --src-base=/data/content /data/content/monday/file1 /data/content/
tuesday/ root@10.0.1:/storage
```

Download only the contents of a file and a directory to a new directory by using --src-base

Download a file, /monday/file1, and a directory, /tuesday/*, from the server, while stripping the srcbase path and preserving the rest of the file structure. The content is saved as /data/monday/file1 and /data/tuesday/* on the client.

```
# ascp --src-base=/storage/content root@10.0.0.1:/storage/content/monday/
file1 root@10.0.0.1:/storage/content/tuesday/ /data
```

Move the source file on the client after it is uploaded to the server by using --move-after-transfer

Uploadfile0012 to Pat's docroot on the server at 10.0.0.1, and move (not copy) the file from C:/Users/Pat/srcdir/ to C:/Users/Pat/Archive on the client.

```
# ascp --move-after-transfer=C:/Users/Pat/Archive C:/Users/Pat/srcdir/
file0012 Pat@10.0.0.1:/
```

Move the source file on the server after it is downloaded to the client by using --move-after-transfer

Download srcdir from the server to C:/Users/Pat on the client, and move (not copy) srcdir to the archive directory /Archive on the server.

```
# ascp --move-after-transfer=Archive Pat@10.0.0.1:/srcdir C:/Users/Pat
```

• Move the source file on the client after it is uploaded to the server and preserve the file structure one level above it by using --src-base and --move-after-transfer

```
# ascp --src-base=C:/Users/Pat --move-after-transfer=C:/Users/Pat/Archive
C:/Users/Pat/srcdir/file0012 Pat@10.0.0.1:/
```

Delete a local directory once it is uploaded to the remote server by using --remove-after-transfer and --remove-empty-directories

Upload /content/ to the server, then delete its contents (excluding partial files) and any empty directories on the client.

```
# ascp -k2 -E "*.partial" --remove-after-transfer --remove-empty-
directories /data/content root@10.0.0.1:/storage
```

Delete a local directory once its contents have been transferred to the remote server by using --src-base,
 --remove-after-transfer, and --remove-empty-directories

Upload /content/ to the server, while stripping the srcbase path and preserving the rest of the file structure. The content is saved as /storage/* on the server. On the client, the contents of /content/, including empty directories but excluding partial files, are deleted.

```
# ascp -k2 -E "*.partial" --src-base=/data/content --remove-after-transfer
    -remove-empty-directories /data/content root@10.0.0.1:/storage
```

Ascp Transfers with Object Storage and HDFS

Transfers with Aspera On Demand and Object-Storage-Based Aspera Servers

Tranfers with Aspera On Demand servers or Enterprise Servers located in object storage must provide credentials to the object storage in one of the following ways:

- Specify the storage password or secret key in the transfer user's docroot. (Preferred method)
- Set the storage password or secret key as an environment variable.
- Specify the storage password or secret key in the command line.

With Docroot Configured: Authenticate in the Docroot

If your transfer user account has a docroot set that includes credentials or credentials are configured in the .properties file, ascp transfers to and from Alibaba Cloud, Amazon S3, IBM COS - S3, Google Cloud Storage, Akamai, Softlayer, Azure, and are the same as regular ascp transfers. For command syntax examples, see Ascp General Examples on page 26.

For instructions on configuring a docroot for these types of storage, see Aspera Enterprise Server Admin Guide (Linux): Docroot Path Formatting for Cloud, Object, and HDFS Storage. You are prompted for the transfer user's password upon running these commands unless you have set the ASPERA_SCP_PASS environment variable or are using an SSH key, as described previously.

With No Docroot Configured: Authenticate with Environment Variables

You can set an environment variable (ASPERA_DEST_PASS) with the storage password or access key using the command below:

```
# export ASPERA DEST PASS = secret key
```

Note: The ASPERA_DEST_PASS variable is not applicable to Google Cloud Storage or Amazon S3 using IAM roles

With No Docroot Configured: Authenticate in the Command Line

If you do not have a docroot configured and do not set an environment variable (described previously), you must authenticate in the command line. In the examples below, you include the storage password or secret key as part of the destination path. You are prompted for the transfer user's password upon running these commands unless you have set the ASPERA SCP PASS environment variable or are using an SSH key, as described above.

Storage Platform	ascp Syntax and Examples	
Alibaba Cloud	Aspera recommends running ascp transfers with Alibaba Cloud with a docroot configured.	
Amazon S3	If you are using IAM roles, you do not need to specify the access ID or secret key for your S3 storage.	
	Upload syntax:	
	<pre># ascp optionsmode=senduser=username host=s3_server_addr source_files s3://access_id:secret_key@s3_a</pre>	amazo
	Upload example:	
	<pre># ascpmode=senduser=bear host=s3.asperasoft.com bigfile.txt s3://1K3C18FBWF9902:GEyUAqXuxtTVHWtc@s3.amazonaws.com/ demos2014</pre>	
	Dowload syntax:	
	<pre># ascp optionsmode=recvuser=username host=s3_server_addr s3://access_id:secret_key@s3.amazonaws.com/ my_source_path destination_path</pre>	/my_l
	Download example:	
	<pre># ascpmode=recvuser=bearhost=s3.asperasoft.com s3://1K3C18FBWF9902:GEyUAqXuxtTVHWtc@s3.amazonaws.com/ demos2014/bigfile.txt /tmp/</pre>	
Azure	These examples are for Azure blob storage. For Azure Files, use the syntax: azure-files://storage_account:storage_access_key@file.core.windows.net Aspera recommends running ascp transfers with Azure Data Lake Storage with a docroot configured.	t/sha
	Upload syntax:	
	<pre># ascp optionsmode=senduser=username host=server_address source_files azu://storage_account:storage_</pre>	_acce
	Upload example:	
	# ascpmode=senduser=AS037d8eda429737d6	

host=dev920350144d2.azure.asperaondemand.com bigfile.txt

Storage Platform	ascp Syntax and Examples	
	azu://astransfer:zNfMtUnBTkhB@blob.core.windows.net/abc	
	Dowload syntax:	
	<pre># ascp optionsmode=recvuser=username host=server azu://storage_account:storage_access_key@blob.core.wi</pre>	indov
	Download example:	
	<pre># ascpmode=recvuser=AS037d8eda429737d6 host=dev920350144d2.azure.asperaondemand.com azu:// astransfer:zNfMtUnBTkhB@blob.core.windows.net/abc / downloads</pre>	
Google Cloud Storage	Note: The examples below require that the VMI running the Aspera server is a Google Compute instance.	
	<pre># ascp optionsmode=senduser=username host=server_address source_files gs://my_bucket/my_path</pre>	
	Upload example:	
	<pre># ascpmode=senduser=bearhost=10.0.0.5 bigfile.txt gs:///2017_transfers/data</pre>	
	Dowload syntax:	
	<pre># ascp optionsmode=recvuser=username host=server gs://my_bucket/my_path/source_file destination_path</pre>	
	Download example:	
	<pre># ascpmode=recvuser=bearhost=10.0.0.5 gs:///2017_transfers/data/bigfile.txt /data</pre>	
HDFS	Aspera recommends running ascp transfers with HDFS with a docroot configured.	
IBM COS - S3	Upload syntax:	
	<pre># ascp optionsmode=senduser=username host=server_address source_files s3://access_id:secret_key@access</pre>	sor_
	Upload example:	
	<pre># ascpmode=senduser=bear host=s3.asperasoft.com bigfile.txt s3://3ITI3OIUFEH233:KrcEWAIuwQ@38.123.76.24/demo2017</pre>	
	Dowload syntax:	
	<pre># ascp optionsmode=senduser=username host=server_address s3://access_id:secret_key@accessor_endpoint/v source_files destination_path</pre>	vaul

Storage Platform	ascp Syntax and Examples	
	Download example:	1
	<pre># ascpmode=senduser=bearhost=s3.asperasoft.com s3://3ITI30IUFEH233:KrcEWAIuwQ@38.123.76.24/demo2017 / tmp/</pre>	
IBM Cloud Object Storage (COS) - Swift	Aspera recommends running ascp transfers with IBM Cloud Object Storage (COS) - Swift with a docroot configured.	
OpenStack Swift	Upload syntax:	
	<pre># ascp optionsmode=senduser=username host=ip_addr source_files swift://account_id:api_key@auth_url/</pre>	/my_bucket
	Example Upload:	
	<pre># ascpmode=senduser=bear host=192.155.218.130 bigfile.txt swift:// XYZO46-2:bob:437ebc16@sjc01.objectstorage.service.networ test</pre>	rklayer.co
	Dowload syntax:	
	<pre># ascp optionsmode=recvuser=username host=ip_addr swift://account_id:api_key@auth_url/my_bucket/ my_source_path destination_path</pre>	
	Download example:	
	<pre># ascpmode=recvuser=bear host=192.155.218.130 swift:// XYZO46-2:bob:437e29f616@sjc01.objectstorage.service.netv test/bigfile.txt /tmp/</pre>	worklayer.
	Note: Swift requires additional Trapd configuration settings that can be included as queries attached to the docroot, with the format <i>docroot?setting</i> .	
	For example, for an upload to IBM COS - Swift, the path is written as follows:	
	<pre>swift:// XYZO46-2:bob:437ebc16@sjc01.objectstorage.service.networe test?aspera.swift.endpoint.auth-path=/auth/v1.0</pre>	rklayer.cc

Writing Custom Metadata for Objects in Object Storage

Files uploaded to metadata-compatible storage (S3, Google Cloud, Azure, and Swift) can have custom metadata written with them by using the --tags or --tags64 option. The argument is a JSON payload that specifies the metadata, and that is base64 encoded if it is used as an argument for --tags64.

Metadata Behavior

- All objects that are uploaded in a session have the same metadata.
- If an upload resumes, the metadata of the original transfer is used.
- Multi-session transfers must specify the same metadata.
- Metadata are not retrieved when using ascp to download objects; use the REST API associated with the storage.

Specifying Metadata in JSON

The JSON payload has the general syntax of key-value pairs within a "cloud-metadata" section:

Restrictions on key-value pairs:

- key cannot be ctime, mtime, or atime. These keys are reserved and the transfer fails if they are used.
- *key* might be case-sensitive, depending on the destination storage type.
- The key-value pair must be less than 1024 characters.

Sample Ascp Session with Metadata

```
# ascp --tags='{"aspera":{"cloud-metadata":[{"location":"skellig"}]}}'
--mode=send --user=rey --host=s3.asperasoft.com sourcefile.mov s3://
s3.amazonaws.com/project
```

Using Standard I/O as the Source or Destination

ascp can use standard input (stdin) as the source or standard output (stdout) as the destination for a transfer, usually managed by using the Aspera FASP Manager SDK. The syntax depends on the number of files in your transfer: for single files use stdio:// and for multiple files use stdio-tar://. The transfer is authenticated using SSH or a transfer token.

Named Pipes

A named pipe may be specified as a stdio destination, with the syntax stdio://path for single files, or stdio-tar://path for multiple files, where path is the path of the named pipe. If a docroot is configured on the destination, then the transfer goes to the named pipe docroot/path.

Note: Do not use stdio:///path to transfer multiple files. The file data is asynchronously concatenated in the output stream and might be unusable. Use stdio-tar://path instead, which demarcates multiple files with headers.

Single File Transfers

To upload data that is piped into stdin, set the source as stdio:///?fsize, where size is the number of bytes (as a decimal) that are received from stdin. The destination is set as the path and filename. The file modification time is set to the time at which the upload starts. Standard input must transfer the exact amount of data that is set by size. If more or less data is received by the server, an error is generated.

To download data and pipe it into stdout, set the destination as stdio://.

Restrictions:

- stdio:// cannot be used for persistent sessions. Use stdio-tar:// instead.
- Only --overwrite=always or --overwrite=never are supported with stdio://. The behavior of --overwrite=diff and --overwrite=diff+older is undefined.

Single-file Transfer Examples:

```
file_source | ascp -1 100m --mode=send --user=username --host=10.0.0.2
stdio:///?1025 /remote-dir/newfile
```

• Download the file remote file from the server at 10.0.0.2 to stdout on the client. Transfer at 100 Mbps.

```
ascp -1 100m --mode=recv --user=username --host=10.0.0.2 remote_file
    stdio://
```

• Upload the file local_file to the server at 10.0.0.2 to the named pipe /tmp/outpipe. Transfer at 100 Mbps.

```
ascp -l 100m --mode=send --user=username --host=10.0.0.2 local_file
  stdio:///tmp/outpipe
```

Multi-File Transfers

ascp can transfer one or more files in an encoded, streamed interface, similar to single file transfers. The primary difference is that the stream includes headers that demarcate data from individual files.

To upload files that are piped into stdin, set the source as stdio-tar://. The file modification time is set to the time at which the upload starts.

The file(s) in the input stream must be encoded in the following format. File can be the file name or file path, Size is the size of the file in bytes, and Offset is an optional parameter that sets where in the destination file to begin overwriting with the raw inline data:

```
[0 - n blank lines]
File: /path/to/file_1
Size: file_size
Offset: bytes

file_1 data
[0 - n blank lines]
File: /path/to/file_2
Size: file_size

file 2 data
...
```

To download one or more files to stdout, set the destination as stdio-tar://. Normal status output to stdout is suppressed during downloads because the transfer output is streamed to stdout. The data sent to stdout has the same encoding as described for uploads.

To download to a named pipe, set the destination to stdio-tar:///path, where path is the path of the named pipe.

When an offset is specified, the bytes that are sent replace the existing bytes in the destination file (if it exists). The bytes added to the destination file can extend beyond the current file size. If no offset is set, the bytes overwrite the file if overwrite conditions are met.

Restrictions:

- When downloading to stdio-tar://, the source list must consist of individual files only. Directories are not allowed
- Only --overwrite=always or --overwrite=never are supported with stdio-tar://. The behavior of --overwrite=diff and --overwrite=diff+older is undefined.
- Offsets are only supported if the destination files are located in the native file system. Offsets are not supported for cloud destinations.

Multi-file Transfer Examples:

• Upload two files, myfile1 (1025 bytes) and myfile2 (20 bytes), to /remote-dir on the server at 10.0.0.2. Transfer at 100 Mbps.

```
cat sourcefile | ascp -l 100m --mode=send --user=username --host=10.0.0.2
stdio-tar:// /remote-dir
```

Where sourcefile contains the following:

```
File: myfile1
Size: 1025

<< 1025 bytes of data>>
File: myfile2
Size: 20

<<20 bytes of data>>
```

- Uploading multiple files from stdin by using a persistent session is the same as a non-persistent session.
- Update bytes 10-19 in file /remote-dir/myfile1 on the server at 10.0.0.2 at 100 Mbps.

```
cat sourcefile | ascp -1 100m --mode=send --user=username --host=10.0.0.2
stdio-tar:// /remote-dir
```

Where sourcefile contains the following:

```
File: myfile1
Size: 10
Offset: 10
<< 10 bytes of data>>
```

• Upload two files, myfile1 and myfile2, to the named pipe /tmp/mypipe (streaming output) on the server at 10.0.0.2. Transfer at 100 Mbps.

```
ascp -l 100m --mode=send --user=username --host=10.0.0.2 myfile1 myfile2
stdio-tar:///tmp/mypipe
```

This sends an encoded stream of myfile1 and myfile2 (with the format of sourcefile in the upload example) to the pipe /tmp/mypipe. If /tmp/mypipe does not exist, it is created.

• Download the files from the previous example from 10.0.0.2 to stdout. Transfer at 100 Mbps.

```
ascp -l 100m --mode=recv --user=username --host=10.0.0.2 myfile1 myfile2
stdio-tar://
```

Standard output receives data identical to sourcefile in the upload example.

• Download /tmp/myfile1 and /tmp/myfile2 to stdout by using a persistent session. Start the persistent session, which listens on management port 12345:

```
ascp -1 100m --mode=recv --keepalive -M 12345 --user=username --
host=10.0.0.2 stdio-tar://
```

Send the following in through management port 12345:

```
FASPMGR 2
Type: START
Source: /tmp/myfile1
Destination: mynewfile1
```

```
FASPMGR 2
Type: START
Source: /tmp/myfile2
Destination: mynewfile2

FASPMGR 2
Type: DONE
```

The destination must be a filename; file paths are not supported.

Standard out receives the transferred data with the following syntax:

```
File: mynewfile1
Size: file_size

mynewfile1_data
File: mynewfile2
Size: file_size

mynewfile2_data
```

• Upload two files, myfile1 and myfile2, to named pipe /tmp/mypipe on the server at 10.0.0.2. Transfer at 100 Mbps.

```
ascp -l 100m --mode=send --user=username --host=10.0.0.2 myfile1 myfile2
stdio-tar:///tmp/mypipe
```

If file/tmp/mypipe does not exist, it is created.

• Upload two files, myfile1 (1025 bytes) and myfile2 (20 bytes) from stdio and regenerate the stream on the destination to send out through the named pipe /tmp/mypipe on the server at 10.0.0.2. Transfer at 100 Mbps.

```
cat sourcefile | ascp -l 100m --mode=send --user=username --host=10.0.0.2
  stdio-tar:// stdio-tar:///tmp/pipe
```

Where sourcefile contains the following:

```
File: myfile1
Size: 1025

<< 1025 bytes of data>>
File: myfile2
Size: 20

<<20 bytes of data>>
```

Applying Filters to Include and Exclude Files

Filters allow you to refine the list of files (or directories) designated for transfer. With filters, you indicate which files in the transfer list to skip or include. At runtime, ascp looks for filters in two locations: on the ascp command line, and in aspera.conf. Filters can be set in the aspera.conf file either from the GUI, or by modifying it directly with an editor or asconfigurator. When filtering rules are found in aspera.conf, they are applied before rules on the command line. If no filtering rules are specified, ascp transfers all source files in the transfer list. This topic describes filtering using option flags on the ascp command line.

Note: Filter settings apply only when the server is acting as a client. Servers cannot exclude files or directories uploaded or downloaded by remote clients.

To specify filtering rules on the ascp command line, use the -E and -N options:

- -E pattern Exclude files or directories matching pattern.
- -N pattern Include files or directories matching pattern.

Each rule consists of a -E or -N option and its pattern. A pattern can be a file or directory name, or a set of names expressed with UNIX *glob* patterns.

To determine which files to transfer, each file in the set of source files to transfer (the transfer list) is evaluated by the filters as follows:

- 1. ascp compares the next file (or directory) in the transfer list to the first rule.
- 2. If the file matches the pattern, ascp includes it (-N) or excludes it (-E) and for this file, filtering stops.
- 3. If the file does not match, ascp compares it with the next rule and repeats the process for each rule until a match is found or until all rules have been tried.
- **4.** If the file never matches any rules, it is included in the transfer.

Filtering operates only on the set of files and directories in the transfer list. That is, an include option (-N) cannot add files or directories that are not already part of the transfer list.

Filtering is a process of exclusion, and -N rules act as overrides to any -E rules that follow them. For example, consider the following example command:

```
$ ascp -N 'file2' -E 'file[0-9]' /tmp/L/file* user1@examplehost:/tmp
```

The transfer set is file* (all files that start with file). If file1, file2, and fileA are in /tmp/L, they are filtered as follows:

- 1. When file1 is compared with the first rule (-N), no match is found, and filtering continues. When file1 is compared with the second rule (-E), there is a match; file1 is therefore excluded from transfer, and filtering stops for file1.
- 2. When file2 is compared with the first rule, there is a match; file2 is therefore included in the transfer, and filtering stops for file2.
- 3. When fileA is compared with the first rule, no match is found. When it is compared with the second rule, again no match is found. Because no further rules exclude it, fileA is therefore included in the transfer.

If directories or files reside in directories that have already been excluded, they will also be excluded and therefore not checked against any further rules. Thus, with the command-line options <code>-E '/above/' -N '/above/below'</code>, the file <code>/above/below</code> is never considered because its parent directory <code>/above/</code> has already been excluded.

Creating Rule Patterns

In order to filter directories and files to be transferred, their names are matched against patterns (globs) that include wildcards and special characters. The patterns use the standard globbing syntax found in UNIX systems as well as several Aspera extensions to the standard.

Character case: Case always matters, even if the scanned file system does not enforce such a distinction. For example, "debug" does not match "Debug". To match both, the pattern should be "[Dd]ebug".

Single quotes: Patterns must be interpreted only by ascp, not by the command shell. For this reason, patterns that contain wildcards should be surrounded by single quotes to protect them from expansion by the shell. (Even if patterns contain no wildcards, they can still be surrounded by single quotes.)

Partial matches: With globs, unlike standard regular expressions, the entire filename or directory name must match the pattern. That is, abcdef matches the pattern abc*f but abcdefg does not.

Pattern position: A pattern given with $\neg \mathbb{N}$ will match a path only if it falls directly under the transfer directory. However, a pattern given with $\neg \mathbb{E}$ will match a path regardless of where (which level) the path falls under the transfer directory. For example, given the pattern 'zzz'' and a transfer directory AAA:

- The -N option matches only if the path to file (or directory) zzz falls directly under AAA. That is, AAA/zzz.
- The -E option matches regardless of the where the path to file (or directory) zzz falls under AAA. For example, AAA/abc/def/zzz.

Standard Globbing: Wildcards and Special Characters

/	The only recognized path separator.
\	Quotes any character literally, including itself. The \ character is exclusively a quoting operator, not a path separator.
*	Matches zero or more characters, except a / , or the . when preceded immediately by a / character.
?	Matches any single character, except a / , or a . when preceded immediately by a / character.
[]	Matches exactly one of a set of characters, except a / or a . preceded immediately by a / character.
[^]	When ^ is the first character, matches exactly one character <i>not</i> in the set.
[!]	When ! is the first character, matches exactly one character <i>not</i> in the set.
[x-x]	Matches exactly one of a range of characters.
[:xxxxx:]	For details about this type of wildcard, see any POSIX-standard guide to globbing.

Globbing Extensions: Wildcards and Special Characters

/**	Like * but also matches the / character, or a . preceded immediately by a / (that is, the . in / .).
* or / * * at end of pattern	Matches both directories and files.
/ at end of pattern	Matches directories only. With -N, no files under matched directories or their subdirectories are included in the transfer. All subdirectories are still included, although their files will not be included. However, with -E, excluding a directory also excludes all files and subdirectories under it.
no / or * at end of pattern	Matches files only.
/ at start of pattern	Must match the entire string from the root of the transfer set. (Note: The leading / does not refer to the system root or the docroot.)

Standard Globbing Examples

Wildcard	Example	Matches	Does Not Match
/	abc/def/xyz	abc/def/xyz	abc/def
\	abc\?	abc?	abc\? abc/D abcD
*	abc*f	abcdef abc.f	abc/f abcefg
?	abc??	abcde abc.z	abcdef abc/d abc/.
[]	[abc]def	adef cdef	abcdef ade
[^]	[^abc]def	zdef .def 2def	bdef /def /.def
[!]	[!abc]def	zdef .def 2def	cdef /def /.def
[:xxxxx:]	[[:lower:]]def	cdef ydef	Adef 2def .def

Globbing Extension Examples

Wildcard	Example	Matches	Does Not Match
/**	a/**/f	a/f a/.z/f a/d/e/f	a/d/f/ za/d/f
* at end of rule	abc*	abc/ abcfile	
/** at end of rule	abc/**	abc/.file abc/d/e/	abc/
/ at end of rule	abc/*/	abc/dir	abc/file
no / at end of rule	abc	abc (file)	abc/
/ at start of rule	/abc/def	/abc/def	xyz/abc/def

Rule Composition

Example	Transfer Result
-N rule	Includes all files and directories whose names match <i>rule</i> . Because there is no -E, all the originally specified files and directories are included anyway; in other words, by itself, a -N rule does nothing.
-N rule1 -E rule2	Includes all files and directories whose names match <i>rule1</i> . Excludes all that match <i>rule2</i> , <i>except</i> those that also matched <i>rule1</i> .
−E rule	Excludes all files and directories whose names match <i>rule</i> .
−E rule1 −N rule2	Excludes all files and directories whose names match <i>rule1</i> . Because there is no -E following the -N, all files and directories not already excluded by the preceding -E are included anyway; in other words, a trailing -N rule does nothing to change the result.

Testing Your Filter Rules

If you plan to use filtering rules, it's best to test them first. An easy way to test filtering rules, or to learn how they work, is to set up source and destination directories and use demo.asperasoft.com as the Aspera server:

- 1. On your computer, create a small set of directories and files that generally matches a file set you typically transfer. Since filenames are all that matter, the files can be small.
- 2. Place the file set in an accessible location, for example /tmp/src.
- **3.** Upload the file set to the Aspera demo server as user "aspera". Specify the demo-server target directory Upload. You will be prompted for the password, which is "demoaspera":

```
$ ascp /tmp/src aspera@demo.asperasoft.com:Upload/
```

- 4. Create a destination directory on your computer, for example /tmp/dest.
- 5. You can now download your files from the demo server to /tmp/dest, running the ascp commands with -N and -E to test your filtering rules. For example:

```
$ ascp -N 'wxy/**' -E 'def' aspera@demo.asperasoft.com:Upload/src/abc/ /tmp/dest
```

6. Compare the destination directory with the source to determine whether files were filtered as expected.

```
$ diff -r dest/ src/
```

The diff output will show the missing (untransferred) files and directories.

The example rules below are based on running a command such as the following to download a directory AAA from demo.asperasoft.com to /tmp/dest:

```
$ ascp rules aspera@demo.asperasoft.com:Upload/AAA /tmp/dest
```

The examples below use the following file set:

```
AAA/abc/def
AAA/abc/.def
AAA/abc/.wxy/def
AAA/abc/wxy/def
AAA/abc/wxy/.def
AAA/abc/wxy/tuv/def
AAA/abc/xyz/def/wxy
AAA/wxyfile
AAA/wxy/xyx/
AAA/wxy/xyxfile
```

Key for interpreting example results below:

```
< xxx/yyy = Excluded
xxx/yyy = Included
zzz/ = directory name
zzz = filename
```

1. Transfer everything except files and directories starting with ".":

```
-N '*' -E 'AAA/**'
```

Results:

```
AAA/abc/def
AAA/abc/wxy/def
AAA/abc/wxy/tuv/def
AAA/abc/xyz/def/wxy
AAA/wxyfile
AAA/wxy/xyx/
AAA/wxy/xyxfile
< AAA/abc/.def
< AAA/abc/.wxy/def
< AAA/abc/.wxy/def
```

2. Exclude directories and files whose names start with wxy:

```
-E 'wxy*'
```

Results:

```
AAA/abc/def
AAA/abc/.wxy/def
AAA/abc/xyz/def/
< AAA/abc/wxy/def
< AAA/abc/wxy/def
< AAA/abc/wxy/def
< AAA/abc/wxy/tuv/def
< AAA/abc/wxy/tuv/def
< AAA/abc/xyz/def/wxy
< AAA/wxyfile
< AAA/wxy/xyx/
```

3. Include directories and files that start with "wxy" if they fall directly under AAA:

```
-N 'wxy*' -E 'AAA/**'
```

Results:

```
AAA/wxyfile
< AAA/abc/def
< AAA/abc/.def
< AAA/abc/.wxy/def
< AAA/abc/wxy/def
< AAA/abc/wxy/.def
< AAA/abc/wxy/.def
< AAA/abc/wxy/tuv/def
< AAA/abc/xyz/def/wxy
< AAA/abc/xyz/def/wxy
< AAA/wxy/xyx/
```

4. Include directories and files at any level that start with wxy, but do not include dot-files, dot-directories, or any files under the wxy directories (unless they start with wxy). However, subdirectories under wxy will be included:

```
-N '*/wxy*' -E 'AAA/**'
```

Results:

```
AAA/abc/wxy/tuv/
AAA/abc/xyz/def/wxy
AAA/wxyfile
AAA/wxy/xyx/
< AAA/abc/def
< AAA/abc/.def
< AAA/abc/.wxy/def
< AAA/abc/wxy/def
< AAA/abc/wxy/.def
< AAA/abc/wxy/tuv/def
< AAA/abc/wxy/tuv/def
< AAA/wxy/xyxfile
```

- * Even though wxy is included, def is excluded because it's a file.
- 5. Include wxy directories and files at any level, even those starting with ".":

```
-N '*/wxy*' -N '*/wxy/**' -E 'AAA/**'
```

Results:

```
AAA/abc/wxy/def
AAA/abc/wxy/tuv/def
AAA/abc/xyz/def/wxy
AAA/wxyfile
AAA/wxy/xyx/
AAA/wxy/xyx/
AAA/wxy/xyxfile
< AAA/abc/def
< AAA/abc/def
< AAA/abc/.def
```

6. Exclude directories and files starting with wxy, but only those found at a specific location in the tree:

```
-E '/AAA/abc/wxy*'
```

Results:

```
AAA/abc/def
AAA/abc/.wxy/def
AAA/abc/xyz/def/wxy
AAA/wxyfile
AAA/wxy/xyx/
AAA/wxy/xyxfile
< AAA/abc/wxy/def
< AAA/abc/wxy/def
< AAA/abc/wxy/.def
< AAA/abc/wxy/tuv/def
```

7. Include the wxy directory at a specific location, and include all its subdirectories and files, including those starting with ".":

```
-N 'AAA/abc/wxy/**' -E 'AAA/**'
```

Results:

```
AAA/abc/wxy/def
AAA/abc/wxy/tuv/def
AAA/abc/def
< AAA/abc/def
< AAA/abc/.def
< AAA/abc/.wxy/def
< AAA/abc/.wxy/def
< AAA/abc/xyz/def/wxy
< AAA/wxyfile
< AAA/wxy/xyx/
< AAA/wxy/xyxfile
```

Symbolic Link Handling

When transferring files using FASP (ascp, ascp4, or async), you can configure how the server and client handle symbolic links.

Note: Symbolic links are not supported on Windows. Server settings are ignored on Windows servers. If the transfer destination is a Windows computer, the only supported option that the client can use is **skip**.

Symbolic Link Handling Options and their Behavior

- **Follow**: Follow a symbolic link and transfer the contents of the linked file or directory as long as the link target is in the user's docroot.
- Follow_wide (Server only): For downloads, follow a symbolic link and transfer the contents of the linked file or directory even if the link target is outside of the user's docroot. Use caution with this setting because it might allow transfer users to access sensitive files on the server.
- Create (Server only): If the client requests to copy symbolic links in an upload, create the symbolic links on the server.
- None (Server only): Prohibit clients from creating symbolic links on the server; with this setting clients can only request to follow or skip symbolic links.
- Copy (Client only): Copy only the symbolic link. If a file with the same name exists at the destination, the symbolic link does not replace the file.
- Copy+force (Client only): Copy only the symbolic link. If a file with the same name exists at the destination, the symbolic link replaces the file. If the file of the same name at the destination is a symbolic link to a directory, it is not replaced.

Note: A4 and Sync do not support the copy+force option.

Symbolic link handling depends on the server configuration, the client handling request, and the direction of transfer, as described in the following tables. Multiple values can be set on the server as a comma-delimited list, such as the default "follow,create". In this case, the options are logically ORed based on the client's handling request.

Send from Client to Server (Upload)

	Server setting = create, follow (default)	Server setting = create	Server setting = follow	Server setting = follow_wide	Server setting = none
Client setting = follow	Follow	Follow	Follow	Follow	Follow
(default for ascp and ascp4)					
Client setting = copy	Сору	Сору	Skip	Skip	Skip
(default for async)					
Client setting = copy+force	Copy and replace any existing files.	Copy and replace any existing files.	Skip	Skip	Skip
Client setting = skip	Skip	Skip	Skip	Skip	Skip

Receive to Client from Server (Download)

	Server setting = create, follow (default)	Server setting = create	Server setting = follow	Server setting = follow_wide	Server setting = none
Client setting = follow (default for ascp and ascp4)	Follow	Skip	Follow	Follow even if the target is outside the user's docroot.	Skip
Client setting = copy (default for async)	Сору	Сору	Сору	Сору	Сору
Client setting = copy+force	Copy and replace any existing files.	Copy and replace any existing files.	Copy and replace any existing files.	Copy and replace any existing files.	Copy and replace any existing files.
Client setting = skip	Skip	Skip	Skip	Skip	Skip

Server and Client Configuration

Server Configuration

To set symbolic link handling globally or per user, run the appropriate command:

asconfigurator -x "set_node_data;symbolic_links,value"

```
# asconfigurator -x "set user data; user name, username; symbolic links, value"
```

Client Configuration

To specify symbolic link handling on the command line (with ascp, ascp4, or async), use --symbolic-links-option.

Creating SSH Keys

Public key authentication (SSH Key) is a more secure alternative to password authentication that allows users to avoid entering or storing a password, or sending it over the network. Public key authentication uses the client computer to generate the key-pair (a public key and a private key). The public key is then provided to the remote computer's administrator to be installed on that machine.

To log in into other Aspera servers with public key authentication, you need to generate a key-pair for the selected user account, as follows:

1. Create a .ssh directory in your home directory if it does not already exist:

```
$ mkdir /home/username/.ssh
```

Go to the .ssh folder:

```
$ cd /home/username/.ssh
```

2. Run ssh-keygen to generate an SSH key-pair.

Run the following command in the .ssh folder to create a key pair. For key_type, specify either RSA (rsa) or ECDSA (ecdsa). At the prompt for the key-pair's filename, press ENTER to use the default name id_rsa or id_ecdsa, or enter a different name, such as your username. For a passphrase, either enter a password, or press return twice to leave it blank:

```
# ssh-keygen -t key_type
```

Note: When you run ascp in FIPS mode (<fips_enabled> is set to true in aspera.conf), and you use passphrase-protected SSH keys, you must either (1) use keys generated by running ssh-keygen in a FIPS-enabled system, or (2) convert existing keys to a FIPS-compatible format using a command such as the following:

```
# openssl pkcs8 -topk8 -v2 aes128 -in id_rsa -out new-id_rsa
```

3. Retrieve the public key file.

The key-pair is generated to your home directory's .ssh folder. For example, assuming you generated the key with the default name id rsa:

```
/home/username/.ssh/id_rsa.pub
```

Provide the public key file (for example, id_rsa.pub) to your server administrator so that it can be set up for your server connection.

4. Start a transfer using public key authentication with the ascp command.

To transfer files using public key authentication on the command line, use the option -i *private_key_file*. For example:

```
$ ascp -T -l 10M -m 1M -i ~/.ssh/id_rsa myfile.txt jane@10.0.0.2:/space
```

In this example, you are connecting to the server (10.0.0.2, directory /space) with the user account jane and the private key \sim /.ssh/id rsa.

Aspera clients can set their transfers to encrypt content that they upload to a server while it is in transit and stored on the server. The client specifies a password and the files are uploaded to the server with a .aspera-env extension. Anyone downloading these .aspera-env files must have the password to decrypt them, and decryption can occur during download or later.

You can combine client-side and server-side EAR, in which case files are doubly encrypted on the server.

Servers can require client-side encryption. In this case, transfer that do not use client-side EAR fail with the error message, "Error: Server aborted session: Server requires content protection."

Note: Client-side encryption-at-rest is supported only for ascp transfers, and is not supported for ascp4 or async transfers.

Using Client-Side EAR

Client-side EAR can be set on the ascp command line.

First, set the encryption and decryption password as the environment variable ASPERA SCP FILEPASS:

```
# export ASPERA_SCP_FILEPASS=password
```

For uploads (--mode=send), use --file-crypt=encrypt. For downloads (--mode=recv), use --file-crypt=decrypt.

```
# ascp --mode=send --file-
crypt=encrypt source_file user@host:/remote_destination
# ascp --mode=recv --file-crypt=decrypt user@host:/source_path/file.aspera-
env local_destination
```

For more command line examples, see Ascp General Examples on page 26.

Note: When a transfer to Connect Server falls back to HTTP or HTTPS, client-side EAR is no longer supported. If HTTP fallback occurs while uploading, then the files are NOT encrypted. If HTTP fallback occurs while downloading, then the files remain encrypted.

Encrypting and Decrypting Files Outside of a Transfer

For particularly sensitive content, do not store unecrypted content on any computer with network access. Use an external drive to physically move encrypted files between computers. Desktop Client include the asprotect and asunprotect command-line tools that can be used to encrypt and decrypt files.

To encrypt a file before moving it to a computer with network access, run the following command:

```
# export ASPERA_SCP_FILEPASS=password;/opt/aspera/bin/asprotect -
o file1.aspera-env file1
```

- To download client-side-encrypted files without decrypting them immediately, run the transfer without decryption enabled (do not specify --file-crypt=decrypt on the ascp command line).
- To decrypt encrypted files once they are on a computer with no network access, run the following command:

```
# export ASPERA_SCP_FILEPASS=password;/opt/aspera/bin/asunprotect -
o file1 file1.aspera-env
```

Ascp FAQs

1. How do I control the transfer speed?

You can specify a transfer policy that determines how a FASP transfer utilizes the network resource, and you can specify target and minimum transfer rates where applicable. In an ascp command, use the following flags to specify transfer policies that are fixed, fair, high, or low:

Policy	Command template
Fixed	policy=fixed -l target_rate
Fair	policy=fair -l target_rate -m min_rate
High	policy=high -l target_rate -m min_rate
Low	policy=low -l target_rate -m min_rate

The policies have the following characteristics:

high

Adjust the transfer rate to fully utilize the available bandwidth up to the maximum rate. When congestion occurs, the transfer rate is twice as fast as a fair-policy transfer. The high policy requires maximum (target) and minimum transfer rates.

fair

Adjust the transfer rate to fully utilize the available bandwidth up to the maximum rate. When congestion occurs, bandwidth is shared fairly by transferring at an even rate. The fair policy requires maximum (target) and minimum transfer rates.

low

Adjust the transfer rate to use the available bandwidth up to the maximum rate. Similar to fair mode, but less aggressive when sharing bandwidth with other network traffic. When congestion occurs, the transfer rate is reduced to the minimum rate until other traffic decreases.

fixed

Attempt to transfer at the specified target rate, regardless of network or storage capacity. This can decrease transfer performance and cause problems on the target storage. Aspera discourages using the fixed policy except in specific contexts, such as bandwidth testing. The fixed policy requires a maximum (target) rate.

2. What transfer speed should I expect? How do I know if something is "wrong" with the speed?

Aspera's FASP transport has no theoretical throughput limit. Other than the network capacity, the transfer speed may be limited by rate settings and resources of the computers. To verify that your system's FASP transfer can fulfill the maximum bandwidth capacity, prepare a client machine to connect to this computer, and test the maximum bandwidth.

Note: This test typically occupies most of a network's bandwidth. Aspera recommends this test be performed on a dedicated file transfer line or during a time of low network activity.

On the client machine, start a transfer with fixed bandwidth policy. Start with a lower transfer rate and gradually increase the transfer rate toward the network bandwidth (for example, 1 MB, 5 MB, 10 MB, and so on). Monitor the transfer rate; at its maximum, it should be slighly below your available bandwidth:

```
$ ascp -l 1m source-file destination
```

To improve the transfer speed, also consider upgrading the following hardware components:

Component	Description
Hard disk	The I/O throughput, the disk bus architecture (such as RAID, IDE, SCSI, ATA, and Fiber Channel).
Network I/O	The interface card, the internal bus of the computer.
CPU	Overall CPU performance affects the transfer, especially when encryption is enabled.

3. How do I ensure that if the transfer is interrupted or fails to finish, it will resume without retransferring the

Use the -k flag to enable resume, and specify a resume rule:

- -k = 0 Always retransfer the entire file.
- -k 1 Compare file attributes and resume if they match, and retransfer if they do not.
- -k 2 Compare file attributes and the sparse file checksums; resume if they match, and retransfer if they do not.
- -k 3 Compare file attributes and the full file checksums; resume if they match, and retransfer if they do not.

Corruption or deletion of the .asp-meta file associated with an incomplete transfer will often result in a permanently unusable destination file even if the file transfer resumed and successfully transferred.

4. How does Aspera handle symbolic links?

The ascp command follows symbolic links by default. This can be changed using --symboliclinks=method with the following options:

follow

Follow symbolic links and transfer the linked files. (Default)

сору

Copy only the alias file. If a file with the same name is found at the destination, the symbolic link is not copied.

copy+force

Copy only the alias file. If a file (not a directory) with the same name is found at the destination, the alias replaces the file. If the destination is a symbolic link to a directory, it's not replaced.

skip

Skip symbolic links. Do not copy the link or the file it points to.

Important: On Windows, the only option is skip.

Symbolic link handling also depends on the server configuration and the transfer direction. For more information, see Symbolic Link Handling on page 43.

5. What are my choices for overwriting files on the destination computer?

In ascp, you can specify the --overwrite=method rule with the following method options:

never

Never overwrite the file. However, if the parent folder is not empty, its access, modify, and change times may still be updated.

always

Always overwrite the file.

diff

Overwrite the file if different from the source. If a complete file at the destination is the same as a file on the source, it is not overwritten. Partial files are overwritten or resumed depending on the resume policy.

diff+older

Overwrite the file if older and also different than the source. For example, if the destination file is the same as the source, but with a different timestamp, it will not be overwritten. Plus, if the destination file is different than the source, but newer, it will not be overwritten.

older

Overwrite the file if its timestamp is older than the source timestamp.

Interaction with resume policy (-k): If the overwrite method is diff or diff+older, difference is determined by the resume policy (-k $\{0 \mid 1 \mid 2 \mid 3\}$). If -k 0 or no -k is specified, the source and destination files are always considered different and the destination file is always overwritten. If -k 1, the source and destination files are compared based on file attributes (currently file size). If -k 2, the source and destination files are compared based on sparse checksums. If -k 3, the source and destination files are compared based on full checksums.

ascp4: Transferring from the Command Line with Ascp4

Introduction to Ascp4

Aspera Ascp4 is an optimized transfer engine based on FASP technology. Ascp4 is designed for sending extremely large sets of individual files efficiently. The executable, ascp4, is similar to ascp and shares many of the same options and capabilities, in addition to data streaming capabilities.

Both ascp4 and ascp are automatically installed with IBM Aspera High-Speed Transfer Server, High-Speed Transfer Endpoint, and Desktop Client applications.

As installed, ascp is used for transfers intiated from the GUI and ascp4 transfers can only be initiated from the command line. For information on how to make GUI-initiated transfers use ascp4, see Using Ascp4 from the GUI on page 58.

Ascp 4 Command Reference

Supported environment variables, the general syntax, and command options for ascp4 are described in the following sections. ascp4 exits with a 0 on success or a 1 on error. The error code is logged in the ascp4 log file.

Note: Not all ascp options are available with ascp4. For more information, see . Additionally, ascp4 transfers fail if the user's docroot is a symlink, whereas ascp supports symlink docroots.

ascp4 Syntax

```
ascp4 options [[user@]srcHost:]source_file1[,source_file2,...]
[[user@]destHost:]dest_path
```

User

The username of the Aspera transfer user can be specified as part of the as part of the source or destination, whichever is the remote server or with the --user option. If you do not specify a username for the transfer, the local username is authenticated by default.

Note: If you are authenticating on a Windows machine as a domain user, the transfer server strips the domain from the username. For example, Administrator is authenticated rather than DOMAIN\Administrator. Thus, you must specify the domain explicitly.

Source and destination paths

- If there are multiple source arguments, then the target path must be a directory.
- To describe filepaths, use single quotes ('') and forward slashes (/) on all platforms.

- To transfer to the transfer user's docroot, specify "." as the destination.
- Avoid the following characters in filenames: / \ " : ' ? > < & * |.
- If the destination is a symbolic link, then the file is written to the target of the symbolic link. However, if the symbolic link path is a relative path to a file (not a directory) and a partial file name suffix is configured on the receiver, then the destination path is relative to the user's home directory. Files within directories that are sent to symbolic links that use relative paths are not affected.

URI paths: URI paths are supported, but only with the following restrictions:

- If the source paths are URIs, they must all be in the same cloud storage account. No docroot (download), local docroot (upload), or source prefix can be specified.
- If a destination path is a URI, no docroot (upload) or local docroot (download) can be specified.
- The special schemes stdio:// and stdio-tar:// are supported only on the client side. They cannot be used as an upload destination or download source.
- If required, specify the URI passphrase as part of the URI or set it as an environment variable (ASPERA SRC PASS or ASPERA DST PASS, depending on the direction of transfer).

UNC paths: If the server is Windows and the path on the server is a UNC path (a path that points to a shared directory or file on Windows operating systems) then it can be specified in an ascp4 command using one of the following conventions:

1. UNC path that uses backslashes (\)

If the client side is a Windows machine, the UNC path can be used with no alteration. For example, \\192.168.0.10\temp. If the client is not a Windows machine, every backslash in the UNC path must be replaced with two backslashes. For example, \\\192.168.0.10\\temp.

2. UNC path that uses forward slashes (/)

Replace each backslash in the UNC path with a forward slash. For example, if the UNC path is $\ \ 192.168.0.10\$ temp, change it to $\ \ \ 192.168.0.10\$ temp. This format can be used with any client-side operating system.

Required File Access and Permissions

- Sources (for downloads) or destinations (for uploads) on the server must be in the transfer user's docroot or match one of the transfer user's file restrictions, otherwise the transfer stops and returns an error.
- The transfer user must have sufficient permissions to the sources or destinations, for example write access for the destination directory, otherwise the transfer stops and returns a permissions error.
- The transfer user must have authorization to do the transfer (upload or download), otherwise the transfer stops and returns a "management authorization refused" error.
- Files that are open for write by another process on a Windows source or destination cannot be transferred and return a "sharing violation" error. On Unix-like operating systems, files that are open for write by another process are transferred without reporting an error, but may produce unexpected results depending on what data in the file is changed and when relative to the transfer.

Environment Variables

If needed, you can set the following environment variables for use with an ascp4 session. The total size for environment variables depends on your operating system and transfer session. Aspera recommends that each environment variable value should not exceed 4096 characters.

ASPERA_SCP_PASS=password

The password that is used for SSH authentication of the transfer user.

ASPERA SCP TOKEN=token

Set the transfer user authorization token. Ascp4 currently supports transfer tokens, which must be created by using astokengen with the --full-paths option. For more information, see "Transfer Token Generation (astokengen)" in the IBM Aspera High-Speed Transfer Server Admin Guide.

ASPERA SCP COOKIE=cookie

A cookie string that is passed to monitoring services.

ASPERA SRC PASS=password

The password that is used to authenticate to a URI source.

ASPERA DST PASS=password

Set the password that is used to authenticate to a URI destination.

Ascp4 Options

-A, --version

Display version and license information.

-c {aes128|aes192|aes256|none}

Encrypt in-transit file data using the specified cipher. This option overrides the <encryption cipher> setting in aspera.conf.

--chunk-size=bytes

Perform storage read/write operations with the specified buffer size. Also use the buffer size as an internal transmission and compression block. Valid range: 4 Kb - 128 Mb. For transfers with object storage, use --chunk-size=1048576 if chunk size is not configured on the server to ensure that the chunk size of ascp4 and Trapd match.

--compare={size|size+mtime|md5|md5-sparse|sha1|sha1-sparse} method

When using --overwrite and --resume, compare files with the specified method. If the --overwrite method is diff or diff+older, the default --compare method is size.

--compression={none|zlib|lz4}

Compress file data inline. Default: 1z4. If set to zlib, --compression-hint can be used to set the compression level.

--compression-hint=num

Compress file data to the specified level when --compression is set to an option that accepts compression level settings (currently only zlib). A lower value results in less, but faster, data compression (0 = no compression). A higher value results in greater, slower compression. Valid values are -1 to 9, where -1 is "balanced". Default: -1.

-D | -DD | -DDD

Log at the specified debug level. With each D, an additional level of debugging information is written to the log. This option is not supported if the transfer user is restricted to aspshell.

--delete-before, --delete-before-transfer

Before transfer, delete files that exist at the destination but not at the source. The source and destination arguments must be directories that have matching names. Objects on the destination that have the same name but different type or size as objects on the source are not deleted. Do not use with multiple sources, --keepalive, or HTTP fallback.

-E pattern

Exclude files or directories from the transfer based on the specified pattern. Use the -N option (include) to specify exceptions to -E rules. Rules are applied in the order in which they are encountered, from left to right. The following symbols can be used in the pattern:

- * (asterisk) represents zero or more characters in a string, for example *.tmp matches .tmp and abcde.tmp.
- ? (question mark) represents a single character, for example t?p matches tmp but not temp.

For details and examples, see Applying Filters to Include and Exclude Files on page 37.

Note: When filtering rules are found in aspera.conf, they are applied *before* rules given on the command line (-E and -N).

--exclude-older-than=mtime

Exclude files (but not directories) from the transfer based on when the file was last changed. Positive *mtime* values are used to express time, in seconds, since the original system time (usually 1970-01-01 00:00:00). Negative *mtime* values (prefixed with "-") are used to express the number of seconds prior to the current time.

--faspmgr-io

Run ascp4 in API mode using FASP manager I/O. ascp4 reads FASPMGR4 commands from management and executes them. The FASPMGR4 commands are PUT/WRITE/STOP to open/write/close on a file on the server.

--file-list=filepath

Transfer the files and directories that are listed in *filepath*. Only the files and directories are transferred; path information is not preserved at the destination. Each source must be specified on a separate line, for example:

```
src
src2
...
srcN
```

To read a file list from standard input, use "-" in place of *filepath* (as ascp4 --file-list=-...). UTF-8 file format is supported. Use with -d if the destination folder does not exist.

Restrictions:

- Paths in file lists cannot use user@host:filepath syntax. You must use --user with -- file-list.
- Only one --file-list option is allowed per ascp4 session. If multiple file lists are specified, all but the last are ignored.
- Only files and directories from the file list are transferred, and any additional source files or directories specified on the command line are ignored.
- If more than one read thread is specified (default is 2) for a transfer that uses --file-list, the files in the file list must be unique. Duplicates can produce unexpected results on the destination.
- Because multiple sources are being transferred, the destination must be a directory.
- If the source paths are URIs, the size of the file list cannot exceed 24 KB.

For very large file lists (~100 MB+), use with --memory to increase available buffer space.

-h, --help

Display the usage summary.

--host=host

Transfer to the specified host name or address. Requires --mode. This option can be used instead of specifying the host as part of the filename (as *hostname:filepath*).

-i private key file

Authenticate the transfer using public key authentication with the specified SSH private key file (specified with a full or relative path). The private key file is typically in the directory \$HOME/.ssh/. If multiple -i options are specified, only the last one is used.

$-k \{0|1|2|3\}$

Enable the resumption of partially transferred files at the specified resume level. Default: 0. This option must be specified for your first transfer or it does not work for subsequent transfers. Resume levels:

• -k 0: Always retransfer the entire file (same as --overwrite=always).

- -k 1: Compare file modification time and size and resume if they match (same as -overwrite=diff --compare=size --resume).
- -k 2: Compare sparse checksum and resume if they match (same as --overwrite=diff --compare=md5-sparse --resume).
- -k 3: Compare full checksum and resume if they match (same as --overwrite=diff --compare=md5 --resume).

--keepalive

Enable ascp4 to run in persistent mode. This option enables a persistent session that does not require that source content and its destination are specified at execution. Instead, the persistent session reads source and destination paths through mgmt commands. Requires --mode and --host.

-L local log dir[:size]

Log to the specified directory on the client machine rather than the default directory. Optionally, set the size of the log file (default 10 MB).

-1 max rate

Transfer at rates up to the specified target rate. Default: 10 Mbps. This option accepts suffixes "G/g" for Giga, "M/m" for Mega, "K/k" for Kilo, and "P/p/%" for percentage. Decimals are allowed. If this option is not set by the client, the server target rate is used. If a rate cap is set in the local or server aspera.conf, then the rate does not exceed the cap.

-m min_rate

Attempt to transfer no slower than the specified minimum transfer rate. Default: 0. If this option is not set by the client, then the server's aspera.conf setting is used. If a rate cap is set in the local or server aspera.conf, then the rate does not exceed the cap.

--memory=bytes

Allow the local ascp4 process to use no more than the specified memory. Default: 256 MB. See also --remote-memory.

--meta-threads=num

Use the specified number of directory "creation" threads (receiver only). Default: 2.

--mode={send|recv}

Transfer in the specified direction: send or recv (receive). Requires --host.

-N pattern

Protect ("include") files or directories from exclusion by any -E (exclude) options that follow it. Files and directories are specified using *pattern*. Each option-plus-pattern is a *rule*. Rules are applied in the order (left to right) in which they're encountered. Thus, -N rules protect files only from -E rules that follow them. Create patterns using standard globbing wildcards and special characters such as the following:

- * (asterisk) represents zero or more characters in a string, for example *.tmp matches .tmp and abcde.tmp.
- ? (question mark) represents any single character, for example t?p matches tmp but not temp.

For details on specifying patterns and rules, including examples, see Applying Filters to Include and Exclude Files on page 37.

Note: Filtering rules can also be specified in aspera.conf. Rules found in aspera.conf are applied *before* any $-\mathbb{E}$ and $-\mathbb{N}$ rules specified on the command line.

--no-open

In test mode, do not actually open or write the contents of destination files.

--no-read

In test mode, do not read the contents of source files.

In test mode, do not write the contents of destination files.

-o fasp_port

Use the specified UDP port for FASP transfers. Default: 33001.

--overwrite={always|never|diff|diff+older|older}

Overwrite files at the destination with source files of the same name based on the *method*. Default: always. Use with --compare and --resume. *method* can be the following:

- always Always overwrite the file.
- never Never overwrite the file. If the destination contains partial files that are older or the same as the source files and --resume is enabled, the partial files resume transfer. Partial files with checksums or sizes that differ from the source files are not overwritten.
- diff Overwrite the file if it is different from the source, depending on the compare method (default is size). If the destination is object storage, diff has the same effect as always.

If resume is not enabled, partial files are overwritten if they are different from the source, otherwise they are skipped. If resume is enabled, only partial files with different sizes or checksums from the source are overwritten; otherwise, files resume.

- diff+older Overwrite the file if it is older and different from the source, depending on the compare method (default is size). If resume is not enabled, partial files are overwritten if they are older and different from the source, otherwise they are skipped. If resume is enabled, only partial files that are different and older than the source are overwritten, otherwise they are resumed.
- older Overwrite the file if its timestamp is older than the source timestamp.

-P ssh-port

Use the specified TCP port to initiate the FASP session. (Default: 22)

-p

Preserve file timestamps for access and modification time. Equivalent to setting --preserve-modification-time, --preserve-access-time, and --preserve-creation-time. Timestamp support in object storage varies by provider; consult your object storage documentation to determine which settings are supported.

On Windows, modification time may be affected when the system automatically adjusts for Daylight Savings Time (DST). For details, see the Microsoft KB article, http://support.microsoft.com/kb/129574.

On Isilon IQ OneFS systems, access time (atime) is disabled by default. In this case, atime is the same as mtime. To enable the preservation of atime, run the following command:

```
# sysctl efs.bam.atime enabled=1
```

--policy={fixed|high|fair|low}

Transfer according to the specified policy:

- fixed Attempt to transfer at the specified target rate, regardless of network capacity. Content is transferred at a constant rate and the transfer finishes in a guaranteed time. The fixed policy can consume most of the network's bandwidth and is not recommended for most types of file transfers. This option requires a maximum (target) rate value (-1).
- high Adjust the transfer rate to fully utilize the available bandwidth up to the maximum rate. When congestion occurs, the transfer rate is twice as fast as transfer with a fair policy. This option requires maximum (target) and minimum transfer rates (-1 and -m).
- fair Adjust the transfer rate to fully utilize the available bandwidth up to the maximum rate. When congestion occurs, bandwidth is shared fairly by transferring at an even rate. This option requires maximum (target) and minimum transfer rates (-1 and -m).

If --policy is not set, ascp4 uses the server-side policy setting (fair by default).

--preserve-access-time

Preserve the file timestamps (currently the same as -p).

--preserve-creation-time

Preserve the file timestamps (currently the same as -p).

--preserve-file-owner-gid

--preserve-file-owner-uid

(Linux, UNIX, and macOS only) Preserve the group information (gid) or owner information (uid) of the transferred files. These options require that the transfer user is authenticated as a superuser.

--preserve-modification-time

Preserve the file timestamps (currently the same as -p).

--preserve-source-access-time

Preserve the file timestamps (currently the same as -p).

-q

Run ascp4 in quiet mode. This option disables the progress display.

-R remote_log_dir

Log to the specified directory on the remote host rather than the default directory. **Note:** Client users that are restricted to aspshell are not allowed to use this option.

--read-threads=num

Use the specified number of storage "read" threads (sender only). Default: 2. To set "write" threads on the receiver, use --write-threads.

Note: If more than one read thread is specified for a transfer that uses --file-list, the files in the file list must be unique. Duplicates can produce unexpected results on the destination.

--remote-memory=bytes

Allow the remote ascp4 process to use no more than the specified memory. Default: 256 MB.

--resume

Resume a transfer rather than retransferring the content if partial files are present at the destination and they do not differ from the source file based on the --compare method. If the source and destination files do not match, then the source file is retransferred. See -k for another way to enable resume.

--scan-threads=num

Use the specified number of directory "scan" threads (sender only). Default: 2.

--sparse-file

Enable ascp4 to write sparse files to disk. This option prevents ascp4 from writing zero content to disk for sparse files; ascp4 writes a block to disk if even one bit is set in that block. If no bits are set in the block, ascp4 does not write the block (ascp4 blocks are 64 KB by default).

--src-base=prefix

Strip the specified prefix from each source path. The remaining portion of the source path is kept intact at the destination. Available only in send mode. For usage examples, see Ascp File Manipulation Examples on page 28.

Use with URIs: The --src-base option performs a character-to-character match with the source path. For object storage source paths, the prefix must specify the URI in the same manner as the

--symbolic-links={follow|copy|skip}

Handle symbolic links using the specified method. For more information on symbolic link handling, see Symbolic Link Handling on page 43. On Windows, the only option is skip. On other operating systems, this option takes following values:

- follow Follow symbolic links and transfer the linked files. (Default)
- copy Copy only the alias file. If a file with the same name exists on the destination, the symbolic link is not copied.
- skip Skip symbolic links. Do not copy the link or the file it points to.

 $-\mathbf{T}$

Disable in-transit encryption for maximum throughput.

-u user_string

Define a user string for pre- and post-processing. This string is passed to the pre- and -post-processing scripts as the environment variable \$USERSTR.

--user=username

Authenticate the transfer using the specified username. Use this option instead of specifying the username as part of the destination path (as *user@host:file*).

Note: If you are authenticating on a Windows machine as a domain user, the transfer server strips the domain from the username. For example, Administrator is authenticated rather than DOMAIN\Administrator. Thus, you must specify the domain explicitly.

--worker-threads=num

Use the specified number of worker threads for deleting files. On the receiver, each thread deletes one file or directory at a time. On the sender, each thread checks for the presences of one file or directory at a time. Default: 1.

--write-threads=num

Use the specified number of storage "write" threads (receiver only). Default: 2. To set "read" threads on the sender, use --read-threads.

For transfers to object or HDFS storage, write threads cannot exceed the maximum number of jobs that are configured for Trapd. Default: 15. To use more threads, open /opt/aspera/etc/trapd/trap.properties on the server and set aspera.session.upload.max-jobs to a number larger than the number of write threads. For example,

```
# Number of jobs allowed to run in parallel for uploads.
# Default is 15
aspera.session.upload.max-jobs=50
```

-x rexmsg size

Limit the size of retransmission requests to no larger than the specified size, in bytes. Max: 1440.

-Z dgram_size

Use the specified datagram size (MTU) for FASP transfers. Range: 296-65535 bytes. Default: the detected path MTU.

As of v3.3, datagram size can be specified on the server by setting <datagram_size> in aspera.conf. The server setting overrides the client setting, unless the client is using a version of ascp that is older than 3.3, in which case the client setting is used. If the pre-3.3 client does not set -Z, the datagram size is the discovered MTU and the server logs the message "LOG Peer client doesn't support alternative datagram size".

Ascp4 Transfers with Object Storage

Files that are transferred with object storage are sent in chunks through Trapd. By default, ascp4 uses 64 KB chunks and Trapd uses 1 MB chunks, but this mismatch in chunk size can cause ascp4 transfers to fail.

To avoid this problem, take one of the following actions:

1. Set the chunk size (in bytes) in the server's aspera.conf. This value is used by both ascp4 and Trapd, so the chunk sizes match.

To set a global chunk size, run the following command:

```
# asconfigurator -x
"set_node_data;transfer_protocol_options_chunk_size,value"
```

Where value is between 256 KB (262144 bytes) and 1 MB (1048576 bytes).

To set a chunk size for the user, run the following command:

```
# asconfigurator -x
"set_user_data;user_name, username;transfer_protocol_options_chunk_size,value"
```

2. Set the chunk size in the client's aspera.conf to the Trapd chunk size.

If Trapd is using the default chunk size, run the following command to set the chunk size to 1 MB:

```
# asconfigurator -x
"set_node_data;transfer_protocol_options_chunk_size,1048576"
```

3. Set the chunk size in the client command line.

Run the ascp4 session with the chunk size setting: --chunk-size=1048576.

Ascp4 Examples

The commands for ascp4 are generally similar to those for ascp, see Ascp Command Reference on page 13 and Ascp Transfers with Object Storage and HDFS on page 30 for examples, and for option availability.

The following command examples demonstrate options that are unique to ascp4. These options enable reading management commands, enable read/write concurrency, and transfer TCP and UDP data streams.

Read FASP4 management commands

Read management commands V4 from management port 5000 and execute the management commands. The management commands version 4 are PUT, WRITE and CLOSE.

```
# ascp4 -L /tmp/client-logs -R /tmp/server-logs --faspmgr-io -M 5000
localhost:/tmp
```

Increase concurrency

The following command runs ascp4 with two scan threads and eight read threads on the client, and eight meta threads and 16 write threads on the server.

```
# ascp4 -L /tmp/logs -R /tmp/logs -l1g --scan-threads=2 --read-threads=8
  --write-threads=16 --meta-threads=8 /data/100K aspera@10.0.113.53:/data
```

Using Ascp4 from the GUI

Transfers intiated from the GUI use ascp and ascp4 transfers can be run only from the command line. You can make transfers initiated from the GUI use ascp4 by following these steps.

1. Back up the ascp executable.

Locate the ascp executable.

Rename the file ascp-version.bak.

2. In the same directory, make a copy of ascp4 and rename it ascp.

The transfer server now uses ascp4 for transfers initiated from the GUI.

Important: Not all standard ascp options are available with ascp4.

Appendix

Restarting Aspera Services

Aspera Central

If Aspera Central is stopped, or if you have modified the <central_server> or <database> sections in aspera.conf, then you need to restart the service.

Run the following command in a Terminal window to restart asperacentral:

```
# svcadm restart asperacentral
```

Aspera NodeD

Restart Aspera NodeD if you have modified any setting in aspera.conf.

Run the following commands to restart asperanoded:

```
# svcadm restart asperanoded
```

Testing and Optimizing Transfer Performance

To verify that your system's FASP transfer is reaching the target rate and can use the maximum bandwidth capacity, prepare a client machine to connect to this server. For these tests, you can transfer an existing file or file set, or you can transfer uninitialized data in place of a source file, which you can have destroyed at the destination, eliminating the need to read from or write to disk and saving disk space.

To send random data in place of a source file, run the following command:

```
# ascp --mode=send --user=username --host=host_ip_address faux:///fname?fsize target_path
```

where *fname* is the name assigned to the file on the destination and *fsize* is the number of bytes to send. *fsize* can be set with modifiers (k/K, m/M, g/G, t/T, p/P, or e/E) up to 9 EB.

To send a file but not save the results to disk at the destination, run the following command:

```
# ascp --mode=send --user=username --host=host_ip_address source_file1 faux://
```

To send random data and not save the results to disk, run the following command:

```
# ascp --mode=send --user=username --host=host_ip_address faux://fname?fsize faux://
```

For usage examples, see Ascp General Examples on page 26. Once you start a transfer from the command line, you can monitor it from the GUI.

1. Start a transfer with Fair transfer policy and compare the transfer rate to the target rate.

On the client machine, open the user interface and start a transfer (either from the GUI or command line). Click **Details** to open the Transfer Monitor.

To leave more network resources for other high-priority traffic, use the **Fair** policy and adjust the target rate and minimum rate by sliding the arrows or entering values.

2. Test the maximum bandwidth.

Note: This test will typically occupy a majority of the network's bandwidth. Aspera recommends performing it on a dedicated file transfer line or during a time of very low network activity.

Use **Fixed** policy for the maximum transfer speed. Start with a lower transfer rate and increase gradually toward the network bandwidth.

To improve the transfer speed, you may also upgrade the related hardware components:

Component	Description
Hard disk	The I/O throughput, the disk bus architecture (e.g. RAID, IDE, SCSI, ATA, and Fiber Channel).
Network I/O	The interface card, the internal bus of the computer.
CPU	Overall CPU performance affects the transfer, especially when encryption is enabled.

Log Files

The log file includes detailed transfer information and can be useful for review and support requests.

The log file is found in /var/log/aspera.log

Product Limitations

Describes any limitations that currently exist for Aspera transfer server and client products.

- Path Limit: The maximum number of characters that can be included in *any* pathname is .
- Illegal characters: Avoid the following characters in file names: / \ " : ' ? > < & * |.
- **Environment variables:** The total size for environment variables depends on your operating system and transfer session. Aspera recommends that each environment variable value should not exceed 4096 characters.

Technical Support

Support Websites

For an overview of IBM Aspera Support services, go to https://asperasoft.com/company/support/.

To view product announcements, webinars, and knowledgebase articles, as well as access the Aspera Support Community Forum, sign into the IBM Aspera Support site at https://www.ibm.com/mysupport/ using your IBMid (not your company Aspera credentials), or set up a new account. Search for Aspera and select the product. Click **Follow** to receive notifications when new knowledgebase articles are available.

Personalized Support

You may contact an Aspera support technician 24 hours a day, 7 days a week, through the following methods, with a guaranteed 4-hour response time.

Email	aspera-support@ibm.com
Phone (North America)	+1 (510) 849-2386, option 2
Phone (Europe)	+44 (0) 207-993-6653 option 2
Phone (Singapore)	+81 (0) 3-4578-9357 option 2

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